



# Arthur Gorrie Correctional Centre

## Visitor information

To book a personal visit, please email your request with three preferences for dates and times to [AGCCBookavisit@corrections.qld.gov.au](mailto:AGCCBookavisit@corrections.qld.gov.au).

If you are unable to email, please phone (07) 3212 0472 where your booking date and time will be taken by a staff member and emailed to the booking email on your behalf.

**Bookings must be made one week in advance and can no longer be made for the current week.**

Booking requests will be processed in order of date and time received. For bookings received via email, a confirmation email will be sent to the primary person confirming the date/time of the visit booking.

To submit a Form 27, email to [ARGvisitorscentre@corrections.qld.gov.au](mailto:ARGvisitorscentre@corrections.qld.gov.au)

Prisoners are permitted 1 x 1 hour visit (in person) or 1 x 30-minute virtual visit during the following session times:

Days		1 hour visit times	
		9am-10am	1pm-2pm
<b>Mainstream</b>	Monday, Wednesday and Saturday	✓	✓
	Thursday	✗	✓
	Friday	✓	✗
	Sunday	✓	✗
<b>Protection</b>	Tuesday and Thursday	✓	✗
	Friday and Sunday	✗	✓
<b>MSU mainstream</b>	Saturday	✓	✓
	Sunday	✓	✗
<b>MSU protection</b>	Sunday	✗	✓

Days		Virtual visits			
		9am-9.30am	9.30am-10am	1pm-1.30pm	1.30pm-2pm
<b>Mainstream</b>	Monday, Wednesday	✓	✓	✓	✓
	Thursday	✗	✗	✓	✓
	Friday	✓	✓	✗	✗
	Saturday	✓	✓	✓	✓
	Sunday	✓	✓	✗	✗
<b>Protection</b>	Tuesday and Thursday	✓	✓	✗	✗
	Friday and Sunday	✗	✗	✓	✓

Contact visits may include a maximum of three persons including children. Prior approval from the General Manager for child visitors is required. Only visitors booked prior to the visit will be permitted to attend the visits sessions. Contact visits are subject to approval by the General Manager following a criminal history check. Visitors are subject to non-contact or virtual visits pending this approval, which may take up to 6 weeks.

Virtual visits may include a maximum of five persons (maximum three adults).

Current as of November 2023



### **Arrival Times**

Visitors are required to be at the centre 1 hour prior to visit to the scheduled visit time. First time visitors are to arrive 1 hour 15 minutes prior to the scheduled visit time. All visitors over the age of 18 years must be enrolled in the biometric identification system at the centre.

### **Transport to the Centre**

A bus service is available for visitors to the Arthur Gorrie Correctional Centre. There is no charge to visitors for this service.

For further information, contact Prison Transport Group Incorporated on Toll Free 1800 334 379 or [www.prisontransport.com.au](http://www.prisontransport.com.au)

Mobility services can be accommodated if required.

### **Other Information**

Tobacco and other smoking related products are prohibited and must not be taken into a correctional centre. These items must be either secured in a motor vehicle or visitor locker. No smoking is permitted anywhere in the grounds of a correctional centre, including car parks, walkways, visits processing etc.

Correctional centres have a strict dress code that must be adhered to by all visitors. More information can be found [Dress Standards](#)

### **COVID restrictions**

Visitors are no longer required to wear a face mask. A visitor may be directed to wear a face mask where they display cold or flu like symptoms. Visiting restrictions remain in place if a visitor is a COVID diagnosed person or COVID close contact.

### **Contact Details**

Visits Booking Line Email:	<a href="mailto:AGCCBookavisit@corrections.qld.gov.au">AGCCBookavisit@corrections.qld.gov.au</a>
Visits Booking Inquiries/Changes:	(07) 3212 0472
Booking Times:	Monday – Friday 8:30am-12pm and 12:30pm-4pm Saturday and Sunday 8:30am-11:30am and 12pm-3:30pm
Postal Address:	Locked Bag 1300, ARCHERFIELD QLD 4108
Street address:	3068 Ipswich Road, Wacol Qld 4076
General Enquiries:	(07) 3212 0411
Visits email:	<a href="mailto:ARGvisitorscentre@corrections.qld.gov.au">ARGvisitorscentre@corrections.qld.gov.au</a>