# ROAD TRANSPORT

## Challenges

- SMEs and enterprises with low operating margins are challenged by increased regulatory reporting
- Road congestion and planning issues that affect efficiency and business costs are challenges for drivers and route nners in metropolitan and regional environments. ays to address 'avoidable costs' can be outside the rol of the transport business.
- Improvements are needed to the public image of the sector to attract new entrants and encourage participation in skills development pathways.
- The super-hubs and distribution centres being established often require changes in the transport fleet and associated driver skills. The flexibility required can be a challenge to some operators.
- SMEs and single operators cannot always afford the time or costs of additional training.
- Challenges for the workforce include compliance with regulatory requirements, work patterns and hours.
- Trainers and assessors need appropriate skills in the vehicles relevant to the program they are involved in.

### **Opportunities**

- > Skilled and experienced drivers may be more available in regional areas as the slowdown in the resources sector
- A more integrated network using rail and road transport between regions and ports will alleviate the demand for drivers of heavy vehicles and reduce associated road congestion.

- Customer service skills for Delivery Drivers are increasing in importance as online shopping volumes grow.
- On-board technology continues to improve and data relating to fleet utilisation, individual vehicle performance, road safety and real-time transparency is readily available for use in operational planning, troubleshooting and problem solving.
- Raising awareness of the sector is critical to encouraging new entrants. Focusing on online shopping and supply chain concepts may be helpful in raising the sector's profile with young people.

#### **EMPLOYMENT** GROWTH



#### **FACTS & FIGURES**

12.000

new Bus Drivers between 2013 and 2017

176

passenger kilometres were travelled on road in 2012-13

**75%** 

forecast growth of the Road Freight sector in the next 20 years

203.6

tonnes kilometres of freight moved by road in 2012-13

## GENDER DISTRIBUTION FOR SELECTED OCCUPATIONS

96%

88%

87%

14% 86%

TAXI DRIVER (AUTOMOBILE DRIVER)

**BUS AND COACH** 

#### EMPLOYER-IDENTIFIED SKILL NEEDS

**TEACHING AND TRAINING** 

INFORMATION TECHNOLOGY

**FINANCIAL MANAGEMENT** 

LANGUAGE, LITERACY AND NUMERACY



14%

18%

18%

23%

39% 48% 34% 34%

To a great extent To some extent

11% 43%

9% 20%

#### EMPLOYER-REPORTED METHODS FOR MEETING ... LABOUR DEMAND

51%

60%

**37%** 

72%

**DIRECTLY EMPLOY PEOPLE ON A CASUAL BASIS** 

**USE AN EMPLOYMENT AGENCY** TO PROVIDE SUITABLY QUALIFIED STAFF

RECRUIT NEW STAFF AND FOLLOW WITH UPSKILLING MENTORING/ TRAINING/PROGRESSION

VIA TRAINEESHIPS, **APPRENTICESHIPS OR GRADUATE** PROGRAMS

'DEVELOP YOUR OWN' - UPSKILL/ MENTOR/TRAIN/PROGRESS **EXISTING STAFF** 

#### **WORKERS AGED 45** YEARS AND OLDER

**TRUCK DRIVER 55%** 

**DELIVERY DRIVER** 44%

> COURIERS **DELIVERER**

**58% TAXI DRIVER** (AUTOMOBILE DRIVER)

54%



ALLOCATOR/

#### **SKILLS IN DEMAND**



TRUCK DRIVER - LOCAL **DELIVERY** DRIVER (MR-HR LICENCE)



TRUCK DRIVER (GENERAL FREIGHT, **B-DOUBLE**, MULTI COMBINATION)



**BUS DRIVER** 

TRANSPORT WORKPLACE TRAINER/ **ASSESSOR**