



# Maryborough Correctional Centre

## Visitor information

To book a visit, please phone (07) 4123 7488 (and follow the prompts) on Monday, Tuesday, and Wednesday between 9am – 11am and 12:30pm – 3pm and Thursday between 9am - 11am. Alternately, you can book online at [MCC Online Visit Booking](#) from 7.30am on Saturday for the following week.

Booking requests will be processed in order of date and time received. For bookings received via the Online Portal, a confirmation email will be sent to the primary person confirming the date/time of the visit booking by close of business the day before the visit/virtual visit.

To submit a Form 27 (Application to Visit), email to [MCCVisits@corrections.qld.gov.au](mailto:MCCVisits@corrections.qld.gov.au)

### Centre Visits

	Days	Visit times
Secure 6	Saturday	8:30am–9:30am 10:30am-11:30am
Secure 1	Saturday	1:00pm-2:00pm
	Sunday	8:30am–9:30am 10:30am-11:30am
Residential	Saturday	3:00pm – 4:00pm
	Sunday	1.00pm – 2.00pm 3.00pm – 4.00pm

### Virtual Personal Visits (VPVs)

	Days	Visit times
Secure 6	Wednesday	8.45am, 9.45am, 10.45 am
	Thursday	12.45pm, 1.45pm, 2.45 pm
	Saturday	8.30am 9.30am 10.30am-11.30am
Secure 1	Monday	12.45pm, 1.45pm, 2.45 pm
	Tuesday	8.45am, 9.45am, 10.45 am, 12.45pm, 1.45pm, 2.45 pm
	Saturday	1.00pm-2.00pm
	Sunday	8.30am-9.30am 10.30am-11.30am
Residential	Wednesday	12.45pm, 1.45pm, 2.45 pm
	Thursday	8.45am, 9.45am, 10.45 am
	Saturday	3.00pm-4.00pm
	Sunday	1.00pm-2.00pm 3.00pm-4.00pm

Contact visits may include a maximum of three persons including children. Only visitors booked prior to the visit will be permitted to attend the visits sessions. Contact visits are subject to approval by the General Manager following a criminal history check. Visitors are subject to non-contact or virtual visits pending this approval, which may take up to six weeks.

Virtual visits may include a maximum of three adults and unlimited children.

Current at 1 July 2024



### **Arrival Times**

Please arrive at the centre at least one hour before the visit is due to start.

### **Directions**

The centre is located approximately 7 kilometres north of Maryborough. Travelling north along the Bruce Highway, continue past the Caltex Service Station (on right), under the overhead railway bridge and a further 1.3 kilometres along turn left onto Rampton Road. Follow this road 1 kilometre to Stein Road and the centre.

### **Transport to the Centre**

**Black and White Cabs** - Contact details (for passengers) – All hours - (07) 3860 1877.

A free transport service is available for visitors to the Maryborough Correctional Centre to the Saturday (morning and afternoon) visit sessions. Bookings must be made for this service. For further information please contact Black and White Cabs.

Mobility services can be accommodated if required.

Pickup/ drop off locations –

Hervey Bay Stockland Shopping Centre,  
Boat Harbour Drive,  
Woolworths Urgan bus pick-up area,  
Maryborough West Transit Centre (Railway Station and bus stop),  
Maryborough Motel Walker Street,  
additional locations along Booral Road Maryborough, Hervey Bay  
Road and Saltwater Creek Road, and  
Maryborough Correctional Centre.

### **Other Information**

Tobacco and other smoking related products are prohibited items within a correctional centre. Tobacco and other smoking related products must not be taken into a correctional centre and must be either secured in a motor vehicle or visitor locker. No smoking is permitted anywhere in the grounds of a correctional centre, including car parks, walkways, visits processing etc.

Correctional centres have a strict dress code that must be adhered to by all visitors. More information can be found at [Dress Standard](#)

### **COVID restrictions**

Visitors are no longer required to wear a face mask. A visitor may be directed to wear a face mask where they display cold or flu like symptoms. Visiting restrictions remain in place if a visitor is a COVID diagnosed person or COVID close contact.

### **Contact Details**

Postal Address: Locked Mail Bag 1700, MARYBOROUGH QLD 4650

Prisoner Postal: Locked Mail Bag 1950, MARYBOROUGH QLD 4650

Street Address: Stein Road, ALDERSHOT QLD 4650

General enquiries: (07) 4123 7600

Email: [MCCVisits@corrections.qld.gov.au](mailto:MCCVisits@corrections.qld.gov.au)