



May 2025

## Supporting small and family business

We improve customer service, support small and family business owners, and provide better government services.

## Putting Queensland small and family business first

The Queensland Government's Small and Family Business First Action Statement has been released, outlining the government's immediate priorities to improve the operating environment for small and family-run businesses.

The statement is underpinned by new investment in excess of \$100 million over four years to support small and family businesses to get on with doing business and continue to drive economic growth and employment across Queensland.

Initiatives include making it easier for businesses to access government services and boosting procurement opportunities and support for small businesses.

[Find out more](#) about how we are putting small and family businesses first.

### Small and Family Business First Action Statement



Department of Customer Services,  
Open Data and Small and Family Business



## Queensland Small Business Month - still time to get involved

Queensland Small Business Month is coming up to the closing stretch and there's still many [events](#) on the calendar for small businesses to *Recharge. Renew. Rebuild.*

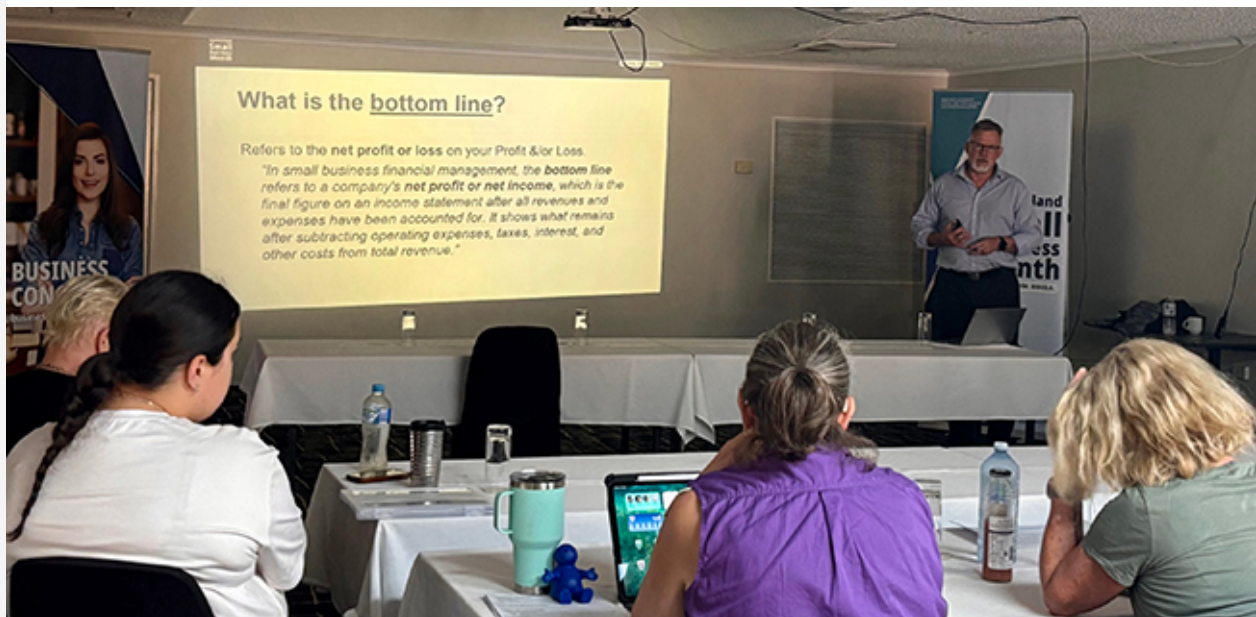
There are spots available at our [financial literacy workshops](#) in Mt Isa and Charters Towers. These workshops provide valuable business management tips and tailored support from small business experts.



If you are a small business owner, or know of one, make sure you [register](#) or help us spread the word!

[Business recovery clinics](#) are also being held in the coming weeks in Western Queensland, the state's north and far north and in the southeast corner to support businesses impacted in recent

natural disasters. Register to attend a clinic and learn about available support and one-on-one sessions with small business experts.



## Funding and programs

### Disaster recovery updates

Eligible small businesses impacted by the North and Far North Tropical Low early this year can now apply for a \$15,000 [Small Business Recovery Assistance Grant](#).

Small businesses in eight local government areas that couldn't trade or suffered a significant drop in revenue for several weeks can apply. The grants are provided through the jointly funded Commonwealth-State Disaster Recovery Funding Arrangements. [Find out if you are eligible](#).

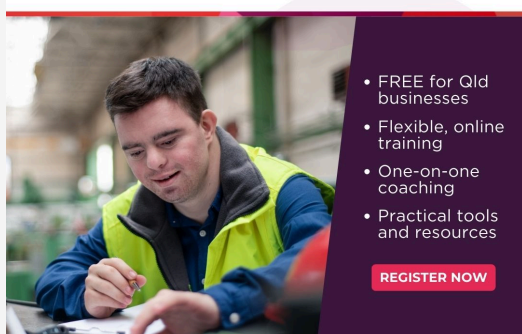


### Be cyber scam ready

Small businesses are encouraged to review and update their [cyber security skills](#). Taking the time to improve your understanding can avoid significant financial and time costs if your business is targeted. The free [Cyber Wardens program](#) offers small business owners and employees three short courses to build up their understanding of red flags and ways to protect against different threats or attacks.

### Workforce Evolve

#### Build a diverse and inclusive workforce



### Struggling to find talent for your business

Business Chamber Queensland's Workforce Evolve is a free, flexible online training course that'll help you find new talent and keep them. [Register](#) your business today and get practical advice and one-on-one support from an experienced coach.



## Mediation fees waived

Small businesses in declared disaster areas going through a leasing dispute, can access a dedicated mediation service at no cost. The Queensland Small Business Commissioner has waived mediation fees for six months to help small businesses resolve leasing disputes. Find out more about [leasing disputes and QSBC's mediation service](#).



## Support in Action

### Getting back to business after cyber hack

When a Queensland automotive company lost control of their social media accounts, they knew something serious was wrong. Find out about the cyber support service that helped them get back in charge and better prepared to protect their business. [Read more](#).



**It was awful, it felt like we were being attacked from every direction**



### Grant supports glass business to shine

Townsville small business Well Hung Glass was looking for a way to cut through supply chain delays and deliver quality products to their customers. They pursued an innovative path and used a Queensland Government grant to get their new technology up and running faster. [Watch this video to find out how](#).

## Keeping you up to date



### Queensland Workforce Insights Survey closes soon!

Don't forget to have your say on these workforce matters in Queensland.

- Recruitment
- Retention
- Workforce development
- Skills priorities.

Take the [Queensland Workforce Insights Survey](#) today and help inform future workforce support for employers. The survey closes **Friday 23 May 2025**.

### Construction productivity inquiry

The Queensland Productivity Commission will undertake an inquiry into the state's construction sector. The [Terms of reference](#) are now available and the final report is expected for release in October 2025.

## The big picture for small business

### Queensland primary industries - have your say

Primary producers are encouraged to have their say on a draft 25-year blueprint [Primary Industries Prosper 2050](#) to help shape the sector. You can attend a consultation session, complete a survey or make a written submission by 9 June 2025.



## Tools, tips and triumphs

### [Indigenous Business Mixer](#), 5pm to 8pm, Wednesday 21 May CPA, Level 23, 333 Ann Street

This is a great opportunity for Indigenous businesses and suppliers to meet with industry leaders and corporations committed to meaningful engagement. Connect, collaborate, and create opportunities to elevate Indigenous enterprise through stronger partnerships and procurement pathways. Remember National [Reconciliation Week](#) is on 27 May to 3 June.

### [Hot topics in employment law](#), 11am to 11:45am, Tuesday 27 May

#### Online webinar

Hosted by the Australian Industry Group, attend this online session to learn about recent developments in employment law, how these may impact your small business, and tips for achieving compliance. The topics covered will include:

- New developments in unfair dismissal;
- Managing psychosocial hazards;
- Flexible work requests;
- Prevention of sexual harassment; and
- The right to disconnect.

### Share your disaster resilience story

Submissions are being called for this year's [Resilient Australia Awards](#)—recognising businesses, communities, local governments and everyday Queenslanders who help us prepare, respond and recover from natural disasters. [Submit your story](#) and help build a stronger and safer community. Applications close Tuesday 3 June.

### Export awards – apply now!

The [Premier of Queensland's Export Awards 2025](#) recognise businesses across 15 categories including small business. [Apply now](#) to showcase your export achievements and grow your global footprint. Applications close 13 June.

### Finding training greats

Congratulations to the [227 regional finalists](#), including 20 businesses who are up for Small Employer of the Year for the 2025 Queensland Training Awards. They represent communities across the state and will be heading to one of the upcoming [regional finals](#)! There are opportunities for businesses to support this year's QTA program by [becoming a sponsor](#). These awards showcase excellence in vocational education and training across the state and in different sectors of our economy, offering a valuable branding opportunity.

We proudly acknowledge the Traditional Custodians of the country on which we work and live.



For more information:  
Visit [business.qld.gov.au](https://business.qld.gov.au)

