

Back to Work

Secure — Support — Retain

CASE STUDY: JOBSEEKER

Former Mossman Mill employee James, has secured work at the Mount Carbine Mine thanks to help from the Back to Work Jobseeker program.



James, who was made redundant due to the closure of the Mossman Mill earlier this year, is one of the workers supported by Back to Work Jobseeker Officers Peti-Maree Ferguson and Justyne Ford.

“The support of Back to Work and the local Jobseeker Officers were crucial in helping me to achieve this outcome,”

— James.

At one of the rapid response sessions, the officers met James, who was concerned about his future and needed to find work quickly.

James had attended a job interview at Mount Carbine Mine where he was offered a position pending an upgrade to his qualifications and completion of refresher courses to update his expired tickets.

Concerned about how he would be able to afford these courses due to his sudden loss of income and mounting bills, James applied for support through Back to Work’s Jobseeker Support Pool.

Under Back to Work’s Pre-Employment Program and Jobseeker Support Pool, eligible Queenslanders can access support including career advice, job search techniques and job readiness skills; accredited or nonaccredited training; and financial assistance to address barriers to employment.

The Jobseeker Support Pool helps to bridge the gap between jobseekers and employers, ensuring that individuals who are seeking employment have the necessary skills and training to succeed.

Through the Back to Work team, James received financial support to cover the costs of his courses to upgrade his qualifications and tickets and secure the position at the mine.