

12. Emergency, Pollution, Marine Incidents

The aim of this section is to provide guidance to the port community for initial response procedures in the event of dangerous incidents, emergencies, terrorist acts and disasters.

12.1 Emergency Contact Numbers

North Queensland Bulk Ports Corporation Limited

Phone: +61 7 4955 8147

Police (Mackay)

Phone: 000 or +61 7 4968 3444

Ambulance (Mackay)

Phone: 000

Fire

Phone: 000 or +61 7 4898 2100

Department of Environment and Science

Phone: 1300 130 372 (Press option 2)

Mackay VTS (Port Control)

Phone: 1300 645 022 (24 hrs)

Pollution reports- Mackay VTS

Phone: 1300 645 022

Hospital (Mackay Base Hospital)

Phone: +61 7 4885 6000

Department of Environment and Science

Phone: 1300 130 372 (Press option 2)

RHM (Mackay)

Phone: 1300 645 022

Department of Agriculture, Fisheries & Forestry (DAF)

Phone: 13 25 23

Australian Border Force (ABF)

Phone: 13 18 81

Maritime Safety Queensland (Mackay)

Phone: +61 7 4944 3700

Volunteer Marine Rescue (VMR)

Phone: +61 7 4955 5448

12.2 Authorities

Maritime Safety Queensland's emergency procedures are prepared under the provisions of the [Transport Operations \(Marine Safety\) Act 1994](#) and the [Transport Operations \(Marine Pollution\) Act 1995](#).

North Queensland Bulk Ports Corporation Limited has published an emergency response plan. Contact emergency response for details:

Emergency Response

24 hours – 7 days

NQBP Duty Officer Phone: +61 7 4955 8147 or 0417 761 086

All emergencies should be reported to Mackay VTS on VHF channel 16, (or 1300 645 022) who will call the appropriate emergency response service.

Call fire, police or ambulance on 000.

12.3 Fire

Call the Queensland Fire and Rescue Service (QFRS phone 000) and notify Mackay VTS on VHF channel 16. Queensland Fire and Rescue Service is the lead agency when the ship is alongside the berth and MSQ when the ship is off the berth. The RHM, in consultation with the facility operator and North Queensland Bulk Ports Corporation Limited, will make the decision if the vessel is to be removed from the berth for the safety of the port.

12.4 Marine Pollution

The [Transport Operations \(Marine Pollution\) Act 1995](#) is designed to protect Queensland's marine and coastal environment by minimising deliberate and negligent discharges of ship-sourced pollution. Discharges of oil, noxious liquid substances, packaged harmful substances, sewage and garbage (MARPOL annexes I, II, III, IV and V) from ships are prohibited in Queensland coastal waters and pilotage areas.

Maritime Safety Queensland has the authority to detain any vessel suspected of causing marine pollution and to intervene where there is imminent danger to the coastline.

Ships should dispose of all waste ashore using the waste reception facilities available ([15.3 Waste](#)).

12.4.1 Reporting

Section 67 of the [Transport Operations \(Marine Pollution\) Act 1995](#) requires the master of a ship to report a discharge or probable discharge without delay to the RHM. The initial report should be made via Mackay VTS (24 hours) on VHF channel 16 or phone 1300 645 022.

The Port Authority duty officer (24 hours) can be contacted on:

Phone: +61 7 4955 8147

Mobile: +61 417 761 086

The following details should be provided in a report of marine pollution:

- Date/time of incident
- Location (latitude, longitude and physical site)
- Report source and contact number
- Nature, extent and estimated quantity of spill
- Type of oil or description
- Spill source and point of discharge from source
- Identity and position of nearby ships or name of alleged polluter
- Nature and extent of spill and movement and speed of spill
- Local weather/tide/sea conditions
- Whether a sample of the substance spilled has been collected

And any additional information that relates to the spill.

The VTS centre will complete [Form F3968 - Marine Pollution Report](#) based on the above information and fax to the relevant authorities.

12.5 Marine Incidents

Under the [Transport Operations \(Marine Safety\) Act 1994](#), a marine incident is classified as an event causing or involving:

- The loss of a person from a ship
- The death of, or grievous bodily harm to, a person caused by a ship's operations
- The loss or presumed loss or abandonment of a ship
- A collision with a ship
- The stranding of a ship
- Material damage to a ship
- Material damage caused by a ship's operations,
- Danger to a person caused by a ship's operations
- Danger of serious damage to a ship
- Danger of serious damage to a structure caused by a ship's operations

12.5.1 Marine Incident Reporting

A marine incident must be reported to a shipping inspector within 48 hours of the incident, unless there is a reasonable excuse. Shipping inspectors include marine officers (located at Maritime Safety Queensland marine operations bases), officers of Queensland Water Police and Queensland Boating and Fisheries Patrol. If you are unable to access one of these offices, contact a shipping inspector by phone, they will advise you what to do next.

The report must be made on the approved Form 3071 – Marine Incident Report for all Queensland Registered vessels. For all domestic commercial vessels and foreign trading vessels, the form AMSA529, available at AMSA website must be used.

Form 3071 is also available from Department of Transport and Main Roads customer service centres, Maritime Safety Queensland regional offices, Queensland Boating and Fisheries patrol and Water Police offices.

Section 124 of the [Transport Operations \(Marine Safety\) Act 1994](#) requires ships masters to assist if a marine incident involves two or more ships. The master of each ship involved in the marine incident must to the extent that he can do so without danger to his ship or persons on board his ship:

- Give the other ship involved in the incident, its master and persons onboard the ship the help necessary to save them from danger caused by the marine incident
- Stay by the other ship until no further assistance is required

- Give the master of the other ship reasonable particulars adequate to identify the ship and its owner

Section 129 of the [Transport Operations \(Marine Safety\) Act 1994](#) requires the master of a ship to promptly report dangers to navigation including, an abandoned ship, a damaged aid to navigation, severe weather conditions and so on.

12.5.2 Marine Incident Reporting — other government agencies

For all domestic commercial vessels and foreign trading vessels, the form 18 and 19, available at AMSA website must be used. Under the Transport Accident Investigation Act 2003, this extends to responsible persons with further details available on the ATSB website. .

12.5.3 Procedures Subsequent to Serious Marine Incidents

In the case of a vessel grounding or if structural damage has occurred, the vessel is to be removed to a position of safety.

Immediate advice from the RHM should be sought in this instance. The vessel will be surveyed by the appropriate authority (the AMSA or classification society) to ensure seaworthiness before it leaves port limits.

12.5.4 Port Community Responsibilities

As a responsible member of the maritime community, any person witnessing an incident which was/or is capable of becoming an emergency is obliged to report the matter to the RHM's office (VTS) and/or the emergency response agencies of police, fire or ambulance.

AMSA requests pilots, stevedores, port authority officers and others to notify them of suspected deficiencies on ships.