



Borallon Training and Correctional Centre

Visitor information

To book a visit, please call (07) 5460 8407. The visit booking line is open **Monday, Tuesday and Wednesday** from **8:30am to 11:00am and 12:00pm to 3:30pm**.

When making a booking, visitors are required to nominate the day and time they wish to attend and the visitors who will attend, including children. The visit will be conducted **ONLY** as per the booking.

Visit bookings are not taken on public holidays. Prisoners are permitted one visit per week and up to one hour per session of approved visits.

Visiting Times

Day	Session times	
Friday	8:45am to 9:45am	1hr visit
	10:45am to 12:45pm	1hr visit
	1:30pm to 2:30pm	1hr visit
	3:30pm to 4:30pm	1hr visit
Saturday	8:45am to 9:45am	1hr visit
	10:45am to 11:45am	1hr visit
	1:00pm to 3:00pm	2hr visit
	4:00pm to 5:00pm	1hr visit
Sunday	8:45am to 10:45am	2hr visit
	12:00pm to 1:00pm	1hr visit
	2:00pm to 3:00pm	1hr visit
	4:00pm to 5:00pm	1hr visit

Virtual Personal Visits (VPVs)

Virtual Visits are held on Thursday, Saturday and Sunday. Bookings are made via the Visits Booking Line on the same days as in-person visits mentioned above.

VPV Times

Day	Session times	
Thursday, Saturday and Sunday	8:00am – 8:30am	½ hr visit
	8:50am – 9:20am	½ hr visit
	9:50am – 10:20am	½ hr visit
	10:40am – 11:10am	½ hr visit
	12:20pm – 12:50pm	½ hr visit



	1:10pm – 1:40pm	½ hr visit
	2:00pm – 2:30pm	½ hr visit
	2:50pm – 3:20pm	½ hr visit
	3:40pm – 4:10pm	½ hr visit
	4:30pm – 5:00pm	½ hr visit

Once your booking has been made you will receive an email to your nominated email address with a link to Virtual Visits.

Arrival Times

All visitors should arrive at the centre at least one hour prior to the session time. Upon arrival, visitors are requested to report to the Visits processing building. All visitors over the age of 18 years must provide sufficient identification and be enrolled in the biometric identification system at the Centre.

Transport to the Centre

Prison Transport Group Inc.

A free bus service is available for visitors to the Borallon Training and Correctional Centre for Saturday afternoon visit session. Bookings are required for this service. For further information regarding the service, please contact the Prison Transport Group Inc.

Mobility services can be accommodated if required.

Contact details (for passengers) – Toll Free 1800 334 379 or visit www.prisontransport.com.au .

Pickup/ drop off locations –

Roma Street precinct,
Ipswich Train Station, and
Borallon Training and Correctional Centre.

Other Information

Mobile telephones, tobacco and other smoking related products are prohibited within a correctional centre.

These items must not be taken into the correctional centre and must be secured in the vehicle.

For visitors attending the centre via Prisoner Transport Group Inc, the above items may be secured in a locker in the visits processing building.

COVID restrictions

Visitors are no longer required to wear a face mask. A visitor may be directed to wear a face mask where they display cold or flu-like symptoms. Visiting restrictions remain in place if a visitor is a COVID diagnosed person or COVID close contact.

Contact Information

Postal Address: Locked Bag 8005, BOOVAL QLD 4304
Street Address: 75 Ivan Lane, IRONBARK QLD 4306
Prisoner Postal Address: Locked Bag 8003, BOOVAL QLD 4304
General Enquiries: (07) 5460 8401
Visit email: BTCCVisitsMailbox@corrections.qld.gov.au

Current at 9 December 2024