Borallon Training and Correctional Centre

Visitor information

To book a visit, please call (07) 5460 8407. The visits booking line is open Monday, Tuesday and Wednesday from 8:30am to 11:00am and 12:00pm to 3:30pm.

When making a booking, visitors are required to nominate the day and time they wish to attend and the visitors who will attend, including children. The visit will be conducted ONLY as per the booking.

Visit bookings are not taken on public holidays. Prisoners are permitted one visit per week and up to two hours per session of approved visits.

**Visiting Times**

<table>
<thead>
<tr>
<th>Day</th>
<th>Session times</th>
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</thead>
<tbody>
<tr>
<td>Friday, Saturday and</td>
<td>8:45am to 10:45am</td>
<td>2hr visit</td>
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<tr>
<td>Sunday</td>
<td>11:15am to 12:15pm</td>
<td>1hr visit</td>
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<tr>
<td></td>
<td>1:30pm to 2:30pm</td>
<td>1hr visit</td>
</tr>
<tr>
<td></td>
<td>3:00pm to 5:00pm</td>
<td>2hr visit</td>
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**Arrival Times**

All visitors should arrive at the centre at least one hour prior to the session time.

Upon arrival, visitors are requested to report to the Visits processing building where Supervisors collect visitors and escort to the centre.

All visitors over the age of 18 years must provide sufficient identification and be enrolled in the biometric identification system database at the Centre.

**Transport to the Centre**

A bus service is available for visitors to Borallon Training and Correctional Centre. For further information, contact the Prison Transport Group Incorporated on Toll Free 1800 334 379 or [http://www.prisontransport.com.au](http://www.prisontransport.com.au) Mobility services can be accommodated if required.

**Other Information**

Mobile telephones, tobacco and other smoking related products are prohibited items within a correctional centre. These items must not be taken into the correctional centre, and must be secured in a motor vehicle.

For visitors attending the centre on Prisoner Transport buses, the above items may be secured in a locker in the visits block.

Smoking is not permitted in the grounds of a correctional centre.

**Contact Details**

Postal Address: Locked Bag 8003, Ipswich QLD 4305
Street Address: 75 Ivan Lane, Ironbark QLD 4306
General enquiries: (07) 5460 8401

Updated: September 2019