

# Keeping you informed – August 2022 (Issue One)



## Stage 2 – important rollout information

### Planned rollout dates

As previously confirmed, the new Recording and Transcription (R&T) service delivery model commenced its staged rollout from Monday 11 July 2022 at Stage 1 locations.

In Stage 1 locations (identified right), **audio** and **transcript orders** should now be made via the new [QTranscripts portal](#).

Whilst we continue to advance in preparation for the next stage, ensuring the readiness of court users, staff and Service Providers is essential.

As a result, to enable further readiness activities to be completed, Stage 2 will no longer commence as previously proposed on 8 August.

Instead, rollout will hold in Stage 1 for a further 2 weeks, with rollout of Stage 2 now proposed for **22 August 2022**.

Auscript will continue to provide transcript services to Stage 2 and 3 locations until their respective rollout to the new model.

#### 11 July 2022 – Stage 1 (commenced)

Brisbane Magistrates Court (including Arrest Courts and Coroners Court);

Southport District and Magistrates Courts (including Queensland Civil and Administrative Tribunal (QCAT) and Coroners Court)

Land Court

Queensland Industrial Relations Commission (QIRC)

#### 22 August 2022 – Stage 2

All courts within the Brisbane QEII complex

#### 12 September 2022 – Stage 3

All other sites across Queensland

### For more information

This newsletter and more information are available on our web page:

- [www.justice.qld.gov.au/initiatives/recording-and-transcription-project](http://www.justice.qld.gov.au/initiatives/recording-and-transcription-project)

**OR**

- Email the Transition Team at [RTS-Transition@justice.qld.gov.au](mailto:RTS-Transition@justice.qld.gov.au)

