DEPARTMENT OF JUSTICE AND ATTORNEY-GENERAL OPEN DATA STRATEGY 2022-2026

Introduction

The Department of Justice and Attorney-General (DJAG) is committed to making its data available to support open, accountable and transparent government. The DJAG Open Data Strategy establishes the open data principles and objectives that enable the department to deliver the Queensland Government's open data initiative.

Principles

The principles that underpin the strategy ensure that DJAG data will be available for open use, will be free, will be in accessible formats and easy to find and will be released within set standards and accountabilities.

The following principles form the basis for open data activities across DJAG:

- DJAG will consider all data open unless it is restricted for reasons of privacy, public safety, security
 classification, commercial confidentiality or compliance with the law and does not represent an undue
 operational risk;
- Data will be available for open use, by being freely available through the data.qld.gov.au website, and links from the DJAG website, and provided in formats that will promote its reuse;
- DJAG will endeavour to release relevant data in a timely manner, in a machine-readable format suitable for public consumption; and
- Data will be released under a Creative Commons with attribution licence, unless otherwise stated on datasets.

Objectives

The strategy details how DJAG will support the Government's Open Data initiative. The objective of the strategy is to target, but not limit, its approach to prioritising datasets that will provide value to the public, such as those that have one or more of the following characteristics:

- already available in the public domain in another format such as an online register or as data tables in publications
- promotes open discussion of public affairs and enhances government transparency and accountability
- contributes to positive and informed debate on important issues or matters of serious interest
- informs the community of the government's operations and processes
- assists in ensuring the effective oversight of the expenditure of public funds
- contributes to innovation and the facilitation of research
- supports ongoing services, to give a reasonable assurance of data continuity



Types of Datasets

DJAG holds several unique datasets relating to its responsibilities, including:

- administering justice in Queensland
- providing regulatory and consumer protection services;
- · regulating the liquor and gambling industry, and
- supporting business, community and not-for-profit organisations

Implementation

The DJAG Open Data Strategy is a rolling four-year plan that will be refreshed yearly. The <u>DJAG data release schedule</u> will be updated regularly and published as a dataset on the Open Data Portal. All datasets are published with descriptive metadata information and are published under the Queensland Government's publishing data release standards.

DJAG will ensure the data it releases will:

- be made available in open formats such as CSV and XML
- follow metadata standards and have clear usage licences
- not compromise privacy legislation, public safety, security or commercial confidentiality, and is deidentified if needed.

Risks in achieving this strategy include:

- cultural change required to embed Open Data agenda into work practices
- DJAG internal capability to produce and make available datasets and non-compliance with data standards
- resources required to manipulate data into open formats, de-identify personal data, or aggregate confidential data
- · awareness around data licensing, classification and de-identification obligations
- DJAG's existing business systems may not lend themselves to data extraction or producing data in open formats.

To embed open data as a business-as-usual activity, DJAG will:

- raise awareness of the benefits that publishing open data will bring to DJAG
- utilise technology capabilities, where possible, to automate publishing
- engage with DJAG business units and identify contacts to be coordinators for open data
- look to improve the data literacy of departmental staff
- regularly update the data release schedule and publish as a dataset on the Open Data Portal.

To increase the number of datasets being published, DJAG will:

- ensure dataset availability is included as an in-scope item for any new business system development
- embed open data standards and formats in existing work practices
- · consult with our business units to gain their business intelligence about future releases of data
- look for ways to automate the publishing of datasets to minimise effort and costs
- network with colleagues to discuss new opportunities for release on the open data portal
- look at what has been released in other jurisdictions, by agencies like us



review our reporting requirements to determine if these administrative obligations could be fulfilled by an open data approach.

Quality Measures

To ensure the quality of DJAG's data is continuously improved, DJAG will:

- improve the descriptive quality of our data and metadata
- have regular dialogue with dataset custodians and owners to continually improve quality and timeliness of data releases.

Performance indicators include:

- datasets are released within the timeframes indicated on the published data release schedule
- datasets are released in appropriate, open and machine-readable formats.

DJAG will collect and use customer feedback through:

- · comments received about individual datasets
- inviting feedback via opendata@justice.qld.gov.au
- providing a mechanism for data users to suggest other data they would like us to make available
- reviewing statistical reports on the use of the datasets
- reviewing requests for information and user feedback, including legislative applications under Right to Information.

