



# Southern Queensland Correctional Centre

## Visitor information

### Booking Times

To book a visit, please phone (07) 5466 6890 between the hours of:

Days	Times	Visit days
Monday	9.00am – 3.00pm	Wednesday visits
Tuesday	9.00am – 12.00pm	Wednesday visits
Monday	9.00am – 3.00pm	Saturday / Sunday visits
Tuesday	9.00am – 3.00pm	Saturday / Sunday visits
Wednesday	9.00am – 3.00pm	Saturday / Sunday visits
Thursday	9.00am – 3.00pm	Saturday / Sunday visits
Friday	9.00am – 12.00pm	Saturday / Sunday visits

Bookings will not be taken outside these hours.

### Visiting Times and Arrival Times

Days	Visit times and Arrival times
Wednesday	9.00am – 11.00am (Visitors must arrive between 8.00am – 8.30am)
Saturday	9.00am – 11.00am (Visitors must arrive between 8.00am – 8.30am) 1.30pm – 3.30pm (Visitors must arrive between 12.30pm – 1.00pm)
Sunday	9.00am – 11.00am (Visitors must arrive between 8.00am – 8.30am) 1.30pm – 3.30pm (Visitors must arrive between 12.30pm – 1.00pm)

All visitors must arrive within the times stated above.

All visitors over the age of 18 years, must be enrolled in the biometric identification system database at the centre.

### Virtual Visits

Various times on **Wednesday, Friday, Saturday, and Sunday**. Please enquire when booking your visit.

### Transport to the Centre

#### Prison Transport Group Inc.

A free bus service is available for visitors to the Southern Queensland Correctional Centre for the Sunday afternoon visit session. Bookings must be made for this service. For further information contact the Prison Transport Group Inc.

Mobility services can be accommodated if required.

**Contact details (for passengers)** – Toll Free 1800 334 379 or visit [www.prisontransport.com.au](http://www.prisontransport.com.au).

Pickup/ drop off locations –

Roma Street precinct,  
Ipswich Train Station, and  
Southern Queensland Correctional Centre.

### Other Information

Tobacco and other smoking related products are prohibited items within a correctional centre. Tobacco and other smoking related products must not be taken into a correctional centre and must be either secured in a motor vehicle or visitor locker. No smoking is permitted anywhere in the grounds of a correctional centre, including car parks, walkways, visits processing etc.



### **COVID restrictions**

Visitors are no longer required to wear a face mask. A visitor may be directed to wear a face mask where they display cold or flu like symptoms. Visiting restrictions remain in place if a visitor is a COVID diagnosed person or COVID close contact.

### **Contact Information**

Postal Address: Locked Mail Bag 1008, GATTON QLD 4343  
Street Address: Millers Road, SPRING CREEK QLD 4343  
General Enquiries: (07) 5466 6888  
Visits: (07) 5466 6890  
Visit email: [sqccvisitsprocessing@corrections.qld.gov.au](mailto:sqccvisitsprocessing@corrections.qld.gov.au)