

15. Port Services

15.1 Bunkering

Bunker fuel oil facilities are available at number 10 berth for quantities over 30,000 litres.

Agents are required to submit a dangerous cargo report to VTS Cairns prior to commencement of operations.

Road tankers are used to bunker smaller quantities at other berths. Permission must be obtained from the port authority prior to commencement.

Fuel Transfer Notification to be completed by Road tanker operator and vessel operator (Master or Engineer)

15.2 Fresh Water

Fresh water is available at all berths – contact the Seaport operations office on:

Phone: +61 7 4051 2558

15.3 Waste

It is an offence for a person to discard, dispose of, or leave rubbish, refuse, sewage, waste of any kind (including galley waste), waste water or other liquid waste in the port unless it is in a controlled manner in authorised and designated areas or through approved services.

15.3.1 Waste – Quarantine

Ships moored to a commercial wharf must engage port quarantine waste services for the disposal of waste at least once per day, unless exempted by the Department of Agriculture. Quarantine waste from ships moored to commercial wharves must be kept in sealed plastic bags on board the vessel until the arrival of the collection vehicle. It is an offence to fail to comply with the above procedures.

Facilities are available at Cairns for the collection of tank washing slops, oily mixtures containing chemicals, oily bilge water, oil sludge and sewage. The service is provided by the port authority.

15.4 Electric Power

Shore power for both single phase and three phase power connections are available at all berths. Contact the Seaport operations Office.

15.5 Miscellaneous Contacts

Australian Volunteer Coastguard

Phone: +61 7 4051 2192

Cairns Water Police

Phone: +61 7 4057 3577

Cairns Regional Council

Phone: +61 7 4044 3044

Environment and Resource Management

Phone: 1300 130 372

Great Barrier Reef Marine Park Authority (GBRMPA)

Phone: +61 7 4051 7132

GBRMPA – cruise ship anchorage bookings

Phone: +61 7 4750 0775

Auriga

Phone: +61 7 3026 2660

Torres Pilots P/L

Phone: +61 7 4055 2368

15.6 Shipping Agencies

Carpentaria Marine Services

Phone: +61 7 4035 3264

Email: cmsadmin@carpentariacontracting.com

Carter Marine Agencies

Phone: +61 7 4051 1046

Fax: +61 7 4051 1056

Email: ops@cmaust.com

Postal Address: PO Box 319, Westcourt Qld 4870

Coral Expeditions

Phone: +61 7 4040 9999

Fax: +61 7 4040 9944

Postal Address: PO Box 2093, Cairns Qld 4870

Gulf Agency Company (Townsville)

Phone: +61 7 4721 0421

Fax: +61 7 4721 2053

Port procedures and information for shipping – Port Of Cairns February2024
This document is intended for digital use only. Please refer to the Maritime Safety Queensland website for the latest version.

Email: shipping.cairns@gacworld.com

Postal Address: PO Box 6041, Cairns Qld 4870

Location: Suite 10/61 McLeod St, Cairns

Inchcape Shipping Services

Phone: +61 7 4051 5211

Fax: +61 7 4051 5082

Email: cairns@iss-shipping.com.au

Postal Address: PO Box 621, Cairns Qld 4870

Lind Vlad Expeditions Pty Ltd National Geographic

Mobile: +61 404 601 171

Location: Level 2/26 Ridge Street, North Sydney NSW 2060

Pacific Marine Group

Phone: +61 7 4724 2200

Fax: +61 7 4724 2208

Email: info@pacificmarinegroup.com.au

Postal Address: PO Box 1155, Townsville Qld 4810

Sea Swift Pty Ltd/ Dartstone

Phone: +61 7 4035 1234

Fax: +61 7 4035 1239

Email: admin@seaswift.com.au

Postal Address: PO Box 6755, Cairns Qld 4870

Sturrock Grindrod Maritime (Townsville)

Phone: +61 7 4721 1140

Fax: +61 7 4721 1635

Email: townsville@hkasa.com.au

Postal Address: PO Box 1409 Townsville Qld 4810

TOLL Marine Logistics (Darwin – Admin Office)

Phone: +61 8 8984 4886

Fax: +61 8 8941 0991

Postal Address: GPO Box 1019, Darwin NT 0801

TOLL Marine Logistics (Cairns Depot)

Phone: +61 7 4241 980

Fax: +61 7 4035 1413

Email: TollMarineLogistics-Cairns@tollgroup.com

TOLL Marine Logistics (Weipa Depot)

Phone: +61 7 4069 7309

Fax: +61 7 4069 7233

Email: TollMarineLogistics-Weipa@tollgroup.com

Wave Shipping (Brisbane)

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Email: ops@wave-shipping.com.au

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Email: wss.townsville@wilhelmsen.com

Postal Address: PO Box 1140 Townsville QLD 4810