15. Port services

15.1 Bunkering

Currently no bunker service is available.

15.2 Fresh water

Fresh water is not available.

15.3 Waste

It is an offence for a person to discard, dispose of, or leave rubbish, refuse, sewage, waste of any kind (including galley waste), wastewater or other liquid waste in the port unless it is in a controlled manner in authorised and designated areas or through approved services.

Ships moored to a commercial wharf must arrange for the appropriate collection and disposal of all wastes, quarantine or otherwise, unless exempt by the Australian Quarantine Inspection Service. Quarantine waste must then be kept in sealed plastic bags on board the vessel until arrival of the collection vehicle when it is then to be delivered to the collection vehicle.

There is no service available for the collection of noxious or toxic waste and oil residues.

15.4 Electric power

Shore power connection is not available

15.5 Shipping agencies

Shipping Agency	Phone	Contact
Asiaworld Shipping	+61 7 3839 4235	ops.sydney@asiaworld.com.au
Ben Line Agencies	+61 7 31173769	australiaops@benline.com.au
Gulf Agency Company (Australia) P/L	+61 7 4953 4775	shipping.mackay@gac.com
Inchcape Shipping Services	+61 7 4953 3155	www.iss-shipping.com
LBH Australia	+61 7 4944 0566	mackay@lbhaustralia.com
Monson Agencies	+61 7 4864 3700	www.monson.com.au
Seaway Agencies P/L	+61 7 3707 2426	bneops@seaway.com.au
Strurrock Grindrod	+61 7 4957 5246	mackay@sturrockgrindrod.com
Wave Shipping P/L	+61 7 3630 0438	ops@wave-shipping.com.au
Wilhelmsen Ship Services	+61 7 4956 3666	wss.mackay@wilhelmsen.com

Table 27 - Shipping agents

15.6 Miscellaneous contacts

Organisation	Phone
Sarina Shire Council	07 4964 8100
Dalrymple Bay Coal Terminal Operations Centre	07 4943 8444
Hay Point Services	07 4943 5222
Environmental Protection Agency	1300 130 372
Great Barrier Reef Marine Park Authority	07 4951 3454

Table 28 - Miscellaneous contacts