

# About us

## Our vision

Connecting Queensland – delivering transport for prosperity

## Our purpose

To provide a safe, integrated, reliable and efficient transport system accessible to everyone

## Our values



### Customers first

- Know your customers
- Take calculated risks
- Act with transparency



### Ideas into action

- Challenge the norm and suggest solutions
- Encourage and embrace new ideas
- Work across boundaries



### Unleash potential

- Expect greatness
- Lead and set clear expectations
- Seek, provide and act on feedback



### Empower people

- Lead, empower and trust
- Play to everyone's strengths
- Develop yourself and those around you



### Be courageous

- Own your actions, successes and mistakes
- Deliver what matters
- Make decisions with empathy

For more information on how the department is embedding and implementing the values ([see pages 94–99](#)).

## Our priorities

1. Putting the customer at the centre of all we do
2. Partnering with the community, research institutions, government and industry
3. Improving the way we do business
4. Living One TMR – enabling people to do their best

## Our role

Established in March 2009 when the former departments of Queensland Transport and Main Roads merged, the Department of Transport and Main Roads (TMR) plans, builds and maintains Queensland's road, rail, freight and maritime infrastructure ([see glossary](#)) while managing the use of our transport system through regulatory services.

In 2014–15, the department administered an operating budget of \$5.390 billion and a capital budget of \$3.913 billion, including \$3.031 billion on the national and state transport networks and \$844.7 million for capital works under Natural Disaster Relief and Recovery Arrangements ([see glossary](#)) to replace and repair roads destroyed by extreme weather events. This funding enables us to deliver public transport and transport infrastructure to connect Queensland, and to ensure the infrastructure we build and maintain is efficient, reliable and safe.

We deliver our core business through four services:

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**Transport system investment planning and programming** – focused on developing policy frameworks for the future development of the transport system and to plan and prioritise strategic investment in effective, efficient and sustainable integrated transport infrastructure, systems and services

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**Transport infrastructure management and delivery** – focused on constructing, maintaining, managing and operating an integrated transport network accessible to all

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**Transport safety, regulation and customer service** – focused on improving customer service and managing and regulating the transport system safely, economically and sustainably and without imposing unnecessary red tape

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**Passenger transport services** – focused on leading and shaping Queensland's overall passenger transport system

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For a more detailed list of our services ([see page 116](#)).