



Numinbah Correctional Centre

Visitor information

To book a visit, please phone (07) 5533 4131 on Monday, Tuesday and Wednesday from 8.30am-12noon ONLY. Bookings will not be taken outside these hours.

Visiting Times

Saturday and Sunday 9.30am – 11.30am.

Arrival Times

Please arrive prior to 9.15am.

Food and Drink

No food or drink items are permitted to be brought into the centre. All drinks for infants and babies must be in sealed plastic bottles. Soft drinks are available for purchase from the vending machines. Tea, coffee and cold-water facilities are available.

Money and Property

No money or property is permitted to be brought into the visits area for prisoners. Money orders can be posted into the centre or funds may be deposited via the Secure Payment Services website. Property can be posted in only after the prisoner has been granted approval for the property. A credit card may be brought in to purchase drinks from the vending machine.

Directions

Take Exit 69 (the Surfers Paradise/Nerang North exit) off the Pacific Motorway and turn right at the Price Street intersection (this road will become Nerang-Murwillumbah Road). Travel along this road for approximately 30kilometres, following the signs toward Natural Bridge. Drive approximately 3 kilometres through the Numinbah Valley until a one lane bridge over Nixon Creek., The driveway to the centre is to the right immediately after the bridge. Proceed through the boom-gate, over the creek and veer right at the fork and go up the hill. The parking area is on the right hand side. The visit area is on the opposite side of the road from the car park.

Prison Transport Service

Prison Transport Group Inc.

A free bus service is available for visitors to the Numinbah Correctional Centre for the Saturday morning visit session. Bookings must be made for this service. For further information regarding the service please contact the Prison Transport Group Inc.

Mobility services can be accommodated if required.

Contact details (for passengers) – Toll Free 1800 334 379 or visit www.prisontransport.com.au.

Pickup/ drop off locations –

Roma Street precinct,
Beenleigh Train Station,
Nerang Train Station, and
Numinbah Correctional Centre.

For more information [Numinbah CC | Transport and Support for Families of Prisoners \(prisontransport.com.au\)](http://Numinbah CC | Transport and Support for Families of Prisoners (prisontransport.com.au))

Other Information

Tobacco and other smoking related products are prohibited items within a correctional centre. Tobacco and other smoking related products must not be taken into a correctional centre and must be either secured in a motor vehicle or visitor locker. No smoking is permitted anywhere in the grounds of a correctional centre, including car parks, walkways and visits processing.

COVID restrictions

Visitors are no longer required to wear a face mask. A visitor may be directed to wear a face mask where they

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display cold or flu like symptoms. Visiting restrictions remain in place if a visitor is a COVID diagnosed person or COVID close contact.

Contact Details

Postal Address: Private Mail Bag 1, NERANG QLD 4211

Street Address: 2458 Nerang-Murwillumbah Road, NUMINBAH VALLEY QLD 4211

General enquiries: (07) 5533 4131

Email: NUMAdmin@Corrections.qld.gov.au

Visits Email: NCCVisits@Corrections.qld.gov.au