

15. Port services

15.1 Bunkering

Permission must be obtained from Port of Townsville Limited prior to undertaking bunkering operations. Master or Agent to submit Non Cargo Liquid Transfer Notification form at least 48 hours prior to commencement of any bunkering operations. The form is available from the website – www.townsville-port.com.au/operations-trade/operations/permits-forms/

Non-Cargo Liquid Transfer operations are subject to Port inspection. It is the responsibility of the vessel's Master to notify Port of Townsville Marine Services and Townsville VTS prior to commencing transfer and at completion of transfers.

Inspections, if required, will be arranged one hour prior to the start of transfer operations by contacting the ships Master

15.2 Fresh water

Fresh water is available at all berths – contact Port of Townsville Limited.

15.3 Waste

It is an offence for a person to discard, dispose of, or leave rubbish, refuse, sewage, waste of any kind (including galley waste), waste water or other liquid waste in the port unless it is in a controlled manner in authorised and designated areas or through approved services.

Ships moored to a commercial wharf must arrange for the appropriate collection and disposal of all wastes, quarantine or otherwise, unless exempt by the Australian Quarantine Inspection Service.

Quarantine waste must then be kept in sealed plastic bags on board the vessel until arrival of the collection vehicle.

Facilities are available at Townsville for the collection of tank washing slops, oily mixtures containing chemicals, oily bilge water, oil sludge and sewage. (With the exception of Berth 1) The service is provided by NQ Resource Recovery.

Quarantine waste and garbage is collected by J.J. Richards.

Phone: +61 7 4774 5555

15.4 Electric power

Shore power connections are available at no 2, 3 and 4 berths at 100 amperes, 415 volts and at all other berths except no 10, at 60 amperes, 415 volts. A portable generator, 260 KVa at 415 volts is also available.

15.5 Mission to Seafarers

The contact details for [The Mission to Seafarers](#) (Port Office):

Physical address: Suter Pier, Port of Townsville

Postal address: PO Box 729, Townsville Queensland 4810

Telephone: +61 7 4772 2774

Facsimile: +61 7 4772 2774
Email: seafarers.tsv@beyond.net.au

15.6 Miscellaneous contacts

Company	Telephone number.
Australian Volunteer Coastguard	+61 7 4771 4831
Townsville Water Police	+61 7 4759 9790
Townsville City Council	+61 7 4727 9000
Department of Environment and Heritage Protection	+61 7 4722 5211
Great Barrier Reef Marine Park Authority	+61 7 4750 0700