

# Beenleigh/Bayside

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## Stocktake of Family Support Services in Queensland

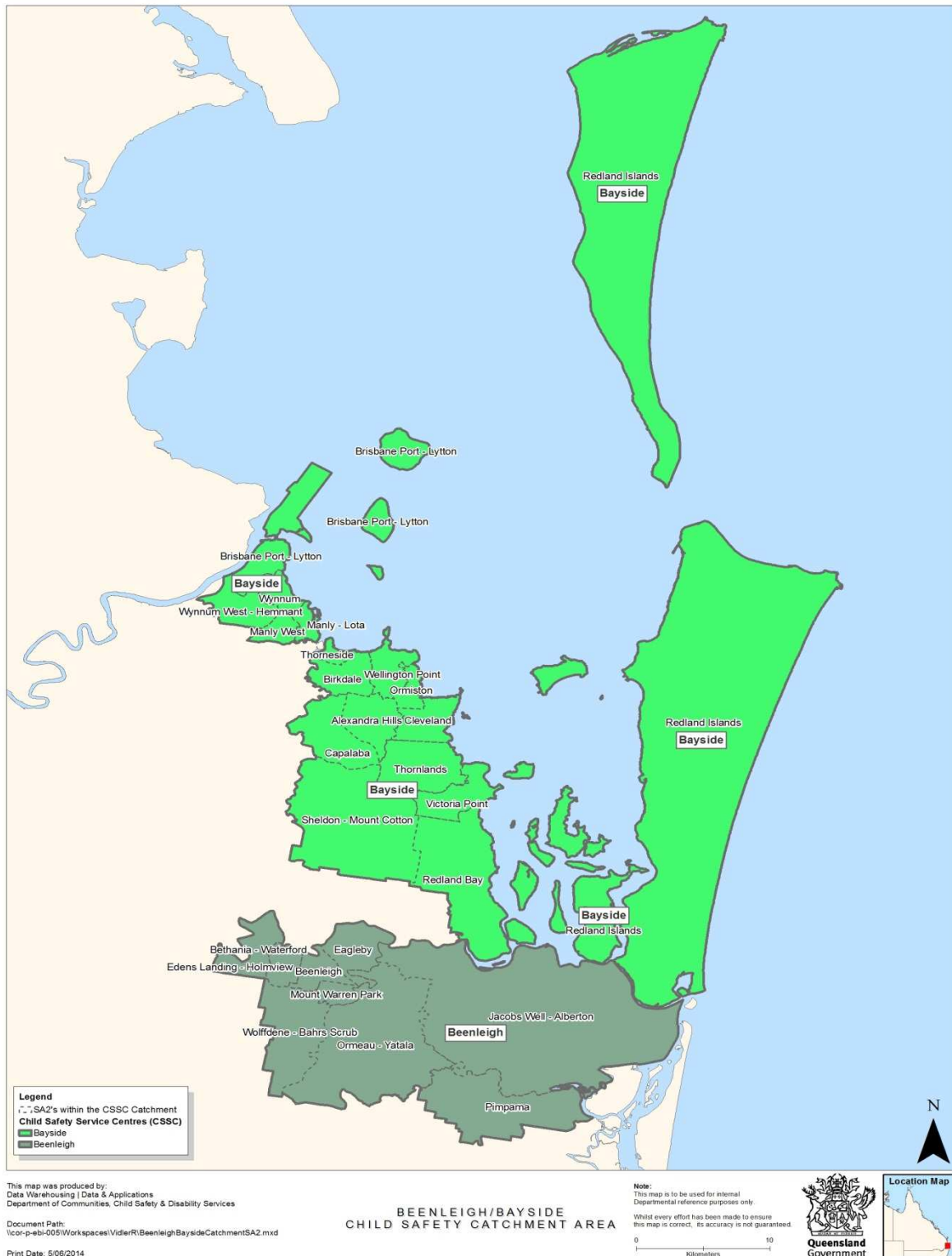
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*(Implementation of Recommendation 5.1 from the Queensland Government's Response to the Queensland Child Protection Commission of Inquiry final report: Taking Responsibility: A Roadmap for Queensland Child Protection, December 2013)*

**February 2014**

**Department of Communities, Child Safety and Disability Services**

# Map of Catchment



Please refer to [Appendix 1](#) for a full list of Statistical Areas (Level 2) within this catchment.

## Beenleigh/Bayside catchment area

The Beenleigh/Bayside catchment includes the Beenleigh Child Safety Service Centre and the Bayside Child Safety Service Centre.

### *Beenleigh/Bayside catchment profile*

On 30 June 2012, it was estimated there were 168,634 people residing within the Beenleigh/Bayside catchment area. This represented approximately 4% of the estimated resident population of Queensland (4,565,529 people). The estimated number of children aged 0-17 years was 65,685 people (approximately 6% of the Queensland population of children aged 0-17 years).

The population of people who identified as Aboriginal and/or Torres Strait Islander in Beenleigh Bayside as at 30 June 2012 was 3,992 (2.6% of the total population in the catchment). In Queensland, the population of people who identified as Aboriginal and/or Torres Strait Islander was 155,824 (3.6% of the total population).

Demography	Beenleigh / Bayside	Queensland	
	At 30 June 2012	At 30 June 2012	% of Qld
<b>Estimated resident population (ERP)</b>	168,634	4,565,529	4%
<b>ERP 0-3 years (% of all 0-3 years) – 2011</b>	14,398 (9%)	247,196 (5%)	6%
<b>ERP 0-17 years (% of all 0-17 years) – 2011</b>	65,685 (39%)	1,088,962 (24%)	6%
<b>ERP Indigenous children 0-3 years (% of all Indigenous children 0-3 years) – 2011</b>	544 (3%)	16,189 (7%)	3.78%
<b>ERP Indigenous children 0-17 years (% of all Indigenous children 0-17 years) – 2011</b>	2414 (4%)	68,996 (6%)	3.68%
<b>Population growth 2007-2012</b>	2.5%	2.1%	
<b>Population projection (annual growth rate 2011-2031)</b>	2.1%	1.8%	
<b>Indigenous population (% of total population)</b>	3,992 (2.6%)	155,824 (3.6%)	3%
<b>People who speak a language other than English (% of ERP)</b>	7,857 (22.3%)	319,949 (36%)	2%
<b>Couple family with children (% of families)</b>	42,660 (43.4%)	491,200 (42.8%)	9%
<b>One-parent family (% of catchment)</b>	7,769 (18.2%)	184,547 (16.1%)	4%
<b>One family households (%)</b>	72.6%	70.7%	
<b>Number of early childhood education and care services</b>	99	2,718	4%
<b>Number of schools</b>	51	1,782	3%
<b>Median total personal income</b>	\$30,588	\$30,556	
<b>Unemployment (at September quarter 2013)</b>	6.3%	5.9%	
		<b>Net difference to Qld average</b>	
<b>Highest level of schooling year 8 or below (%)</b>	6.6%	6.6%	0.0%
<b>Highest level of schooling year 9 or 10 (%)</b>	33.2%	29.4%	3.8%
<b>Highest level of schooling year 11 or 12 (%)</b>	52.2%	55.3%	-3.1%
<b>SEIFA Quintile 1 (most disadvantaged)</b>	23.1%	20.0%	3.1%
<b>SEIFA Quintile 2</b>	17.2%	20.0%	-2.8%
<b>SEIFA Quintile 3</b>	26.3%	20.0%	6.3%
<b>SEIFA Quintile 4</b>	21.7%	20.0%	1.7%
<b>SEIFA Quintile 5 (least disadvantaged)</b>	11.8%	20.0%	-8.2%

## Service provision for families – Beenleigh/Bayside Catchment

Total investment in the Beenleigh/Bayside catchment is \$13,132,458 for services funded by both the Queensland Government and the Australian Government. The service delivery breakdown in Beenleigh/Bayside is outlined below.

### *Summary of services for Beenleigh/Bayside*

#### **1. Tertiary Family Support services**

State Government funded services:

- Total investment (per annum): \$865,416
- Total number of services: 2
- Average investment per service (per annum): \$432,708

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Suburb	Funding 2012/13 actual (per annum)
DCCSDS - Child Safety	St Vincent De Paul Society Queensland	SVdePS - Family Intervention Service - Brisbane South	Support Services	Beenleigh	<b>\$737,391</b>
DCCSDS - Child Safety	Aboriginal And Torres Strait Islander Community Health Service Brisbane Limited	Indigenous Family and Child Support Service - Family Intervention Support	Support Services	Beenleigh	<b>\$128,025</b>

## 2. Intensive Family Support services

State Government funded services:

- Total investment (per annum): \$4,835,729
- Total number of services: 8
- Average investment per service (per annum): \$604,466

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Suburb	Funding 2012/13 actual (per annum)
DCCSDS - Child Safety	The Benevolent Society	Intensive Family Support Service Beenleigh Eagleby Nerang	Family Support	Beenleigh	\$2,005,399
DCCSDS - Child Safety	UnitingCare Community	UnitingCare Community Referral for Active Intervention Family Support Service	Family Support	Beenleigh	\$1,263,371
DCCSDS - Community Services	Domestic Violence Prevention Centre Gold Coast Inc	Beenleigh, Eagleby and Northern Gold Coast Domestic and Family Violence Outreach Service	Domestic Violence	Beenleigh	\$739,357
DCCSDS - Child Safety	The Benevolent Society	Family Support Alliance Service - Beenleigh/Bayside	Support Services	Beenleigh	\$448,895
DCCSDS - Community Services	The Corporation Of The Trustees Of The Roman Catholic Archdiocese Of Brisbane	Beenleigh Domestic Violence Assistance Program	Domestic Violence	Beenleigh	\$281,875
DCCSDS - Community Services	The Corporation Of The Trustees Of The Roman Catholic Archdiocese Of Brisbane	Beenleigh/Bayside Domestic and Family Violence Court Support Service	Domestic Violence	Beenleigh	\$52,811
DCCSDS - Community Services	UnitingCare Community	Domestic and Family Violence Women's Groups and Referral Service	Domestic Violence	Capalaba	\$26,643
DCCSDS - Community Services	Working Against Violence Support Servicing Inc	Court Support Service (Cleveland Magistrates Court)	Domestic Violence	Cleveland	\$17,378

Australian Government funded services:

*There are no services in this category in the catchment. Services in this category may be delivered from adjacent catchments.*

### 3. Secondary/ Targeted Family Support services

State Government funded services:

- Total investment (per annum): \$5,868,468
- Total number of services: 21
- Average investment per service (per annum): \$308,867

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Suburb	Funding 2012/13 actual (per annum)
DCCSDS - Disability Services	Horizon Foundation Inc		Supports families of young children with disability to link with services, provides specialist play groups and links with other families	Alexandra Hills	\$22,500
DCCSDS - Child Safety	Life Without Barriers	LWB - Transition from Care Program	Support Services	Beenleigh	\$673,344
Housing and Public Works	The Corporation Of The Synod Of The Diocese Of Brisbane	Insync Youth Accommodation Support Services - Beenleigh	Homelessness	Beenleigh	\$524,992
DCCSDS - Child Safety	National Association For Prevention Of Child Abuse And Neglect Inc	Play a Part Program	Family Support	Beenleigh	\$401,148
Housing and Public Works	Beenleigh District Community Development Association Incorporated	Beenleigh Supported Accommodation Service		Beenleigh	\$156,753
DCCSDS - Child Safety	Wesley Mission Brisbane	Pee Wees - RAI Ancillary Service	Family Support	Beenleigh	\$121,868
DCCSDS - Child Safety	St Vincent De Paul Society Queensland	Child and Family Program - Kingston	Family Support	Beenleigh	\$69,158
DCCSDS - Disability Services	Department Of Communities Child Safety And Disability Services		Provides information, counselling, therapy, and support with transitions to school, for children with a developmental delay aged up to 6 years and their families	Beenleigh	Not available

DCCSDS - Disability Services	Department Of Communities Child Safety And Disability Services		Intensive support for families with children aged 0 – 17 years	Beenleigh	<b>Not available</b>
DCCSDS - Disability Services	Department Of Communities Child Safety And Disability Services		Time limited funding to support a person with disability who is in a life threatening situation, experiencing significant harm to self, or harming others, and has no access to other supports	Beenleigh	<b>\$1,565,396</b>
Housing and Public Works	Maybanke Association Inc	Maybanke Accommodation & Crisis Support Service (MACSS)	Domestic Violence	Capalaba	<b>\$329,583</b>
Housing and Public Works	The Corporation Of The Synod Of The Diocese Of Brisbane	In-SYNC Youth Service	Homelessness	Cleveland	<b>\$240,801</b>
Housing and Public Works	The Corporation Of The Synod Of The Diocese Of Brisbane	In-Sync Anglicare Transitional Accommodation	Homelessness	Cleveland	<b>\$178,944</b>
DCCSDS - Child Safety	Yulu-Burri-Ba Aboriginal Corporation For Community Health	Yulu-Burri-Ba Aboriginal Corporation for Community Health	Family Support	Dunwich	<b>\$142,018</b>
Housing and Public Works	Wesley Mission Brisbane	Wesley Mission Brisbane (WMB) Youth Housing Project	Homelessness	Eagleby	<b>\$441,347</b>
DCCSDS - Community Services	Wesley Mission Brisbane	Beenleigh Eagleby YARI Service	Youth Support	Eagleby	<b>\$165,491</b>
Housing and Public Works	Silky Oaks Children's Haven	Silky Oaks Children's Haven - Family Care and Support Program	Homelessness	Manly West	<b>\$253,076</b>
DATSIMA	Institute For Urban Indigenous Health Ltd	Bubs Club Gym	Young people, Children, Families	Redlands	<b>\$10,000</b>
Housing and Public Works	Bayside Adolescent Boarding Inc	Bayside Adolescent Boarding	Homelessness	Wynnum	<b>\$369,843</b>
DCCSDS - Community Services	Bayside Adolescent Boarding Inc	Bayside Adolescent Boarding Inc. Youth and Community Program	Youth Support	Wynnum	<b>\$123,855</b>
DCCSDS - Child Safety	Bayside Adolescent Boarding Inc	Bayside Adolescent Boarding	Family Support	Wynnum	<b>\$78,351</b>

All figures included for Department of Communities, Child Safety and Disability Services - Disability Services are current as at 31 January 2014. Some figures in this table are notionally allocated across catchment areas where the service is provided across more than one catchment.

Australian Government funded services:

- Total investment (per annum): \$NA
- Total number of services: 3
- Average investment per service (per annum): \$NA

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Suburb	Funding 2012/13 actual (per annum)
Department of Human Services	Department of Human Services	Beenleigh DHS	Young parents aged 20 and under who have a child 0-6	Beenleigh	<b>Not Available</b>
Department of Human Services	Department of Human Services	Beenleigh DHS	Parents on income support for 2 or more years with child aged 0-6	Beenleigh	<b>Not Available</b>
Department of Human Services	Department of Human Services	Beenleigh DHS	Child Protection Measure: parents' identified by Child Safety as benefiting from the programme. Vulnerable Welfare Payment Recipient Measure: DHS customers identified as vulnerable by a DHS Social Worker customers aged under 22 and granted Unreasonable to Live at Home rate of payment or DHS customers under 25 years of age who have been released from Prison. Voluntary Measure: Any customer on a Centrelink income support payment can volunteer to have their payments income managed.	Beenleigh	<b>Not Available</b>



#### 4. Universal services

State Government funded services:

- Total investment (per annum): \$843,217
- Total number of services: 18
- Average investment per service (per annum): \$46,845

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Suburb	Funding 2012/13 actual (per annum)
Justice and Attorney-General	Coee Indigenous Family & Community Education Resource Centre Ltd	Cleveland Community Justice Group	Support and reduce Indigenous contact with the criminal justice system and support victims of crime	Alexandra Hills	\$10,000
DCCSDS - Community Services	Beenleigh District Community Development Association Incorporated	Beenleigh Neighbourhood Centre	Neighbourhood Centres	Beenleigh	\$104,369
Education, Training and Employment	Beenleigh Community Pre-Schooling Centre Inc	Beenleigh Community Pre-Schooling Centre	Education & Training	Beenleigh	\$10,000
DCCSDS - Community Services	Redland Community Centre Inc	Redland Community Centre	Neighbourhood Centres	Capalaba	\$204,118
Education, Training and Employment	Playgroup Association Of Qld Inc	Redland-Bayside Child and Family Support Hub	Parents & Families	Cleveland	\$146,957
Education, Training and Employment	The Creche And Kindergarten Association Limited	C&K Redlands Community Kindergarten	Education & Training	Cleveland	\$8,000
Education, Training and Employment	St James Lutheran Kindergarten Child Care	St James Lutheran Community Child Care	Education & Training	Cleveland	\$6,000
DCCSDS - Community Services	Eagleby Community Assn Inc	Eagleby Community Centre	Neighbourhood Centres	Eagleby	\$104,185
Education, Training and Employment	Bay Island Early Learning And Care Pty Ltd	Kindy Transport Solutions - Bay Island Early Learning & Care Pty Ltd	Education & Training	Macleay Island	\$64,600
Education, Training and Employment	Bay Island Early Learning And Care Pty Ltd	Kindy Transport Solutions - Bay Island Early Learning & Care Pty Ltd	Education & Training	Macleay Island	\$10,292
Education, Training and Employment	Bay Island Early Learning And Care Pty Ltd	Kindy Transport Solutions - Bay Island Early Learning & Care Pty Ltd	Education & Training	Macleay Island	\$1,600
Education, Training and Employment	Manly Community Kindergarten Association Inc	Manly Community Kindergarten	Education & Training	Manly	\$6,000

Education, Training and Employment	The Creche And Kindergarten Association Limited	C&k Mount Warren Park Community Kindergarten	Education & Training	Mt Warren Park	<b>\$4,000</b>
DCCSDS - Community Services	Christian Outreach Centre	Schoolies Initiative - September on Stradbroke	Youth Support	Point Lookout	<b>\$16,147</b>
DCCSDS - Community Services	Bay Islands Community Services Inc	Bay Islands Community Services	Neighbourhood Centres	Russell Island	<b>\$100,949</b>
Education, Training and Employment	Canterbury College Limited	Canterbury College Kindergarten	Education & Training	Waterford	<b>\$10,000</b>
Education, Training and Employment	The Creche And Kindergarten Association Limited	C&K Waterford Community Kindergarten	Education & Training	Waterford	<b>\$16,000</b>
Education, Training and Employment	Wynnum Manly Community Kindergarten Association Incorporated	Wynnum Manly Community Kindergarten	Education & Training	Wynnum	<b>\$20,000</b>

**Australian Government funded services:**

- Total investment (per annum): \$719,628
- Total number of services: 11
- Average investment per service (per annum): \$71,963

<b>Funding Agency</b>	<b>Organisation/ Legal Entity</b>	<b>Service Name/ Provider</b>	<b>Target Group/ Service users/ Service focus</b>	<b>Suburb</b>	<b>Funding 2012/13 actual (per annum)</b>
Department of Social Services	The Uniting Church In Australia Property Trust (Q.)	The Uniting Church In Australia Property Trust (Q.)	Vulnerable children and families; primary focus is on children 0-12 years	Beenleigh	<b>\$180,757</b>
Department of Social Services	The Salvation Army (Qld) Property Trust	The Salvation Army (Qld) Property Trust	Whole of community; parenting support; group peer support for children, families or carers; case management; home visiting services; and other supports to prevent child abuse and neglect	Beenleigh	<b>\$67,500</b>
Department of Social Services	The Corporation Of The Trustees Of The Roman Catholic Archdiocese Of Brisbane	The Corporation Of The Trustees Of The Roman Catholic Archdiocese Of Brisbane	Families, separated families, extended family members, individuals, children, young people and couples with relationship	Beenleigh	<b>\$55,385</b>

			difficulties; aim is to better manage the personal or interpersonal issues to do with children and family during marriage, separation and divorce		
Department of Social Services	The Corporation Of The Synod Of The Diocese Of Brisbane	The Corporation Of The Synod Of The Diocese Of Brisbane	Families, separated families, extended family members, individuals, children, young people and couples with relationship difficulties; aim is to better manage the personal or interpersonal issues to do with children and family during marriage, separation and divorce	Beenleigh	<b>\$49,990</b>
Department of Social Services	The Corporation Of The Trustees Of The Roman Catholic Archdiocese Of Brisbane	The Corporation Of The Trustees Of The Roman Catholic Archdiocese Of Brisbane	Same as Family and Relationships Services with focus on family law	Beenleigh	<b>\$4,162</b>
Department of Social Services	UnitingCare Community	The Uniting Church In Australia Property Trust (Q.)	Adults with children and young people in their care, who are seeking assistance with conflict and decision making and family law disputes arising from separation or divorce	Capalaba	<b>\$72,486</b>
Department of Social Services	Foundations Care Ltd	Foundations Care Ltd	Parents and other family members seeking contact who are not able to meet without conflict, and their children	Eagleby	<b>\$261,807</b>
Department of Social Services	UnitingCare Community	The Uniting Church In Australia Property Trust (Q.)	Whole of community; parenting support; group peer support for children, families or carers; case management; home visiting services; and other supports to prevent child abuse and neglect	Ormeau	<b>Not Available</b>
Department of Social Services	UnitingCare Community	The Uniting Church In Australia Property Trust (Q.)	Whole of community; parenting support; group peer support for children, families or carers; case management; home visiting	Ormeau	<b>\$11,596</b>

Department of Social Services	UnitingCare Community	The Uniting Church In Australia Property Trust (Q.)	services; and other supports to prevent child abuse and neglect Whole of community; parenting support; group peer support for children, families or carers; case management; home visiting services; and other supports to prevent child abuse and neglect	Ormeau	<b>\$5,798</b>
Department of Social Services	UnitingCare Community	The Uniting Church In Australia Property Trust (Q.)	Whole of community; parenting support; group peer support for children, families or carers; case management; home visiting services; and other supports to prevent child abuse and neglect	Pimpama	<b>\$10,147</b>

## Appendix 1

DCCSDS Region	Child Safety Catchment	Child Safety Service Centre	Statistical Area Level 2
South East	Beenleigh/Bayside	Bayside	Brisbane Port - Lytton
South East	Beenleigh/Bayside	Bayside	Manly - Lota
South East	Beenleigh/Bayside	Bayside	Manly West
South East	Beenleigh/Bayside	Bayside	Wynnum
South East	Beenleigh/Bayside	Bayside	Wynnum West - Hemmant
South East	Beenleigh/Bayside	Cleveland	Alexandra Hills
South East	Beenleigh/Bayside	Cleveland	Birkdale
South East	Beenleigh/Bayside	Cleveland	Capalaba
South East	Beenleigh/Bayside	Cleveland	Cleveland
South East	Beenleigh/Bayside	Cleveland	Ormiston
South East	Beenleigh/Bayside	Cleveland	Redland Bay
South East	Beenleigh/Bayside	Cleveland	Redland Islands
South East	Beenleigh/Bayside	Cleveland	Sheldon - Mount Cotton
South East	Beenleigh/Bayside	Cleveland	Thorneside
South East	Beenleigh/Bayside	Cleveland	Thornlands
South East	Beenleigh/Bayside	Cleveland	Victoria Point
South East	Beenleigh/Bayside	Cleveland	Wellington Point
South East	Beenleigh/Bayside	Beenleigh	Beenleigh
South East	Beenleigh/Bayside	Beenleigh	Bethania - Waterford
South East	Beenleigh/Bayside	Beenleigh	Eagleby
South East	Beenleigh/Bayside	Beenleigh	Edens Landing - Holmview
South East	Beenleigh/Bayside	Beenleigh	Jacobs Well - Alberton
South East	Beenleigh/Bayside	Beenleigh	Mount Warren Park
South East	Beenleigh/Bayside	Beenleigh	Ormeau - Yatala
South East	Beenleigh/Bayside	Beenleigh	Pimpama
South East	Beenleigh/Bayside	Beenleigh	Wolffdene - Bahrs Scrub