

15. Port Services

15.1 Bunkering

Bunker fuel oil and diesel are available via a self-propelled barge operated by [International Bunker Supplies](#). The bunker barge is available to service vessels in the inner anchorage and at the outer anchorage weather permitting.

15.2 Fresh Water

Fresh water is available at all berths – contact the Gladstone Ports Corporation.

15.3 Waste

It is an offence for a person to discard, dispose of, or leave rubbish, refuse, sewage, waste of any kind (including galley waste), wastewater or other liquid waste in the port unless it is in a controlled manner, in authorised and designated areas or through approved services.

Ships moored to a commercial wharf must arrange for the appropriate collection and disposal of all wastes, biosecurity or otherwise, unless exempt by the Department of Agriculture and Water and Environment. Biosecurity waste must then be kept in sealed plastic bags on board the vessel until arrival of the collection vehicle when it is then to be delivered to the collection vehicle.

Non-Galley Waste - Shipping Agents must contact 3rd party waste providers directly for all non-galley waste such as tank washing slops, oily bilge water, and oily mixtures containing chemicals, oil sludge, and sewage.

Galley Waste - Gladstone Ports Corporation offers a galley waste domestic and international biosecurity service to all vessels berthed in the Port of Gladstone. Details of the service can be found by visiting <https://www.gpcl.com.au/biosecurity>

For costs associated with this service visit www.gpcl.com.au/operations/port-charges

Please note that 48 hours prior notice is required.

15.4 Electric Power

No shore power is available for shipping however standard 3 Phase power connections are available at all berths.

15.5 Shipping Agencies

Asiaworld Shipping Service Pty Ltd

Phone: +61 7 3839 4235

Mobile: +61 408 344 298 (Matthew Windsor)

Mobile: +61 409 825 775 (Alan Mann)

Fax: +61 7 3839 7430

Email: ops.Brisbane@asiaworld.com.au

Web: www.asiaworld.com.au

Australian Ships Agencies – Gladstone

Phone: +61 7 4972 2088

Fax: +61 7 4972 5091

Gladstone Port Logistics Pty Ltd

Phone: +61 7 49727311

Fax: +61 7 4972 7322

Email: ops@gpl.net.au

Gulf Agency Company (Australia) Pty Ltd

Phone: +61 7 4972 8879

Fax: +61 7 4972 9450

Email: shipping.gladstone@gac.com

Inchcape Shipping Services

Phone: +61 7 4972 2088

Fax: +61 7 4972 4823

Email: Gladstone@ISS-Shipping.com.au

Web: www.ISS-Shipping.com

Ironmonger Shipping Agencies Pty Ltd

Phone: +61 7 4972 6388

Fax: +61 7 4972 3440

Email: shipping@ironmonger.net.au

LBH Australia

Phone: +61 7 4829 5229

Fax: +61 7 4976 9890

Email: gladstone@lbhaustralia.com

Monson Agencies Australia (Gladstone)

Phone: +61 7 4972 8344

Fax: +61 7 4976 9884

Mobile: +61 7 400 390 014

Email: gladstone@monson.com.au

Web: www.monson.com.au

Sturrock Grindrod Maritime

Phone: +61 7 4972 5588

Fax: +61 7 4972 5681

Email: gladstone@sturrockgrindrod.com

Web: www.sturrockgrindrod.com

Wilhelmsen Ship Service Pty Ltd

Phone: +61 7 4972 8833

Fax: +61 7 4972 8696

Email: wss.gladstone@wilhelmsen.com

Web: www.wilhelmsen.com

15.6 The Mission to Seafarers (Gladstone)

Postal address: PO Box 370, The Marina, Gladstone Queensland 4680

Telephone: +61 7 4972 0022

Mobile: +61 7 414 720 356

Facsimile: +61 7 4972 0455

Web: www.mts.org.au

Email: gladstone@mts.org.au

15.7 Miscellaneous Contacts

Volunteer Marine Rescue: +61 7 4972 3333

Gladstone Water Police: +61 7 4971 2650

Gladstone Regional Council: +61 7 4970 0700

Department of Environment and Resource Management: +61 7 4971 6500

Queensland Boating and Fisheries Patrol (Yeppoon – services Gladstone): +61 7 4933 6404

Australian Customs and Border Protection Service: +61 7 4976 3600