

RBDM Online Service Provider (Medical Practitioner)

Frequently Asked Questions

I have a question about creating, accessing or managing my QGov account.

Contact QGov on 13 74 68 for assistance.

I'm having issues registering as an RBDM Online Service Provider.

Email bdm-serviceprovider@justice.qld.gov.au with a brief description of the issue with 'eMCCD Trial' in the 'Subject' section.

I have a question about a cause of death certificate or death registration.

Email bdm.death@justice.qld.gov.au with your enquiry with 'eMCCD Trial' in the 'Subject' section.

I don't know what to enter in a field on the online cause of death form.

Instructions on how to complete a cause of death certificate (Form 9) and perinatal supplement (Form 9A) can be found in the 'Help' section on the 'Summary of services' page of the portal.

The cause of death certificate I sent to RBDM contains incorrect information.

If you need to amend an online cause of death certificate that you have already sent to us, email bdm.death@justice.qld.gov.au with 'eMCCD Trial' in the 'Subject' section. In the body of the email ensure to note the online 'RD' number and a brief description of the error. We'll contact you to advise what's required to amend the medical certificate.

I'm experiencing a system issue or have a suggestion to improve the Service Provider Portal.

Email bdm-serviceprovider@justice.qld.gov.au with 'eMCCD Trial' in the 'Subject' section. In the body of the email ensure you provide a description of the system issue or your suggestion.

My registration with the Australian Health Practitioner Regulation Agency (AHPRA) has been cancelled or terminated.

Email bdm-serviceprovider@justice.qld.gov.au letting us know as soon as possible. Ensure you include 'eMCCD Trial' in the 'Subject' section of your email. We'll contact you if we need further information.

I have another question.

Email bdm-serviceprovider@justice.qld.gov.au with 'eMCCD Trial' in the 'Subject' section. In the body of the email, provide the details of your enquiry. We'll contact you as soon as possible.