

Hello and welcome to our latest Marriage Celebrants' Bulletin.

This bulletin includes:

- important contact details for all celebrant enquires,
- information about an update to our website
- a reminder of the **correct process** to upload forms via the online system.

### **Contacting the Registry**

If you need to contact us, please direct your enquiry to the right area to ensure we can respond to you as quickly as possible.

# How to contact the Registry

## My query is about...registration

#### Contact BDM.Marriage@justice.qld.gov.au

Registration enquiries include rejected records, registration errors, amendment of address details for either party, ordering a certificate after the registration has been submitted and Notice to Pay information.

### My query is about...online system support

#### Contact BDMServiceProvider@justice.qld.gov.au

System support enquiries include QGOV issues, trouble signing up or logging in, unable to upload documents and navigation of the system.

### None of the above?

Contact us on 13 74 68 with other general enquiries.



Our new-look landing page makes it easier for service providers to access online birth, death and marriage services.

Take a look at <u>www.qld.gov.au/RBDMserviceproviders</u>.



#### Friendly reminder - how to attach forms via online system

After each ceremony please:

1. confirm all parties (including yourself) have signed all the official documents,

2. ensure all details are correct in the system,

3. **scan and save all marriage forms to your desktop**, saving all files with a naming convention that is easily identifiable (refer to the link below), and

4. select 'Submit for Registration'.

**IMPORTANT NOTICE:** The option to attach signed forms will not appear in the system until 'Submit for Registration' is selected - please click on the following link for further instructions.

Registry of Births, Deaths and Marriages Queensland (RBDM) | www.qld.gov.au/rbdm

