2019–2020 ANNUAL REPORT



Open data

Information about consultancies, overseas travel, and the Queensland language services policy is available at the Queensland Government Open Data website (qld.gov.au/data).

Public availability statement

An electronic copy of this report is available at https://publications.qld.gov.au/dataset/gold-coast-health-annual-report. Hard copies of the annual report are available by phoning Strategic Communication and Engagement on 1300 744 284. Alternatively, you can request a copy by emailing goldcoasthealth@health.qld.gov.au.

Interpreter Service Statement

The Queensland Government is committed to providing accessible services to Queenslanders from all culturally and linguistically diverse backgrounds. If you have difficulty in understanding the annual report, you can contact us on telephone (07) 5687 7100 or free-call 1300 744 284 and we will arrange an interpreter to effectively communicate the report to you.



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Acknowledgement to Traditional Owners

Gold Coast Health would like to acknowledge the Traditional Custodians of the Gold Coast, the Yugambeh-speaking people, whose land, winds and waters we all now share; and pay tribute to their unique values, and their ancient and enduring cultures, which deepen and enrich our community.

We pay our respects to Elders, past, present and emerging, and recognise those whose ongoing effort to protect and promote Aboriginal and Torres Strait Islander cultures will leave a lasting legacy for future Elders and leaders.

Recognition of Australian South Sea Islanders

Gold Coast Health formally recognises the Australian South Sea Islanders as a distinct cultural group within our geographical boundaries. Gold Coast Health is committed to fulfilling the *Queensland Government Recognition Statement for Australian South Sea Islander Community* to ensure that present and future generations of Australian South Sea Islanders have equality of opportunity to participate in, and contribute, to the economic, social, political and cultural life of the State.

Letter of compliance

7 September 2020

The Honourable Steven Miles MP

Deputy Premier, Minister for Health and Minister for Ambulance Services

GPO Box 48

Brisbane QLD 4001

Dear Deputy Premier

I am pleased to submit for presentation to the Parliament the Annual Report 2019–2020 and financial statements for Gold Coast Hospital and Health Service.

I certify that this Annual Report complies with:

- the prescribed requirements of the Financial Accountability Act 2009 and the Financial and Performance Management Standard 2019, and
- the detailed requirements set out in the Annual report requirements for Queensland Government agencies.

A checklist outlining the annual reporting requirements is provided at page 119 of this annual report.

Yours sincerely

Mr Ian Langdon

Chair, Gold Coast Hospital and Health Board

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Statement on Queensland Government objectives for the community

The Gold Coast Health *Strategic Plan 2016–2020* supports *Our Future State: Advancing Queensland's Priorities* and helps Gold Coast Health to align its activities with the Advancing Queensland's Priorities initiative.

Gold Coast Health contributes to the *Government's objectives for the community to Keep Queenslanders healthy* by promoting wellbeing, delivering responsive interconnected healthcare and at the same time providing a supportive environment for continuous innovation.

Key strategic enablers for contributing to the objectives include fostering a positive work environment; developing innovation, research capacity, capability and translation; maximising the use of our facilities and partnerships; and the effective management and utilisation of data.

This annual report details many of the ways Gold Coast Health has contributed to the *Advancing Queensland's Priorities* initiative throughout 2019–2020.