Glossary

Term	Definition
Active Towns Program	A $3 million three-year Queensland Government program focused on delivering new walking and cycling infrastructure and education programs to increase walking and cycling in regional areas.
App / Application	An application (application software) is a set of computer programs designed to permit the user to perform a group of coordinated functions, tasks or activities.
App Store	Developed and maintained by Apple Inc., the App Store allows users to browse and download applications developed for Apple products, such as iphones and ipads.
'At risk' vessels	May include vessels that have not been monitored for an extended period and vessels subject to a complaint or breach or involved in a recent serious incident.
Austroads	The association of Australasian road transport and traffic agencies. Austroads members are collectively responsible for the management of more than 900,000km of roads valued at more than $200 billion representing the single largest community asset in Australia and New Zealand.
Australian Roads Research Board (ARRB)	Provides research, consulting and information services to the road and transport industry.
B-PAY	An electronic bill payment system in Australia, which enables payments to be made through a financial institution's online, mobile or telephone banking facility to organisations which are registered BPAY billers.
B-POINT	An over-the-counter bill payment facility with transactions processed via an EFTPOS terminal.
Black Spot Programme	Black spots are locations where high-severity crashes occur. The Australian Government-funded Black Spot Programme targets known crash sites through cost-effective, high-benefit engineering works to reduce accidents on Australian roads.
Bridges Renewal Programme	An Australian Government initiative to contribute to the productivity of bridges serving local communities, and facilitate higher productivity vehicle access.
Building our Regions Program	A regional infrastructure funding program focused on building regional infrastructure. Infrastructure initiatives may be funded from the Regional Capital Fund, Royalties for Resource Producing Communities Fund, Remote Communities Infrastructure Fund and Transport and Infrastructure Development Scheme.
Bunded area/bunds	An impervious bund wall or embankment, designed to contain spillages and leaks from liquids used, stored or processed above-ground, and to facilitate clean-up operations.
Busway	A dedicated roadway that separates buses from general traffic.
Camera Detected Offence Program (CDOP)	A joint partnership between the Department of Transport and Main Roads and the Queensland Police Service, the CDOP comprises revenue collected from mobile, mobile fixed speed and combined red light/speed cameras and point-to-point speed camera systems. CDOP revenue is used as a partial source of funding for the Safer Roads Sooner Program and a number of other safety-related state-funded special initiatives.
CITEC datacentre	CITEC is the Queensland Government's primary information and communication technology (ICT) service provider. It provides data storage management and protection to government and private sector clients through its datacentres.
Class 1 Oversize Overmass (OSOM) vehicle	A heavy vehicle that, together with its load, does not comply with a prescribed mass requirement or prescribed dimension requirement and is a heavy vehicle carrying, or designed for the purpose of carrying, a large indivisible item—for example, a combination including a low loader.
Cloud (computing)	The 'cloud' or cloud computing is the delivery of on-demand computing resources – from applications to data centres – over the Internet on a pay-for-use basis.

Term	Definition
Cycling facility/ infrastructure	Includes on-road facilities, such as painted bike lanes, widened shoulders and so on, and off-road facilities, such as dedicated cycle-only paths or shared cyclist/pedestrian pathways. Also, end-of-trip facilities to promote the increased use of cycling through safe, direct and connected routes and increased transport choices.
Fatal 5	Refers to identifying factors for car crashes and includes: distraction and inattention; drink and drug driving; failure to wear a seatbelt; driving while fatigued; and speeding.
Enhanced (Flashing Light) School Zone program	A Queensland Government-funded $10 million program over four years for the installation of approximately 330 school zones, covering 300 schools, to improve safety around school zones for students.
Freight	Goods transported in bulk by truck, train, ship, or aircraft.
Full-time equivalent	Calculated by the number of hours worked in a period divided by the full-time hours prescribed by the award or industrial instrument for the person's position.
G:link	The Gold Coast light rail network, which extends 13km from the Gold Coast University Hospital to Broadbeach south. Trams stop at 16 stations along the route every seven and a half minutes during peak hours and operates 24 hours on Friday and Saturday.
Global Positioning System	The Global Positioning System (GPS) is a satellite-based navigation system that provides location and time information anywhere on the earth where there is an unobstructed line of sight to four or more GPS satellites.
go card	TransLink's smartcard (a thin, compact card about the size of a credit card) which stores up to $250 of electronic credit.
go explore card	TransLink's daily smartcard for tourist use on all TransLink Gold Coast bus and tram services.
Google Play	Operated by Google, Google Play is the app store for the Android operating system, allowing users to browse and download applications using Android devices.
Grade separation/grade separated interchanges	The construction of roads at different heights at an intersection to ensure traffic flow is not disrupted.
imaps Hot Spot Enhancement Project	A TMR project that combined operations data from TMR's districts with Hot Spot data contained in iMaps (TMR's interactive mapping tool) to assist in predicting the likelihood of the State-Controlled Road Network being affected by 'Hot Spots' (such as flooding, landslips and fire), strengthening decision-making for disruptive event planning and response activities. The first set of enhanced Hot Spot data was published in iMaps in November 2014.
Intersection and route ranking	The intersection and route ranking tools use Austroad's National Performance Indicators, which are determined using vehicle detector loop data, to target efforts where it matters most.
Link planning	The planning of a homogeneous segment of an existing or proposed transport route. This planning typically includes a future vision, performance targets, intervention levels and a prioritised plan for potential investment over a reasonable timeframe (usually 10-20 years), and can include the identification of future transport corridor requirements.
Local Government Association of Queensland (LGAQ)	The peak body representing local government in Queensland in its dealing with other governments, unions, business and the community.
Long-term transport strategy	The department is currently developing a Long-term Transport Strategy for Queensland that sets the framework to deliver an integrated, safe and modern transport system that puts the customer first. The strategy will guide more detailed transport plans, policies and funding decisions over the short, medium and long term.
Maritime infrastructure	Includes boat ramps, pontoons, jetties, floating walkways, dredging works and navigation aids, which are managed and operated by the Department of Transport and Main Roads.
Maritime Safety Queensland (MSQ)	A branch of the department responsible for: improving maritime safety for shipping and small craft through regulation and education; minimising vessel-sourced waste and responding to marine pollution; providing essential maritime services such as aids to navigation and Vessel Traffic Services; and encouraging and supporting innovation in the Queensland maritime industry.

Term	Definition
Mobile application	A computer program designed to run on mobile devices, such as smartphones and tablet computers.
Mobile device	A small computing device, typically small enough to be handheld, with a display screen and touch input and/or a miniature keyboard.
National Highway Upgrade Programme (NHUP)	An Australian Government initiative to provide jurisdictions with funding for priority improvements to Australia's key national highway networks through works such as shoulder and centreline widening, ripple strips and wire rope barriers, overtaking lanes, turning lanes and pavement improvements.
Natural Disaster Relief and Recovery Arrangements (NDRRA)	Funds provided to districts to reinstate parts of the road network which have been subject to weather damage under declared emergency conditions. NDRRA is funded by both the Australian and Queensland Governments.
Network planning	Strategic-level planning of a transport network of existing/proposed transport corridors/routes, which can be uni-modal or multi-modal and usually covers a city or defined network. It typically identifies high-level transport information and may include a high-level, prioritised investment plan for the network, but does not accurately define transport corridor requirements or infrastructure solutions.
New Generation Rollingstock (NGR) project	The NGR project involves the delivery of 75 6-car trains and the construction of a new purpose-built Maintenance Centre to maintain the new trains for the next 30 years. The new trains will replace an aging fleet and increase the current fleet by 30 per cent.
Open Data	A Queensland Government searchable portal that allows visitors to view datasets on a range of government activities and responsibilities.
One Stop Shop initiative	A Queensland Government service delivery initiative focused on delivering a better, more consistent customer experience for Queenslanders.
OneTMR	The Department of Transport and Main Roads' integrated delivery model.
Online Customer Experience Transformation Project	Established by the Department of Transport and Main Roads in mid-2013, the project facilitates a 'customer first' vision and way of operating.
Park 'n' ride	A dedicated car park located at bus and train stations for customers to park their car and then catch public transport to their destination.
Penetration testing	A manual test conducted to exploit weaknesses in the architecture of information systems.
Q-50	A 'once-in-50-year' weather event.
qconnect	A network of integrated passenger transport services that cover subsidised and/or regulated bus, coach and aviation networks in regional Queensland.
Q-Ride	Queensland's primary motorbike licensing practical test.
Q-SAFE	Queensland's current practical driving test, designed to evaluate a person's ability to drive safely and correctly in different driving situations.
Quad track bridge	A railway line consisting of four parallel tracks, with two tracks used in each direction.
Queensland Government Agent Program (QGAP)	Comprises a network of offices providing generic government information and services to all regions, including rural and remote communities. The offices are single points of contact offering the same level of service and accessibility that is afforded to Queenslanders living in more densely populated areas.
Queensland Plan	A 30-year vision for the future of Queensland developed by Queenslanders. The plan focuses on nine foundations: Education; Community; Regions; Economy; Health and wellbeing; Environment; People; and Infrastructure and Governance.
Queensland Government Project Assurance Framework	Sets the foundation for ensuring that project evaluation, procurement and delivery activities are undertaken effectively and efficiently across the Queensland Public Sector, and that the government achieves value for money from its investment in projects.
Queensland Rail	On 3 May 2013, Queensland Rail was established as a statutory authority in accordance with the Queensland Rail Transit Authority Act 2013. Queensland Rail Limited ceased being a Government Owned Corporation from this date and became a wholly-owned subsidiary of the statutory authority.

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Term	Definition
Queensland Transport and Roads Investment Program (QTRIP)	An annually published program of works the department plans to deliver over the next four-year period.
Rail infrastructure	All physical rail-related assets, including tracks, trains (often referred to as rollingstock), tracks, stations and associated infrastructure.
Ramsar List	Records the names of wetland sites of international significance including date of designation, geographical position in-country, surface area, and centre-point coordinates.
Road infrastructure	All physical road-related assets, including roads and pavements, bus and cycling facilities, tunnels, complex bridges, rest areas, signage, landscaping, animal crossings under and over roads, noise barriers, traffic signals and lighting.
RoadTek	A commercial business within the Department of Transport and Main Roads, RoadTek is a major provider of transport infrastructure solutions throughout Queensland.
Rollingstock	Vehicles that move on a railway including locomotives, carriages and wagons.
Regional Roads and Transport Group (RRTG)	The primary decision-making bodies of the Roads and Transport Alliance. RRTGs determine regionally prioritised improvements to their communities' transport infrastructure. Each RRTG comprises representatives from the Department of Transport and Main Roads and local governments.
Roads Australia	A not-for-profit, non-political industry association with membership drawn from the Australian road sector.
Road infrastructure	All physical road-related assets, including roads/ pavements, bus and cycling facilities, tunnels, complex bridges, rest areas, signage, landscaping, animal crossings under and over roads, noise barriers, traffic signals and lighting.
RoadTek	A commercial business unit of the department and a major provider of transport infrastructure solutions, providing construction and maintenance services across Queensland.
Road works	Planning, designing, building, maintaining, replacing, operating or upgrading any part of the road network, state strategic roads, regional roads and district roads (but not local roads).
Roads and Transport Alliance	A cooperative governance arrangement between the Department of Transport and Main Roads, the local Government Association of Queensland (LGAQ) and local governments to invest in and regionally manage the Queensland transport network.
Royalties for the Regions initiative	A Queensland Government initiative to invest in regional community infrastructure projects. This initiative helps regions hosting major resource developments receive genuine long-term royalty benefits through better planning and targeted infrastructure investment. The program will help resource communities better manage the consequences of resource sector development, seize economic opportunities and encourage growth.
Safer Roads Sooner Program	The Queensland Government's targeted program to improve the road safety performance of state-controlled and national road networks. It is funded by revenue from camera-detected offences, and delivers projects to address the road toll and reduce the number of people who sustain serious injuries in road crashes.
Service Delivery Statements (SDS)	Budgeted financial and non-financial information for the Budget year. In addition to financial statements, the SDS includes the department's achievements, highlights for the forthcoming year and performance statements.
Security Identified Surface Transport Operations (SISTO)	A surface transport operation that has been assessed against the Queensland Surface Transport Terrorism Risk Methodology. Under the Transport Security (Counter-Terrorism) Act 2008, a SISTO is required to manage the risk of terrorism. The department works closely with SISTOs to deliver security risk management services, including assisting in the development of risk management plans, providing direction on exercises and audit procedures and making available risk management tools and guidance.
Smartcard	A plastic card about the size of a credit card with an embedded integrated circuit, which connects to a reader either through direct physical contact or with a remote contactless radio frequency interface.
Smartphone	A mobile phone with an advanced mobile operating system which combines features of a personal computer operating system with other features useful for mobile or handheld use.

Term	Definition
Smartship Australia	A training centre for environment and maritime simulation services, based in Brisbane.
Special Purpose Vehicles	A motor vehicle or trailer, other than an agricultural vehicle or a tow truck, built for a purpose other than carrying goods, such as a mobile crane, a concrete pump or drill rig.
Speed Limit Review initiative	A state-wide review of, and initiatives to address, speed signage at roadwork sites to improve the efficiency, effectiveness, compliance and consistency in the determination and placement of reduced speed zones at roadwork sites.
Stakeholder	Anyone or any group that either influences or is affected by our business.
State-controlled roads	Roads controlled and managed by the Queensland Government. They include the AusLink national road network, state strategic roads, regional roads and district roads (but not local roads).
State Planning Program	Aimed at funding transport planning, modelling and investment proposal activities for all modes of transport across all regions of Queensland. The program plans an integrated transport system that promotes the right investment at the right time and drives better transport outcomes for Queensland.
Strategic plan	A high-level planning document that links long-term planning with operational delivery.
Surface transport network	The rail, bus and ferry network in south-east Queensland, including the providers and infrastructure required to support transport operations.
Taxi Subsidy Scheme	A subsidised transport option for people with a disability who experience profound difficulties using other modes of public passenger transport.
Transport Infrastructure Development Scheme (TIDS)	The grants program through which the Department of Transport and Main Roads provides funding to local governments for the development of transport related infrastructure.
TransLink	TransLink is the brand name for passenger transport services in south-east Queensland and Cairns, and includes TransLink buses, trains, ferries and trams (see G:link).
Transport and Infrastructure Council	The Transport and Infrastructure Council comprises ministers from the Commonwealth, State, Territory and New Zealand with transport and infrastructure responsibilities, plus the Australian Local Government Association who consider and recommend key national reform agendas, such as surface transport, transport safety and security, infrastructure policy and investment and related land use planning.
Transport and Infrastructure Senior Officials Committee (TISOC)	TISOC comprises of Chief Executive Officers and equivalent Senior Officials from each transport and infrastructure jurisdiction (Commonwealth, State, Territory and New Zealand) who consider key national reform agendas, assist in resolving issues, and advise on recommended approaches to Ministers prior to Transport and Infrastructure Council meetings.
Transport Network Reconstruction Program (TNRP)	A program of reconstruction works established in March 2011 to manage the recovery and reconstruction of Queensland's integrated transport system. Works are delivered through Natural Disaster and Recovery Arrangements funded by the federal and state governments.
Twitter	Twitter is an online social networking service that enables users to send and read short 140-character messages called "tweets
Public sector values	A set of five organisational value statements and associated behaviours developed by the Public Service Commission in 2013 to support a renewed customer service-focused public sector culture.
Virtual desktop	Describes ways in which the virtual space of a computer's desktop environment is expanded beyond the physical limits of the screen's display area through the use of software.
Vulnerability scanning	A typically automated scan of information systems and data to identify known vulnerabilities or potential exposures.
YamJam	A focused online discussion where a group of people share ideas, questions and views usually on a single topic.
Yammer	A private social network used within organisations for internal communication and collaboration.
Zero Harm	A Workplace Health and Safety vision that aspires to achieve an incident and injury-free work environment where every person comes to work and goes home again safely.