



Risk Management Strategies – For parents and carers

To help safeguard children and young people, organisations must meet **eight mandatory requirements** in their Risk Management Strategies. You can check whether organisations have the correct strategies and policies in place. **Ask them...**

1. Statement of Commitment

Do they have a Statement of Commitment and acknowledge that child safety is the responsibility of everyone in their organisation?

Do children have a say in how they are kept safe?

Are there clear messages about child safety and wellbeing displayed in the organisation, in their communication materials and on their website?

2. Code of Conduct

Do they have a Code of Conduct setting out expected behaviour for all involved with them?

Are staff permitted to use mobile phones and tablet devices with children?

Is there enough supervision of children?
What is the staff-to-children ratio?

3. Recruitment Selection Training and Management

Is it clear how the organisation recruits and conducts checks on staff and volunteers?

Is there ongoing supervision and support for staff and volunteers?

Do staff and volunteers undertake regular training in areas such as first aid, child protection and reporting obligations?

4. Handling Disclosures and Suspicions of Harm, including Reporting Guidelines

Are children provided with a variety of ways to share their concerns or to tell someone when they feel unsafe?

Is there information available on how to provide feedback, make a complaint or report an incident?

Are there procedures for dealing with a suspicion, disclosure, or report of harm to a child?

5. Managing Breaches

Are there contact details for services such as Kids Helpline, Child Safety or Police?

Do children know how to make a complaint or report unsafe practices?

Are there clear processes for how breaches are managed and consequences for varying types of breaches?

6. Risk Management for High-Risk Activities and Special Events

Are there policies in place to assess safety risks if children go off-site or guests come into the service?

7. Managing Compliance

Is there clear messaging about blue card requirements?

Are there posters promoting child safety?

Does the organisation keep a register of the blue card status or exemption of all people engaged with their service?

8. Communication and Support

Are child safe procedures and policies communicated to all people in the organisation?

Are staff and children supported to deal with issues like stress, conflict, and bullying?

Need help?

Phone us on 1800 113 611 or 07 3211 6999. Or visit our website at www.qld.gov.au/bluecard. If you need an interpreter, contact Language Loop on 1800 512 451.

