

## 15. Port Services

### 15.1 Bunkering

Road tankers are used to provide bunkers in small quantities. Permission must be obtained from the Port Authority prior to commencement ([10.1.5 Notification of handling of bulk liquids \(Marine Pollutants\)](#)).

### 15.2 Fresh water

Fresh water is available at all berths — contact the Port Authority .

### 15.3 Waste

It is an offence for a person to discard, dispose of, or leave rubbish, refuse, sewage, waste of any kind (including galley waste), wastewater or other liquid waste in the port unless it is in a controlled manner in authorised and designated areas or through approved services.

Ships moored to a commercial wharf must arrange for the appropriate collection and disposal of all wastes, quarantine or otherwise, unless exempt by the Australian Quarantine Inspection Service. Quarantine waste must then be kept in sealed plastic bags on board the vessel until arrival of the collection vehicle when it is then to be delivered to the collection vehicle.

### 15.4 Shipping Agents

#### **Asiaworld Shipping**

**Phone:** +61 7 3839 4235

**Email:** ops.sydney@asiaworld.com.au

#### **Ben Line Agencies**

**Phone:** +61 7 31173769

**Email:** mackay.ops@benline.com

#### **Gulf Agency Company (Australia) P/L**

**Phone:** +61 7 4953 4775

**Email:** shipping.mackay@gac.com

### **Inchcape Shipping Services**

**Phone:** +61 7 4953 3155

**Email:** mackay@iss-shipping.com

### **LBH Australia**

**Phone:** +61 7 4944 0566

**Email:** mackay@lbhaustralia.com

### **Monson Agencies**

**Phone:** +61 7 4864 3700

**Email:** mackay@monson.com.au

### **Seaway Agencies P/L**

**Phone:** +61 7 3707 2426

**Email:** bneops@seaway.com.au

### **Strurrock Grindrod**

**Phone:** +61 7 4957 5246

**Email:** mackay@sturrockgrindrod.com

### **Wave Shipping P/L**

**Phone:** +61 7 3630 0438

**Email:** ops@wave-shipping.com.au

### **Wilhelmsen Ship Services**

**Phone:** +61 7 4956 3666

**Email:** wps.mackay@wilhelmsen.com

## **15.5 Miscellaneous Contacts**

### **Australian Volunteer Marine Rescue (VMR 448 Mackay)**

**Phone:** +61 7 4955 5448

### **Whitsunday Water Police**

**Phone:** +61 7 4967 7222

**Mackay City Council**

**Phone:** +61 7 4961 9444

**Environmental Protection Agency**

**Phone:** 1300 130 372

**Great Barrier Reef Marine Park Authority**

**Phone:** +61 7 4951 3454