

13. Security

13.1 General

The International Ship and Port Facility Security Code (ISPS) is administered in Australia by the [Department of Home Affairs - Cyber and Infrastructure Security Centre \(CISC\)](#). NQBP has an approved Maritime Security Plan as required under the [Maritime Transport and Offshore Facilities Security Act 2003](#).

A ship's master, prior to entering the Port of Hay Point, must report directly to the Port Authority or through their respective ship agency the following:

- ISPS compliance number
- Current ship security level or any change to the ship security level whilst in port
- Ship security officer contact details
- List of expected visitors/contractors
- Nominated provedore
- Crew list and identification; and
- Any security incident (as defined under the ISPS code or maritime transport security legislation) whilst in port.

13.1.1 Security levels

The federal Government determined, and will declare when necessary, three security levels.

- **Level 1:** Minimum appropriate protective security measures will be maintained at all times.
- **Level 2:** Appropriate additional protective security measures will be enacted because of heightened risk of a security incident.
- **Level 3:** Further specific protective security measures maintained for limited times when a security incident is probable or imminent, although it may not be possible to identify the specific target. Ships at a port facility must await instructions from the Department of Infrastructure, Transport, Regional Development and Local Government (DITRD LG) and are to follow their instructions as required.

Unless otherwise advised the port will operate on level 1.

In addition to normal security measures undertaken, additional security measures on the land and water may be implemented:

- if directed by the Australian office of the Department of Infrastructure, Transport, Regional Development and Local Government; and/or
- the current ship security level or the port/port facility security level is higher than security level 1.

Additional security measures will include:

- increased number of maritime security guards

- controlled access to the waterside security zone and/or additional security waterside patrols
- controlled access to the ship security zone and landside restricted zone
- random or compulsory inspection of all baggage/stores and vehicles.

13.2 Port security contacts

Port security manager: +61 7 4955 8147 (24 hours)

Entry on to, and use of, the port area is subject to compliance with [NQBPs port rules](#).

Failure to comply with the NQBPs port rules is an offence under the [Transport Infrastructure \(Ports\) Regulations 1994](#).

13.3 National security

In line with the federal Government's recent publications to do with the reporting of any possible terrorist activity then these procedures are to be followed.

Contact the National Security 24-hour hotline if you have any information of possible terrorist activity or have seen or heard something suspicious that may need investigating by the security agencies.

24-hour hotline: 1800 123 400

Email: hotline@nationalecurity.gov.au