



Arthur Gorrie Correctional Centre

Visitor information

To book a personal visit, please email your request with three preferences for dates and times to AGCCBookavisit@corrections.qld.gov.au.

If you are unable to email, please phone (07) 3212 0472, Monday – Friday between 8.30am – 4.00pm, where your booking date and time will be taken by a staff member and emailed to the booking email on your behalf.

Bookings must be made one week in advance.

Booking requests will be processed in order of date and time received. For bookings received via email, a confirmation email will be sent to the primary person confirming the date/time of the visit booking.

To submit a Form 27 for approval, send an email to ARGvisitorscentre@corrections.qld.gov.au.

Prisoners are permitted 1 x 1 hour visit (in person) or 1 x 30-minute virtual visit during the following session times:

Days		1 hour visit times	
		9am-10am	1pm-2pm
Mainstream	Monday, Wednesday and Saturday	✓	✓
	Thursday	✗	✓
	Friday	✓	✗
	Sunday	✓	✗
Protection	Tuesday and Thursday	✓	✗
	Friday and Sunday	✗	✓
MSU mainstream	Saturday	✓	✓
	Sunday	✓	✗
MSU protection	Sunday	✗	✓

Days		Virtual visits			
		9am-9.30am	9.30am-10am	1pm-1.30pm	1.30pm-2pm
Mainstream	Monday, Wednesday	✓	✓	✓	✓
	Thursday	✗	✗	✓	✓
	Friday	✓	✓	✗	✗
	Saturday	✓	✓	✓	✓
	Sunday	✓	✓	✗	✗
Protection	Tuesday and Thursday	✓	✓	✗	✗
	Friday and Sunday	✗	✗	✓	✓

Contact visits may include a maximum of three persons including children. Prior approval from the General Manager for child visitors is required. Only visitors booked prior to the visit will be permitted to attend the visits sessions. Contact visits are subject to approval by the General Manager following a criminal history check. Visitors are subject to non-contact or virtual visits pending this approval, which may take up to 6 weeks.

Virtual visits may include a maximum of five persons (maximum three adults).

Current as of 1 April 2024



Arrival Times

Visitors are required to be at the centre 1 hour prior to visit to the scheduled visit time. Visitors attending the centre for the first time are required to arrive 1 hour 15 minutes prior to the scheduled visit time. All visitors over the age of 18 years must be enrolled in the biometric identification system at the centre.

Transport to the Centre

Prison Transport Group Inc.

A free bus service is available for visitors to Arthur Gorrie Correctional Centre for Thursday and Saturday visit sessions. Bookings must be made for this service. For further information regarding the service please contact the Prison Transport Group Inc.

Mobility services can be accommodated if required.

Contact details (for passengers) – Toll Free 1800 334 379 between 10am – 2pm Wednesday to Friday or visit www.prisontransport.com.au.

Pickup/ drop off locations – Wacol precinct loop service runs between Wacol train station, Arthur Gorrie Correctional Centre, Brisbane Correctional Centre, Brisbane Woman's Correctional Centre and Wolston Correctional Centre. Pickup and drop offs occur in a loop of the route.

Other Information

Tobacco and other smoking related products, such as vapes, are prohibited and must not be taken into a correctional centre. These items must be either secured in a motor vehicle or visitor locker. No smoking is permitted anywhere in the grounds of a correctional centre, including car parks, walkways, visits processing etc.

Correctional centres have a strict dress code that must be adhered to by all visitors. More information can be found [Dress Standards](#)

COVID restrictions

Visitors are no longer required to wear a face mask. A visitor may be directed to wear a face mask where they display cold or flu-like symptoms. Visiting restrictions remain in place if a visitor is a COVID diagnosed person or COVID close contact.

Contact Details

Visits Booking Line Email: AGCCBookavisit@corrections.qld.gov.au
Visits Booking Inquiries/Changes: (07) 3212 0472
Booking Times: Monday – Friday 8:30am - 4pm

Visits Processing Email: ARGVisitorsCentre@Corrections.qld.gov.au
Visits Processing: (07) 3728 4894
Visits Processing Centre Hours: Monday – Friday 8:00am – 4:00pm
Saturday – Sunday 7:30am – 3:30pm

Postal Address: Locked Bag 1300, ARCHERFIELD QLD 4108
Street address: 3068 Ipswich Road, Wacol Qld 4076
General Enquiries: (07) 3212 0411
Visits email: ARGvisitorscentre@corrections.qld.gov.au