



Brisbane Women's Correctional Centre

Visitor information

To book a visit, please phone (07) 3271 9450 on **Monday and Tuesday between 8:30am – 12noon and 1:00pm – 3:30pm and Wednesday 8:30am-12noon and 1:00pm-3:00pm ONLY**. Bookings will NOT be taken outside these hours.

PERSONAL VISITS

	Days	Visit times
Mainstream	Saturday	12.45pm – 1:45pm 2:15pm – 3:15pm
	Sunday	8:30am – 9:30am 2:15pm – 3:15pm
Protection	Saturday	8:30am – 9:30am
	Sunday	12:45pm – 1:45pm

VIRTUAL VISITS

30 minutes sessions only	Days	Visit times
Mainstream	Monday and Tuesday	8.15am-8.45am 9.00am-9.30am 9.45am-10.15am 12.45pm-1.15pm 1.30pm-2.00pm 2.15pm-2.45pm 3.00pm-3.30pm
	Thursday	8.15am – 8.45am 9.00am – 9.30am 9.45am – 10.15am 12.45pm – 1.15pm
	Friday	8.15am – 8.45am 9.00am – 9.30am 9.45am – 10.15am 2.15pm 2.45pm 3.00pm - 3.30pm
Protection	Wednesday	8.15am-8.45am 9.00am-9.30am 9.45am-10.15am 12.45pm – 1.15pm 1.30pm – 2.00pm 2.15pm – 2.45pm 3.00pm – 3.30pm
	Saturday	9.00am-9.30am 9.45am-10.15am
	Sunday	9.00am – 9.30am 9.45am – 10.15am 12.45pm -1.15pm 1.30pm – 2.00pm



LEGAL VISITS

30 minutes sessions only	Days	Visit times
Mainstream	Monday	8.30am-10.45am 1.00pm-3.30pm
	Tuesday	8.30am-10.45am 1.00pm-3.30pm
Protection	Wednesday	8.30am-10.45am 1.00pm – 3.30pm
Longer consultation time (not restricted to 30 minutes)		
Mainstream	Thursday	8.30am - 10.45am 12.45pm – 1.45pm
	Friday	8.30am – 10.45am 2.00pm-3.30pm
Protection	Thursday	2.00pm-3.30pm
	Friday	12.45pm-1.45pm

Arrival Times

All visitors over the age of 18 years must be enrolled in the biometric identification system database at the centre.

All visitors attending the centre for the first time are to ensure that they arrive at the centre at least 45 minutes prior to the scheduled visit.

Returning visitors who have been enrolled in the biometric identification system are to ensure they arrive at the centre at least 30 minutes prior to the visit commencement time.

Transport to the Centre

Prison Transport Group Inc.

A free bus service is available for visitors to Brisbane Women's Correctional Centre for Saturday visit sessions. Bookings must be made for this service. For further information regarding the service please contact the Prison Transport Group Inc.

Mobility services can be accommodated if required.

Contact details (for passengers) – Toll Free 1800 334 379 between 10am – 2pm Wednesday to Friday or visit www.prisontransport.com.au.

Pickup/ drop off locations – Wacol precinct loop service runs between Wacol train station, Arthur Gorrie Correctional Centre, Brisbane Correctional Centre, Brisbane Woman's Correctional Centre and Wolston Correctional Centre. Pickup and drop offs to occur ongoing in a loop of the route.

Other Information

Tobacco and other smoking related products are prohibited items within a correctional centre. Tobacco and other smoking related products must not be taken into a correctional centre and must be either secured in a motor vehicle or visitor locker. No smoking is permitted anywhere in the grounds of a correctional centre, including car parks, walkways, visits processing etc.

COVID restrictions

Visitors are no longer required to wear a face mask. A visitor may be directed to wear a face mask where they display cold or flu like symptoms. Visiting restrictions remain in place if a visitor is a COVID diagnosed person or COVID close contact.

Contact Information

Postal Address: Locked Mail Bag 2500, ARCHERFIELD QLD 4108

Street Address: 176 Grindle Road, WACOL QLD 4076

General Enquiries: (07) 3271 9000

Visit email: BWCCadministration@corrections.qld.gov.au

Current at 1 July 2024