



# Helana Jones Centre

## Visitor Information

Visit bookings are essential. Only visitors booked prior to the visit will be permitted to attend the visit session.

To book a visit, please phone (07) 3624 8022 – Monday to Thursday between 1:00pm and 3:00pm only.  
No bookings will be taken outside of these times.

Days	Contact visit times	Virtual visit times
Saturday	10:00am – 12:00pm	13:00pm – 15:55pm*
Sunday	10:00am – 12:00pm	13:00pm – 15:55pm*

\*30 minute time slots

### **Arrival Times**

All visitors must arrive at the centre 30 minutes prior to the commencement of the appointed visit session. Visitors are to ensure they have appropriate forms of identification for production to centre staff.

Mailbox size lockers (not suitable for large items) are provided for the storage of personal items (e.g. mobile phones, wallets).

### **Other Information**

Tobacco and other smoking related products are prohibited items within a correctional centre. Tobacco and other smoking related products must not be taken into a correctional centre and must be either secured in a motor vehicle or visitor locker. No smoking is permitted anywhere on the grounds of a correctional centre, including car parks, walkways, visits processing etc.

### **COVID restrictions**

Visitors are no longer required to wear a face mask. A visitor may be directed to wear a face mask where they display cold or flu like symptoms. Visiting restrictions remain in place if a visitor is a COVID diagnosed person or COVID close contact.

### **Contact Information**

Postal Address: PO Box 30, ALBION QLD 4010

Street Address: 374 Sandgate Road, ALBION QLD 4010

General Enquiries: (07) 3624 8022

Visit email: [HJCAdmin@corrections.qld.gov.au](mailto:HJCAdmin@corrections.qld.gov.au)