

## Conditions of re-entry (participation in gambling activities)

Gambling provider name \_\_\_\_\_

This club is committed to the implementation of risk-management processes which are aimed at minimising harm to the physical, emotional, social and financial welfare of its patrons as a result of gambling.

It is a condition of re-entry that patrons participating in gambling acknowledge that:

- the gambling provider's staff have an obligation to offer assistance to patrons where deemed necessary or when requested
- it is the patron's personal responsibility to gamble in a way that is unlikely to cause physical, emotional or financial distress to themselves or others
- it is the patron's personal responsibility to access problem gambling information made available by the gambling provider, should the need arise
- it is the patron's personal responsibility to seek the assistance of the gambling provider's staff, for their gambling-related problem, should the need arise
- it is the patron's personal responsibility to assist the gambling provider's personnel in actively monitoring the continued welfare of the patron for a minimum period of six months from the revocation of the exclusion (for previously excluded patrons only).

Patrons are advised that, where the gambling provider's staff are reasonably considered to have discharged their player protection obligations in good faith, any patrons whom have falsified or withheld relevant information in relation to gambling-related problems or neglected to seek assistance in this regard may not be able to hold the gambling provider liable for any negative consequences of the patron's gambling behaviours.

Patrons are assured that their gambling-related information will be handled in accordance with the club's privacy and confidentiality policies which are available upon request.

For any clarification, contact the customer liaison officer.