

*Right to Information Act 2009
and Information Privacy Act 2009*

Annual Report 2019–20



Queensland
Government

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December 2020

Minister's Preface

The calendar year 2020 will be noted in history as the time the world dealt with the COVID-19 outbreak, creating challenges for individuals and workplaces alike. These challenges also affected the operations of public sector agencies.

The staff responsible for meeting the ongoing requirements of the *Right to Information Act 2009* and *Information Privacy Act 2009*, like the rest of the public sector, performed their roles through this difficult time with aplomb.

As detailed in this annual report, there was an increase in right to information/information privacy applications through 2019-20, and requests were generally met with the same timeliness as in previous years.

There were several machinery of Government changes that occurred in May 2020 that impacted on RTI reporting for the affected agencies. Those changes, including those involving the former Department of State Development, Tourism and Innovation; Queensland Treasury; and the newly formed, but now former, Department of Regional Development and Manufacturing, are detailed in this report.

This annual report provides essential statistical information about how the *Right to Information Act 2009* and the *Information Privacy Act 2009* operate across government agencies.

The Government places a high priority on accountability, transparency and integrity within government. This report provides information about how these values are being actioned every day by agencies across government.

For the 2019–20 reporting year, all figures have been reported based on the actual applications processed by individual Right to Information and Privacy units.

I am very pleased to table this report.



SHANNON FENTIMAN

Attorney-General and Minister for Justice

Minister for Women

Minister for the Prevention of Domestic and Family Violence

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Abbreviations

DJAG	Department of Justice and Attorney-General
IP	Information Privacy
IP Act	<i>Information Privacy Act 2009</i>
IP Regulation	<i>Information Privacy Regulation 2009</i>
IPA	Information Privacy Amendment
IPP	Information Privacy Principle
moG	machinery of Government
NPP	National Privacy Principle
OIC	Office of the Information Commissioner
PWN	Prescribed Written Notice
RTI	Right to Information
RTI Act	<i>Right to Information Act 2009</i>
RTI Regulation	<i>Right to Information Regulation 2009</i>

Explanation of terms used in this report

Term	Explanation
Access application	An application for information made under either the RTI Act or Chapter 3 of the IP Act.
Access charge	Charges prescribed under a regulation and payable for being given access to documents. In the reporting period, for example, black and white photocopying charges were 25 cents for each A4 page.
Amendment application	An application made under the IP Act to have personal information amended on the basis that it is inaccurate, incomplete, out of date or misleading.
Application fee	The fee prescribed in the RTI Regulation and payable for an access application under the RTI Act. In the reporting period, the application fee was \$50.80.
Internal Review	A review of a decision within an agency by a person who is no less senior than the original decision maker.
External Review	A review by the Information Commissioner of a decision made by an agency or Minister.
Processing charge	Charges prescribed in the RTI Regulation for searching for, or retrieving a document, and making, or doing things related to making, a decision on an application. In general, processing charges are payable for RTI Act applications where an agency or Minister spends more than five hours processing an application. In the reporting period, the processing charge was \$7.85 for each 15 minutes or part thereof.
Portfolio/agencies	Portfolio/agencies within a Minister's administrative responsibility are reported on under the relevant department's heading, e.g. the Justice and Attorney-General portfolio includes DJAG and the Attorney-General and Minister for Justice, as well as agencies such as the Legal Services Commission and the Electoral Commission of Queensland, all of which are reported under the DJAG heading.
State Government agencies	Includes departments, Ministers, portfolio agencies, statutory authorities, local governments and hospital and health services.

Overview

This annual report covers the 2019-2020 financial year regarding the operation of the *Right to Information Act 2009* (RTI Act) and the *Information Privacy Act 2009* (IP Act).

The primary object of the RTI Act is to give a right of access to information in the government's possession or under the government's control unless, on balance, it is contrary to the public interest to give the access.

The IP Act works in parallel with the RTI Act and provides for the fair collection and handling of personal information by Queensland Government agencies and a right of access to, and amendment of, personal information in the government's possession or under the government's control unless, on balance, it is contrary to the public interest.

The IP Act sets out 11 Information Privacy Principles (IPPs) with which all agencies must adhere, except for Queensland Health, which is subject to the National Privacy Principles (NPPs). The IPPs and NPPs govern how Queensland Government agencies collect, store, use and disclose personal information.

Releasing government information

The process of routinely releasing government information to the public is commonly referred to as the "push" model. Under this model, information is released administratively via mechanisms which include agencies' publication schemes and disclosure logs. As a result, access applications for information under the legislation are provided as a mechanism of last resort.

Publication Scheme

A publication scheme is a structured list of an agency's information that is readily available to the public, free of charge wherever possible. Every government agency which is subject to the RTI Act must have a publication scheme.

Disclosure Log

Disclosure logs form part of the "push" model where information released under an RTI application is made available for access to the public by being published on agency websites. They provide speedy access to information already released under the RTI application process. They can provide a cost and time benefit to both the individual and agency by reducing the number of additional applications under the RTI Act for the same information.

Furthering the objects of the Acts

In the reporting period, State Government agencies made efforts to further the objects of the RTI Act and the IP Act. This information is summarised in Appendix 25.

Reporting requirements

Legislative basis

Section 185 of the RTI Act and section 194 of the IP Act require statistical and other information to be collected from Ministers and agencies. Each requirement is outlined as follows:

- *section 185(1) RTI Act* and *section 194(1) IP Act* require the Attorney-General and Minister for Justice to prepare the report and table it in Parliament.
- *section 185(2) RTI Act* and *section 194(2) IP Act* refer to the *Right to Information Regulation 2009* (the RTI Regulation) and the *Information Privacy Regulation 2009* (the IP Regulation) which set out the details of the information required to be included in the report (*refer to Appendix 26*).
- *section 194(3) IP Act* provides that an annual report under this section may be included as part of an annual report the Minister is required to give under the RTI Act.

Summary of data

This report includes statistics on both the RTI Act and IP Act for the period 1 July 2019 to 30 June 2020.

Data from all Ministers and agencies covered by the RTI Act and IP Act were collected and collated by Right to Information and Privacy, Department of Justice and Attorney-General (DJAG) for inclusion in this report.

The detailed data for Ministers and agencies is set out in Appendices 1-24 of this report and includes information required under:

- section 8(a) - (g) and (j) of the RTI Regulation; and
- section 6(a) - (g) and (j) of the IP Regulation.

For the 2019-2020 reporting year, all figures are reported based on the actual applications processed by individual RTI and Privacy units, unless otherwise indicated in the tables.

Disciplinary action

For the 2019-2020 year, Ministers and agencies advised no disciplinary action was taken against any officer in relation to the administration of the Acts under section 8(h) of the RTI Regulation or section 6(h) of the IP Regulation.

Proceedings brought for offences

Ministers and agencies advised no proceedings were brought for offences under section 175(1) or (3) of the RTI Act or section 184(1) or (3) of the IP Act (section 8(i) of the RTI Regulation and section 6(i) of the IP Regulation).

Relevant facts indicating efforts by agencies or Ministers to further the objects of the RTI Act and IP Act (section 8(k) of the RTI Regulation and section 6(k) of the IP Regulation)

Appendix 25 summarises the efforts made by Ministers and agencies during the 2019-2020 financial year which build on efforts made in the previous year.

Machinery of Government (moG) changes

Four Administrative Arrangements Orders and two Administrative Arrangements Amendment Orders made by the Governor in Council applied to this reporting period, namely:

- Administrative Arrangements Order (No. 2) 2018 (*made by the Governor in Council on 13 December 2018*)
- Administrative Arrangements Amendment Order (No. 1) 2019 (*made by the Governor in Council on 16 May 2019*)
- Administrative Arrangements Order (No. 1) 2019 (*made by the Governor in Council on 20 September 2019*)
- Administrative Arrangements Order (No. 2) 2019 (*made by the Governor in Council on 12 December 2019*)
- Administrative Arrangements Order (No. 1) 2020 (*made by the Governor in Council on 11 May 2020*)
- Administrative Arrangements Amendment Order (No. 1) 2020 (*made by the Governor in Council on 12 May 2020*)

Non-compliant access applications

If an application fails to comply with the requirements under the legislation, even after consultation with the applicant, a Prescribed Written Notice (PWN) of the decision is sent under section 33 of the RTI Act or section 53 of the IP Act – *Noncompliance with application requirement*. This allows the applicant rights of review.

Noncompliant applications are not included in this report, except when the application was subject to an internal or external review, as it is not a requirement of either the RTI Regulation or the IP Regulation.

Overview and comparison

Detailed information for each agency is presented in Appendices 1 - 24 and summarised in the tables and figures below. The information reported is based on the actual applications processed by individual right to information and information privacy business units within State Government agencies.

Table 1 presents summary information about 2019-2020 activity by agency.

It shows:

- the total number of RTI/IP access and amendment applications received as 16,118, an increase from 14,863 applications in the previous year.
- the total number of pages considered was 3,322,461 representing a 2.87 percent increase from 3,229,618 in 2018-19.
- internal reviews of 407 compared with 342 for 2018-19.
- external reviews of 643 compared with 596 for 2018-19.
- fees received totalling \$555,917 in 2019-20 compared with \$553,370 in 2018-19.

Table 1. Overview of RTI/IP access and amendment applications received by State Government agencies (total), 2019–2020

AGENCY	RTIs	IPs	IPAs	Total applns	Page numbers considered	Internal reviews	External reviews ¹	Total fees and charges received
Queensland Health	1,837	4,160	29	6,026	1,827,679	11	57	140,548.00
Queensland Police Service	1,213	1,691	0	2,904	55,974	72	153	67,049.75
Local Government, Racing and Multicultural Affairs	1,101	273	3	1,377	186,261	57	91	94,931.10
Queensland Corrective Services	80	1,148	0	1,228	446,439	27	37	4,334.60
Education	546	618	0	1,164	123,752	33	57	66,969.27
Transport and Main Roads	606	116	0	722	48,242	16	21	52,375.10
Child Safety, Youth and Women	30	621	2	653	122,939	6	16	2,389.75
Justice and Attorney-General	185	162	1	348	60,705	24	44	19,023.38
Housing and Public Works	179	139	2	320	113,673	14	23	24,929.41
Youth Justice	4	286	0	290	105,867	0	2	823.35
Queensland Fire and Emergency Services	219	41	0	260	32,592	3	12	11,528.78
Natural Resources, Mines and Energy	179	12	0	191	24,845	19	13	14,804.30
Environment and Science	174	12	0	186	39,045	22	26	17,357.05
Queensland Treasury	115	34	0	149	104,832	10	17	9,496.80
Premier and Cabinet	102	5	0	107	11,436	78	53	17,131.10
Agriculture and Fisheries	45	7	0	52	7,199	4	9	2,540.55
State Development, Manufacturing, Infrastructure and Planning	43	0	0	43	1,962	5	5	6,197.15
Employment, Small Business and Training	9	17	0	26	200	0	2	661.30
Aboriginal and Torres Strait Islander Partnerships	10	11	0	21	2,229	2	2	925.40
Innovation and Tourism Industry Development	19	2	0	21	3,482	2	2	809.50
Communities, Disability Services and Seniors	10	9	0	19	2,680	2	1	583.70
Public Safety Business Agency	5	1	0	6	428	0	0	254.00
State Development, Tourism and Innovation	4	0	0	4	0	0	0	203.20
Regional Development and Manufacturing	1	0	0	1	0	0	0	50.80
TOTAL	6,716	9,365	37	16,118	3,322,461	407	643	555,917.34

Note: Agencies have been listed in order of 'total applications' received – from highest number of applications to least amount of applications.

¹ Statistics in relation to applications for external review of decisions by Ministers and agencies may differ from those reported in the 'Office of the Information Commissioner (Queensland) Annual Report 2019/2020' depending on how agencies have captured information regarding correspondence from the Office of the Information Commissioner (OIC). For example, when OIC seeks information from agencies relating to an external review request that it has received and then decided not to accept.

Figure 1 shows the total number of RTI/IP access and amendment applications received over the last ten years by State Government agencies. These applications have increased between 2018-19 (14,863) and 2019-20 (16,118). These figures include both applications for information (access applications) and applications to have personal information amended on the basis it is inaccurate, incomplete, out of date or misleading (amendment applications).

Figure 1. Number of RTI/IP access and amendment applications received, 2010–11 to 2019–20

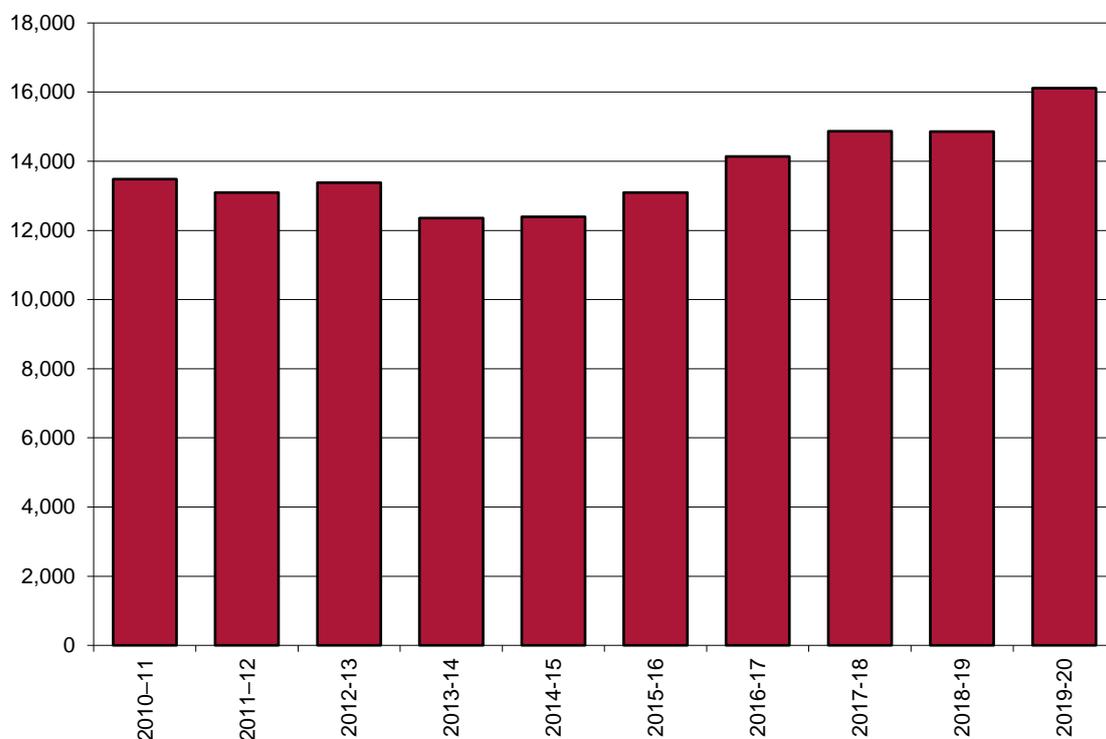


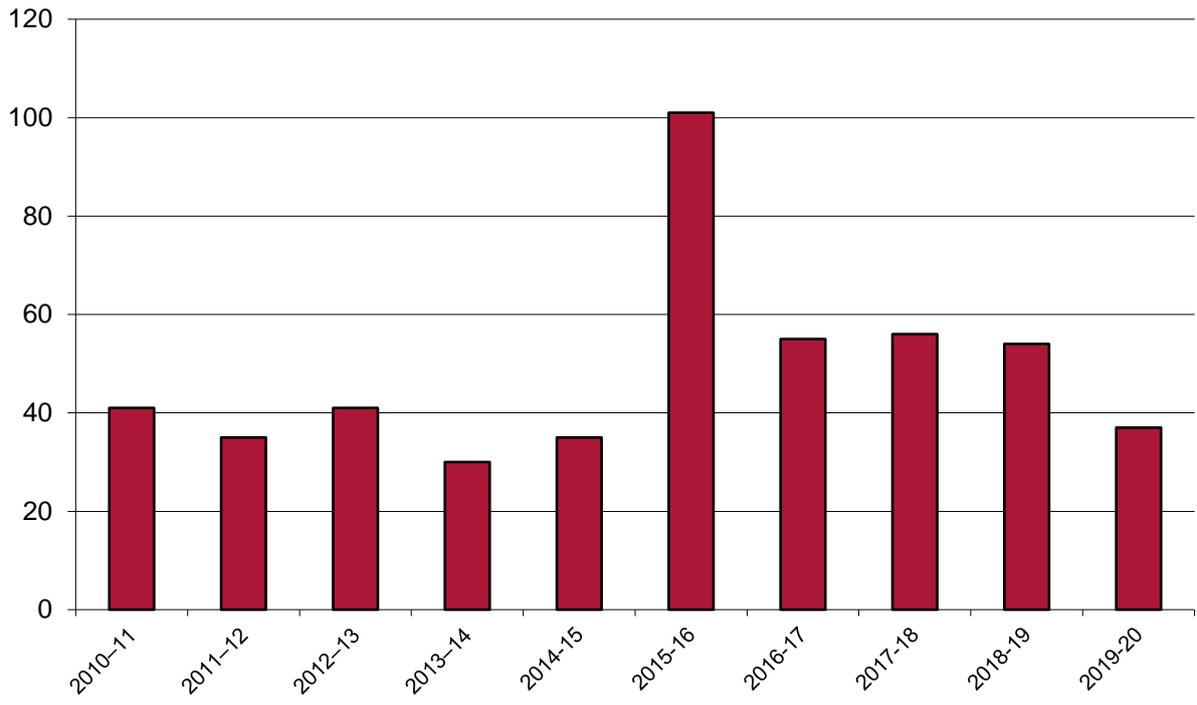
Table 2 sets out the percentage of pages released in full (with no information deleted) or part (with only some information deleted) by all State Government agencies in response to access and amendment applications. These percentages are based on a comparison of the total number of pages released with the total number of pages considered when assessing applications.

Table 2. Pages released in full or part, 2010–11 to 2019–20

Financial year	No. of pages considered	Per cent ²
2010–11	1,584,975	85
2011–12	1,762,288	87
2012–13	1,839,947	75
2013–14	1,911,152	71
2014–15	1,987,382	76
2015–16	2,361,326	81
2016–17	2,693,128	80
2017–18	2,775,977	83
2018–19	3,229,618	84
2019–20	3,322,461	84

² Rounded to the nearest percentage

Figure 2 shows the number of IP amendment applications received, 2010-11 to 2019-20.



APPENDIX 1 – Premier and Cabinet

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
— no. —					
Department of the Premier and Cabinet	Access-RTI	74	1	13	57
Premier and Minister for Trade	Access-RTI	21	1	3	16
Public Service Commission	Access-RTI	6	0	1	6
Trade and Investment Queensland	Access-RTI	1	0	0	2
Total RTI Applications		102	2	17	81
Department of the Premier and Cabinet	Access-IP	2	0	0	1
Public Service Commission	Access-IP	2	0	0	2
Trade and Investment Queensland	Access-IP	1	0	0	0
Total IP Applications		5	0	0	3
TOTAL APPLICATIONS		107	2	17	84

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of the Premier and Cabinet	s.41 RTI	6
Trade and Investment Queensland	s.40 RTI	2
TOTAL		8

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of the Premier and Cabinet	RTI	10,509	s.52(1)(a)	14
			s.53(a)	46
			s.53(d)	136
			s.49-sch4	625
			sch3(1)	3
			sch3(2)(1)(a)	11
			sch3(2)(1)(b)	103
			sch3(2)(1)(c)	7
			sch3(6)(c)(i)	62
			sch3(7)	24
			sch3(8)(1)	7
			sch3(10)(1)(a)	26
			sch3(10)(4)	18
Premier and Minister for Trade	RTI	110	s.52(1)(a)	8
			s.49-sch4	19
			sch3(2)(1)(a)	3
			sch3(2)(1)(b)	3
			sch3(10)(1)(a)	67

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Public Service Commission	RTI	591	s.52(1)(a)	1
			s.49-sch4	52
			sch3(3)(1)(c)	7
Total RTI		11,210		1,290
Public Service Commission	IP	226	s.52(1)(a)	1
			sch3(7)	2
			sch3(10)(4)	222
Total IP		226		225
TOTAL		11,436		1,515

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Department of the Premier and Cabinet	4,526
Premier and Minister for Trade	36
TOTAL	4,562

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions or decisions taken to have been made at internal review.

Table 6. Number of refusals to amend documents - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of the Premier and Cabinet	49-RTI	upheld on review		
	1-RTI	varied on review	additional information considered to be exempt information and contrary to the public interest	s.49-sch4 sch3(2)(1)(b)
	1-RTI	varied on review	additional information considered to be exempt information and contrary to the public interest	s.49-sch4 sch3(7) sch3(2)

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of the Premier and Cabinet <i>(cont'd)</i>	1-RTI	varied on review	additional information considered personal information and removed from several documents	s.49-sch4
	16-RTI	varied on review	several documents considered not in scope	s.49-sch4
	1-RTI	varied on review	names of security detail removed	s.49-sch4
	4-RTI	varied on review	documents released considered exempt	sch3(2)(1)(b)
	1-RTI	varied on review	some CTPI information could be released	s.49-sch4 sch3(6)(c)(i)
Premier and Minister for Trade	1-RTI	varied on review	full access granted to two additional documents	s.49-sch4
	1-RTI	upheld on review		
Public Service Commission	2-RTI	upheld on review		
TOTAL	78			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of the Premier and Cabinet	5-RTI	direct	withdrawn	
	5-RTI	preceding internal review	withdrawn	
	14-RTI	preceding internal review	upheld on review	
	2-RTI	direct	settled outcome	
	6-RTI	direct	under consideration by the OIC	
	12-RTI	preceding internal review	under consideration by the OIC	
Premier and Minister for Trade	3-RTI	direct	withdrawn	
	1-RTI	direct	varied on review	sch3(10)(4)
	1-RTI	direct	upheld on review	
	2-RTI	preceding internal review	under consideration by the OIC	
Public Service Commission	1-RTI	preceding internal review	upheld	
Trade and Investment Queensland	1-RTI	direct	withdrawn	
TOTAL	53			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of the Premier and Cabinet	3,759.20	10,195.25	0.00	13,954.45
Premier and Minister for Trade	1,117.60	0.00	0.00	1,117.60
Public Service Commission	304.80	1,703.45	0.00	2,008.25
Trade and Investment Queensland	50.80	0.00	0.00	50.80
TOTAL	5,232.40	11,898.70	0.00	17,131.10

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 2 – Aboriginal and Torres Strait Islander Partnerships³

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
— no. —					
Department of Aboriginal and Torres Strait Islander Partnerships	Access-RTI	10	0	2	11
Total RTI Applications		10	0	2	11
Department of Aboriginal and Torres Strait Islander Partnerships	Access-IP	11	0	0	9
Total IP Applications		11	0	0	9
TOTAL APPLICATIONS		21	0	2	20

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Aboriginal and Torres Strait Islander Partnerships	RTI	1,500	s.49-other	14
			s.49-sch4	114
			s.52(1)(a)	5
			sch3(12)(1)	1
			sch3(7)	229
Total RTI	1,500	363		
Department of Aboriginal and Torres Strait Islander Partnerships	IP	729	s.49-sch4	103
			s.52(1)(a)	1
			sch3(12)(1)	2
Total IP	729	106		
TOTAL	2,229	469		

³ Statistics for the Minister for Aboriginal and Torres Strait Islander Partnerships for the period 1 July 2019 to 11 May 2020 are included in Queensland Treasury figures. For the period 12 May 2020 to 30 June 2020, the Minister for Aboriginal and Torres Strait Islander Partnerships received no applications.

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Aboriginal and Torres Strait Islander Partnerships	155
TOTAL	155

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions, and decisions taken to have been made on internal review.

Table 6. Number of refusals of amendment – section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Aboriginal and Torres Strait Islander Partnerships	2-RTI	upheld on review		
TOTAL	2			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Aboriginal and Torres Strait Islander Partnerships	1-IP	direct	under consideration by the OIC	
	1-IP	direct	withdrawn	
TOTAL	2			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
Department of Aboriginal and Torres Strait Islander Partnerships	355.60	569.80	0.00	925.40
TOTAL	355.60	569.80	0.00	925.40

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 3 – Agriculture and Fisheries

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
		— no. —			
Department of Agriculture and Fisheries	Access-RTI	40	3	7	31
Minister for Agricultural Industry Development and Fisheries	Access-RTI	2	0	0	2
Queensland Racing Integrity Commission	Access-RTI	3	0	2	0
Queensland Rural and Industry Development Authority	Access-RTI	0	0	0	1
Total RTI Applications		45	3	9	34
Department of Agriculture and Fisheries	Access-IP	3	0	0	1
Minister for Agricultural Industry Development and Fisheries	Access-IP	1	0	0	0
Queensland Racing Integrity Commission	Access-IP	1	0	0	0
Queensland Rural and Industry Development Authority	Access-IP	2	0	0	2
Safe Food Production Queensland	Access-IP	0	0	0	1
Total IP Applications		7	0	0	4
TOTAL APPLICATIONS		52	3	9	38

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Agriculture and Fisheries	s.41 RTI	2
TOTAL		2

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Agriculture and Fisheries	RTI	7,169	s.49-sch4	2,451
			sch3(6)(c)(i)	9
			sch3(8)(1)	1,333
			sch3(10)(1)(b)	1
			52(1)(a)	2
			52(1)(b)	1
Minister for Agricultural Industry Development and Fisheries	RTI	11	full release	
Queensland Rural and Industry Development Authority	RTI	17	s.49-sch4	17
Total RTI		7,197		3,814
Department of Agriculture and Fisheries	IP	2	full release	
Total IP		2		
TOTAL		7,199		3,814

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Department of Agriculture and Fisheries	1,542
Minister for Agricultural Industry Development and Fisheries	252
TOTAL	1,794

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Agriculture and Fisheries	s.46 RTI	3
	s.83(2) RTI	1
Queensland Rural and Industry Development Authority	s.46 RTI	1
	s.83(2) RTI	1
TOTAL		6

Table 6. Number of refusals to amend documents - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Agriculture and Fisheries	1-RTI	upheld on review		s.46(1)
	2-RTI	upheld on review		sch3(8)(1)
Queensland Rural and Industry Development Authority	1-RTI	upheld on review		s.46(1)
TOTAL	4			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Agriculture and Fisheries	3-RTI	direct	under consideration by the OIC	
	1-RTI	preceding internal review	withdrawn	
	2-RTI	direct	OIC granted extra time to make a decision	
Minister for Agricultural Industry Development and Fisheries	1-RTI	direct	under consideration by the OIC	
Queensland Racing Integrity Commission	1-RTI	direct	withdrawn	
Total RTI	8			

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Safe Food Production Queensland	1-IP	direct	settled outcome	
Total IP	1			
TOTAL	9			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Agriculture and Fisheries	1,989.20	348.15	0.00	2,337.35
Minister for Agricultural Industry Development and Fisheries	101.60	0.00	0.00	101.60
Queensland Racing Integrity Commission	101.60	0.00	0.00	101.60
TOTAL	2,192.40	348.15	0.00	2,540.55

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 4 – Child Safety, Youth and Women

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
			— no. —		
Department of Child Safety, Youth and Women	Access-RTI	30	0	10	19
Total RTI Applications		30	0	10	19
Department of Child Safety, Youth and Women	Access-IP	621	0	46	525
Total IP Applications		621	0	46	525
Department of Child Safety, Youth and Women	Amendment-IP	2	0	1	1
Total IP Amendment Applications		2	0	1	1
TOTAL APPLICATIONS		653	0	57	545

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Child Safety, Youth and Women	s.40 RTI	3
Total RTI		3
Department of Child Safety, Youth and Women	s.59 IP	1
	s.62 IP	5
	s.63 IP	1
Total IP		7
TOTAL		10

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Child Safety, Youth and Women	RTI	960	s.49-sch4	204
			s.52(1)(a)	4
			sch3(12)(1)	5
			sch3(7)	10
Total RTI		960		223
Department of Child Safety, Youth and Women	IP	121,979	s.49-other	13
			s.49-sch4	3,800
			s.50	162
			s.52(1)(a)	76
			s.52(1)(b)	27
			s.53(a)	554
			s.53(d)	41
			sch3(10)(1)(a)	379
			sch3(10)(1)(i)	58
			sch3(10)(4)	42

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Child Safety, Youth and Women (cont'd)	IP		sch3(12)(1)	80,301
			sch3(7)	345
Total IP		121,979		85,798
TOTAL		122,939		86,021

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Child Safety, Youth and Women	18
TOTAL	18

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions, and decisions taken to have been made on internal review.

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Child Safety, Youth and Women	s.72(1)(a)(i)	1
TOTAL		1

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Child Safety, Youth and Women	1-RTI	withdrawn		
Total RTI	1			
Department of Child Safety, Youth and Women	2-IP	withdrawn		
	1-IP	upheld on review		
	1-IP	varied on review	1 page released in full 6 pages released in part	s.49-sch4 sch3(12)(1)
	1-IP	varied on review	11 pages released in full 16 pages released in part	sch3(12)(1)
Total IP	5			
TOTAL	6			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Child Safety, Youth and Women	2-RTI	direct	withdrawn	
	1-RTI	direct	OIC not dealing – outside of timeframe	
	1-RTI	preceding internal review	withdrawn	
Total RTI	4			
Department of Child Safety, Youth and Women	1-IP	direct	OIC not dealing – outside of timeframe	
	5-IP	direct	under consideration by the OIC	
	5-IP	direct	withdrawn	
			decision varied – department may refuse to deal with the application under s.62(3)(b) of the IP Act (previous access by applicant)	s.62(3)(b)
	1-IP	preceding internal review		
Total IP	12			
TOTAL	16			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Department of Child Safety, Youth and Women	1,420.20	769.30	0.00	2,189.50
TOTAL	1,420.20	769.30	0.00	2,189.50

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

PORTFOLIO/AGENCY	Access charges
	\$
Department of Child Safety, Youth and Women	200.25
TOTAL	200.25

APPENDIX 5 – Communities, Disability Services and Seniors

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
		— no. —			
Department of Communities, Disability Services and Seniors	Access-RTI	9	0	4	3
Minister for Communities and Minister for Disability Services and Seniors	Access-RTI	1	0	0	1
Total RTI Applications		10	0	4	4
Department of Communities, Disability Services and Seniors	Access-IP	9	0	0	11
Total IP Applications		9	0	0	11
TOTAL APPLICATIONS		19	0	4	15

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Communities, Disability Services and Seniors	RTI	43	s.49-sch4	6
			s.52(1)(a)	1
			sch3(10)(1)(a)	2
Minister for Communities and Minister for Disability Services and Seniors	RTI	367	s.49-sch4	178
Total RTI		410		187
Department of Communities, Disability Services and Seniors	IP	2,270	s.49-sch4	667
			s.52(1)(a)	2
			sch3(12)(1)	39
Total IP		2,270		708
TOTAL		2,680		895

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

There were 'zero' pages included in the disclosure log.

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions, and decisions taken to have been made on internal review.

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Communities, Disability Services and Seniors	1-IP	upheld on review		
	1-IP	varied on review	29 pages released in full	
TOTAL	2			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Communities, Disability Services and Seniors	1-IP	direct	withdrawn	
TOTAL	1			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Department of Communities, Disability Services and Seniors	203.20	0.00	0.00	203.20
Minister for Communities and Minister for Disability Services and Seniors	50.80	329.70	0.00	380.50
TOTAL	254.00	329.70	0.00	583.70

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 6 – Queensland Corrective Services

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
				— no. —	
Queensland Corrective Services	Access-RTI	72	0	9	0
Minister for Corrective Services	Access-RTI	3	0	1	3
Parole Board Queensland	Access-RTI	5	0	0	5
Total RTI Applications		80	0	10	8
Queensland Corrective Services	Access-IP	1,131	0	47	1,120
Minister for Corrective Services	Access-IP	1	0	0	1
Parole Board Queensland	Access-IP	16	0	8	8
Total IP Applications		1,148	0	55	1,129
TOTAL APPLICATIONS		1,228	0	65	1,137

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Queensland Corrective Services	s.40 RTI	1
	s.41 RTI	1
	s.43 RTI	1
Total RTI		3
Queensland Corrective Services	s.59 IP	2
	s.62 IP	20
Parole Board Queensland	s.62 IP	1
Total IP		23
TOTAL		26

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access				
			invoked	no. of times i.e. pages			
Queensland Corrective Services	RTI	52,242	s.52(1)(a)	5			
			sch3(6)(c)(i)	5			
			sch3(6)(c)(ii)	67			
			sch3(10)(1)(a)	82			
			sch3(10)(1)(i)	537			
			sch3(10)(1)(j)	33			
			sch4(3)(2)	53			
			sch4(3)(3)	20,638			
			sch4(3)(10)	224			
			sch4(3)(20)	1			
			sch4(3)-other	1			
			Minister for Corrective Services	RTI	4	sch4(3)(3)	1

(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Parole Board Queensland	RTI	1,398	s.53(a)	7
			sch3(7)	4
			sch3(10)(1)(i)	123
			sch4(3)(3)	98
			Total RTI	53,644
Queensland Corrective Services	IP	391,400	sch3(7)	38
			sch3(10)(1)(a)	174
			sch3(10)(1)(f)	1
			sch3(10)(1)(h)	257
			sch3(10)(1)(i)	22,475
			sch3(10)(1)(j)	164
			sch4(3)(2)	453
			sch4(3)(3)	31,843
			sch4(3)(5)	25
			sch4(3)(10)	5,550
			sch4(4)(5)(1)(a)	15
			sch4(4)(5)(1)(b)(iii)	30
			sch4(4)(6)(1)	89
			Minister for Corrective Services	IP
Parole Board Queensland	IP	773	sch4(3)(3)	87
			sch3(10)(1)(i)	40
			sch4(3)(3)	105
Total IP		392,795	sch4(3)(10)	2
TOTAL		446,439		83,229

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Queensland Corrective Services	684
TOTAL	684

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Corrective Services	s.66 IP	4
TOTAL		4

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Queensland Corrective Services	4-RTI	upheld on review		
	1-RTI	varied on review	original decision - refused access to 5 pages; internal review decision – full access to 3 pages, part access to 2 pages, refused access to 0 pages	sch4(3)(3)
	1-RTI	varied on review	original decision – full access to 5 pages, part access to 2 pages, refused access to 0 pages; internal review decision – full access to 23 pages, part access to 1 page, refused access to 0 pages	sch4(3)(20)
	1-RTI	varied on review	original decision – full access to 54 pages, part access to 30 pages, refused access to 70 pages; internal review decision – full access to 9 pages, part access to 215 pages, refused access to 0 pages	sch4(3)(3)
	1-RTI	varied on review	original decision – full access to 1 page, part access to 8 pages, refused access to 169 pages; internal review decision – full access to 9 pages, part access to 8 pages, refused access to 8 pages	sch4(3)(3)
	1-RTI	withdrawn		
Parole Board Queensland	1-RTI	upheld on review		
Total RTI	10			
Queensland Corrective Services	12-IP	upheld on review		
	1-IP	varied on review	original decision – full access to 93 pages, part access to 9 pages, refused access to 2 pages; internal review decision – full access to 2 pages, part access to 14 pages, refused access to 0 pages	sch4(3)(3)
	1-IP	varied on review	original decision – full access to 3 pages, part access to 0 pages, refused access to 9 pages; internal review decision – full access to 3 pages, part access to 4 pages, refused access to 5 pages	sch4(3)(3)
	1-IP	varied on review	original decision – full access to 11 pages, part access to 6 pages, refused access to 37 pages; internal review decision – full access to 16 pages, part access to 19 pages, refused access to 19 pages	sch4(3)(3)
	1-IP	varied on review	original decision – full access to 60 pages, part access to 14 pages, refused access to 0 pages; internal review decision – full access to 5 pages, part access to 0 pages, refused access to 0 pages	sch4(3)(3)
	1-IP	varied on review	original decision – access refused to 1 document (telephone call); internal review decision – full access to 1 document (telephone call)	sch4(3)(3)
Total IP	17			
TOTAL	27			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Queensland Corrective Services	5-RTI	direct	resolved informally	
	3-RTI	preceding internal review	resolved informally	
Minister for Corrective Services	1-RTI	direct	withdrawn	
Parole Board Queensland	2-RTI	direct	resolved informally	
Total RTI	11			
Queensland Corrective Services	19-IP	direct	under consideration by the OIC	
	3-IP	direct	withdrawn	
	1-IP	direct	resolved informally	
	3-IP	preceding internal review	under consideration by the OIC	
Total IP	26			
TOTAL	37			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Queensland Corrective Services	3,194.00	785.00	0.00	3,979.00
Minister for Corrective Services	101.60	0.00	0.00	101.60
Parole Board Queensland	254.00	0.00	0.00	254.00
TOTAL	3,549.60	785.00	0.00	4,334.60

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 7 – Education

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
			— no. —		
Department of Education	Access-RTI	80	1	15	77
Minister for Education	Access-RTI	4	0	1	2
Non-State Schools Accreditation Board	Access-RTI	1	0	0	0
Queensland College of Teachers	Access-RTI	3	0	0	1
Central Queensland University	Access-RTI	2	0	0	2
Griffith University	Access-RTI	4	0	0	2
James Cook University	Access-RTI	3	0	1	2
Queensland University of Technology	Access-RTI	4	0	1	3
University of Queensland	Access-RTI	13	0	3	9
University of Southern Queensland	Access-RTI	1	0	1	0
University of the Sunshine Coast	Access-RTI	5	0	0	5
Office of Industrial Relations	Access-RTI	413	3	94	423
Minister for Industrial Relations	Access-RTI	2	0	0	5
Office of the Work Health and Safety Prosecutor	Access-RTI	1	0	0	1
WorkCover Queensland	Access-RTI	10	2	3	5
Total RTI Applications		546	6	119	537
Department of Education	Access-IP	508	0	38	508
Minister for Education	Access-IP	1	0	0	1
Queensland College of Teachers	Access-IP	1	0	0	1
Central Queensland University	Access-IP	5	0	0	5
Griffith University	Access-IP	26	0	9	13
James Cook University	Access-IP	23	0	0	23
Queensland University of Technology	Access-IP	8	0	2	6
University of Queensland	Access-IP	25	0	0	21
University of Southern Queensland	Access-IP	9	0	2	6
University of the Sunshine Coast	Access-IP	1	0	0	1
Office of Industrial Relations	Access-IP	8	0	9	12
Minister for Industrial Relations	Access-IP	1	0	0	0
WorkCover Queensland	Access-IP	2	0	1	2
Total IP Applications		618	0	61	599
TOTAL APPLICATIONS		1,164	6	180	1,136

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Griffith University	s.43 RTI	1
University of Queensland	s.40 RTI	2
University of the Sunshine Coast	s.41 RTI	1
Office of Industrial Relations	s.40 RTI	4
	s.43 RTI	1
Minister for Industrial Relations	s.40 RTI	1
Total RTI		10

PORTFOLIO/AGENCY	Provision invoked	No. of times <i>i.e. applications</i>
Department of Education	s.62 IP	13
Central Queensland University	s.60 IP	1
Griffith University	s.60 IP	1
James Cook University	s.60 IP	1
Total IP		16
TOTAL		26

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times <i>i.e. pages</i>
<i>(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)</i>				
Department of Education	RTI	9,939	sch3(2)(1)(b)	281
			sch3(2)(1)(c)	2
			sch3(4)	244
			sch3(7)	1,234
			sch3(10)(1)(a)	24
			sch3(10)(1)(b)	158
			sch3(12)(1)	5
			s.49-sch4	2,091
			s.52(1)(a)	12
			s.52(1)(b)	2
Minister for Education	RTI	171	s.49-sch4	67
Central Queensland University	RTI	109	s.49-sch4	4
Griffith University	RTI	220	s.49-sch4	60
James Cook University	RTI	22	full release	
Queensland University of Technology	RTI	234	sch3(7)	72
			s.49-sch4	103
University of Queensland	RTI	609	sch3(8)	173
			s.49-sch4	188
			s.52(1)(a)	3
University of the Sunshine Coast	RTI	794	s.49-sch4	356
Office of Industrial Relations	RTI	26,148	sch3(2)(1)(a)	3
			sch3(3)(1)(a)	1
			sch3(3)(1)(d)	10
			sch3(3)(1)(f)	3
			sch3(6)(c)(i)	8
			sch3(7)	494
			sch3(10)(1)(a)	7,044
			sch3(10)(1)(e)	119
			sch3(10)(1)(g)	22
			sch3(10)(1)(j)	22
			sch3(10)(3)(a) and sch3(10)(3)(b)	184
			sch3(10)(4)	1
			s.49-sch4	18,128
			s.47(3)(e)	22
			s.47(3)(f)	87
Office of the Work Health and Safety Prosecutor	RTI	274	sch3(7)	234
			s.49-sch4	8
			s.47(3)(f)	25
Total RTI		38,520		31,494
Department of Education	IP	62,320	sch3(7)	1,445
			sch3(10)(1)(a)	50

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Education (<i>cont'd</i>)	IP		sch3(10)(1)(b)	311
			sch3(12)(1)	78
			s.49-sch4	9,357
			s.52(1)(a)	30
			s.52(1)(b)	192
Minister for Education	IP	558	full release	
Queensland College of Teachers	IP	215	full release	
Central Queensland University	IP	573	sch3(7)	49
			s.49-sch4	10
Griffith University	IP	2,762	sch3(7)	46
			s.49-sch4	685
James Cook University	IP	7,277	s.49-sch4	83
Queensland University of Technology	IP	807	sch3(7)	10
University of Queensland	IP	8,225	sch3(7)	128
			sch3(8)	133
			sch3(12)(1)	2,805
			s.49-sch4	853
			s.52(1)(a)	6
			s.52(1)(b)	3
University of Southern Queensland	IP	1,312	s.49-sch4	57
University of the Sunshine Coast	IP	371	full release	
Office of Industrial Relations	IP	255	s.49-sch4	255
WorkCover Queensland	IP	557	s.47(3)(f)	557
Total IP		85,232		17,143
TOTAL		123,752		48,637

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Education	2,259
Minister for Education	134
Central Queensland University	57
James Cook University	6
Queensland University of Technology	103
University of Queensland	224
University of the Sunshine Coast	794
Office of Industrial Relations	802
WorkCover Queensland	82
TOTAL	4,461

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Education	s.46 RTI	2
Queensland College of Teachers	s.46 RTI	1

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland University of Technology	s.46 RTI	1
University of Queensland	s.46 RTI	1
	s.83(2) RTI	1
Office of Industrial Relations	s.46 RTI	15
Total RTI		21
Department of Education	s.71 IP	2
	s.97(2)	1
University of Queensland	s.66 IP	3
Total IP		6
TOTAL		27

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Education	2-RTI	upheld on review		
Minister for Education	1-RTI	upheld on review		
University of Queensland	1-RTI	upheld on review		
	1-RTI	deemed to be upheld		
	1-RTI	varied on review	additional documents released	sch3(8)
University of the Sunshine Coast	1-RTI	upheld on review		
Office of Industrial Relations	8-RTI	upheld on review		
	1-RTI	varied on review	additional documents released – full release	
	2-RTI	varied on review	additional documents released	sch4(3)(3)
	5-RTI	varied on review	refused access to all documents	sch3(10)(1)(a) sch3(10)(3)
	1-RTI	varied on review	additional documents released	sch3(7) sch4(3)(3)
	1-RTI	varied on review	some documents irrelevant	s.73
	2-RTI	withdrawn		
Total RTI	27			
Department of Education	2-IP	upheld on review		
	1-IP	deemed to be upheld		
Queensland University of Technology	1-IP	varied on review	additional information released – 1 page refused was LPP ⁴ - already released in a previous application	sch3(7)
University of Queensland	1-IP	upheld on review		
WorkCover Queensland	1-IP	upheld on review		
Total IP	6			
TOTAL	33			

⁴ Legal Professional Privilege (LPP)

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Education	1-RTI	direct	withdrawn	
	1-RTI	direct	upheld on review	
	5-RTI	direct	settled outcome	
	2-RTI	direct	under consideration by the OIC	
	1-RTI	preceding internal review	settled outcome	
Queensland College of Teachers	1-RTI	direct	under consideration by the OIC	
Queensland University of Technology	1-RTI	direct	settled outcome	
University of Queensland	1-RTI	direct	under consideration by the OIC	
	1-RTI	direct	withdrawn	
	1-RTI	direct	varied on review (third party review applicant) - additional information to be withheld from release	
			varied on review (University of Queensland not entitled to rely on s.40 class refusal)	
	1-RTI	preceding internal review	under consideration by the OIC	
	1-RTI	preceding internal review	varied on review – OIC refused access to all documents considered in the application: sch3(7) – 4 pages; sch47(3)(b) – remaining pages	
	Office of Industrial Relations	1-RTI	direct	upheld on review
	4-RTI	direct	settled outcome – resolved informally	
	5-RTI	direct	under consideration by the OIC	
	2-RTI	direct	under consideration by the OIC	
	3-RTI	preceding internal review	settled outcome – resolved informally	
	2-RTI	preceding internal review	OIC did not accept – ongoing internal review	
WorkCover Queensland	1-RTI	direct		
Total RTI	36			
Department of Education	1-IP	direct	settled outcome	
	7-IP	direct	under consideration by the OIC	
Queensland College of Teachers	1-IP	preceding internal review	under consideration by the OIC	
	1-IP	direct	under consideration by the OIC	
Central Queensland University	2-IP	direct	upheld on review	
Griffith University	2-IP	direct	under consideration by the OIC	
University of Queensland	3-IP	direct	settled outcome – resolved informally	
Office of Industrial Relations	1-IP	direct	under consideration by the OIC	
	2-IP	direct	under consideration by the OIC	
	1-IP	preceding internal review	under consideration by the OIC	
Total IP	21			
TOTAL	57			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Department of Education ⁵	3,403.60	6,212.80	0.00	9,616.40
Queensland College of Teachers	101.60	0.00	0.00	101.60
Central Queensland University	100.50	675.10	0.00	775.60
Griffith University	203.20	0.00	0.00	203.20
James Cook University	152.40	0.00	0.00	152.40
Queensland University of Technology	101.60	376.80	0.00	478.40
University of Queensland	660.40	894.90	0.00	1,555.30

⁵ includes Minister for Education and Non-State Schools Accreditation Board

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
University of Southern Queensland	50.80	0.00	0.00	50.80
University of the Sunshine Coast	252.90	0.00	0.00	252.90
Office of Industrial Relations	24,739.60	26,616.87	0.00	51,356.47
Minister for Industrial Relations	50.80	0.00	0.00	50.80
Office of the Work Health and Safety Prosecutor	50.80	408.20	0.00	459.00
WorkCover Queensland	508.00	1,408.40	0.00	1,916.40
TOTAL	30,376.20	36,593.07	0.00	66,969.27

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 8 – Employment, Small Business and Training

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred — no. —	Withdrawn	Finalised 30 June 2020
Department of Employment, Small Business and Training	Access-RTI	5	1	0	2
Minister for Employment and Small Business and Minister for Training and Skills Development	Access-RTI	1	0	0	0
TAFE Queensland Board	Access-RTI	3	0	0	1
Total RTI Applications		9	1	0	3
Department of Employment, Small Business and Training	Access-IP	6	0	1	4
TAFE Queensland Board	Access-IP	11	0	10	1
Total IP Applications		17	0	11	5
TOTAL APPLICATIONS		26	1	11	8

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Employment, Small Business and Training	RTI	8	s.49-sch4	1
			s.52	1
			sch3(10)(1)(a)	3
TAFE Queensland Board	RTI	189	s.52	1
			sch3(12)	31
			s.49-sch4	138
Total RTI		197		175
Department of Employment, Small Business and Training	IP	3	s.53	1
Total IP		3		1
TOTAL		200		176

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

There were 'zero' pages included in the disclosure log.

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Employment, Small Business and Training	s.66 IP	1
TOTAL		1

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

There were no internal review applications.

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
TAFE Queensland Board	1-RTI	direct	under consideration by the OIC	
	1-RTI	preceding internal review	settled outcome	
TOTAL	2			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Department of Employment, Small Business and Training	254.00	204.10	0.00	458.10
Minister for Employment and Small Business and Minister for Training and Skills Development	50.80	0.00	0.00	50.80
TAFE Queensland Board	152.40	0.00	0.00	152.40
TOTAL	457.20	204.10	0.00	661.30

Table 10. Amount of charges received under the IP Act – section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 9 – Environment and Science

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
				— no. —	
Department of Environment and Science	Access-RTI	168	2	17	176
Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts	Access-RTI	3	0	0	2
Queensland Art Gallery/Gallery of Modern Art Foundation Committee	Access-RTI	1	0	0	1
Queensland Museum Foundation	Access-RTI	2	0	1	0
Total RTI Applications		174	2	18	179
Department of Environment and Science	Access-IP	12	0	0	11
Total IP Applications		12	0	0	11
TOTAL APPLICATIONS		186	2	18	190

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Environment and Science	s.40 RTI	1
	s.41 RTI	4
TOTAL		5

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			Provisions invoked	no. of times i.e. pages
Department of Environment and Science	RTI	37,807	s.52	8
			sch3(2)(1)(a)	78
			sch3(2)(1)(b)	441
			sch3(2)(1)(c)	1
			sch3(3)(1)(c)	1,728
			sch3(6)(c)(i)	56
			sch3(7)	1,064
			sch3(8)(1)	106
			sch3(10)(1)(a)	287
			sch3(10)(1)(b)	483
			sch3(10)(1)(f)	68
			sch3(10)(4)	500
			s.49-sch4	4,841
Queensland Art Gallery/Gallery of Modern Art Foundation Committee	RTI	2	full release	
Total RTI		37,809		9,661

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Environment and Science	IP	1,236	sch3(7)	213
			s.49-sch4	268
Total IP		1,236		481
TOTAL		39,045		10,142

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Environment and Science	9,128
Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts	303
Queensland Art Gallery/Gallery of Modern Art Foundation Committee	2
TOTAL	9,433

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Environment and Science	s.46 RTI	5
Total RTI		5
Department of Environment and Science	s.66 IP	1
Total IP		1
TOTAL		6

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Environment and Science	15-RTI	upheld on review		
	2-RTI	varied on review	additional information withheld	sch4(4)(6)
	1-RTI	varied on review	additional information provided	sch4(3)(3) sch4(3)(8)
	2-RTI	varied on review	additional information provided	sch4(4)(6)

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Environment and Science (<i>cont'd</i>)	1-RTI	withdrawn		
	1-RTI	under consideration		
TOTAL	22			

Table 8. Number of external review applications – section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Environment and Science	8-RTI	preceding internal review	under consideration by the OIC	
	3-RTI	direct	under consideration by the OIC	
	3-RTI	preceding internal review	withdrawn	
	8-RTI	direct	withdrawn	
Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts	1-RTI	direct	withdrawn	
Total RTI	23			
Department of Environment and Science	1-IP	direct	under consideration by the OIC	
	1-IP	direct	withdrawn	
	1-IP	direct	no jurisdiction to process - matter closed - no decision	
Total IP	3			
TOTAL	26			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Environment and Science	8,173.90	8,878.35	0.00	17,052.25
Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts	152.40	0.00	0.00	152.40
Queensland Art Gallery/Gallery of Modern Art Foundation Committee	50.80	0.00	0.00	50.80
Queensland Museum Foundation	101.60	0.00	0.00	101.60
TOTAL	8,478.70	8,878.35	0.00	17,357.05

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 10 – Queensland Fire and Emergency Services

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
				— no. —	
Queensland Fire and Emergency Services	Access-RTI	219	1	3	209
Total RTI Applications		219	1	3	209
Queensland Fire and Emergency Services	Access-IP	41	0	0	36
Total IP Applications		41	0	0	36
TOTAL APPLICATIONS		260	1	3	245

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			<i>(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)</i>	
Queensland Fire and Emergency Services	RTI	23,612	s.52(1)(a)	4
			s.53(a)	283
			s.53(d)	588
			sch3(2)(1)(a)	621
			sch3(2)(1)(c)	387
			sch3(6)	20
			sch3(7)	26
			sch3(10)(1)(a)	4
			sch4(4)(3)(b)	15
			sch4(4)(4)(1)(a)	3
			sch4(4)(6)	2,912
Total RTI		23,612		4,863
Queensland Fire and Emergency Services	IP	8,980	s.52(1)(a)	1
			sch3(6)(c)(i)	8
			sch3(7)	19
			sch4(4)(3)(b)	14
			sch4(4)(6)	1,435
Total IP		8,980		1,477
TOTAL		32,592		6,340

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log no.
Queensland Fire and Emergency Services	1,031
TOTAL	1,031

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Fire and Emergency Services	s.66 IP	2
TOTAL		2

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Queensland Fire and Emergency Services	1-RTI	upheld on review		
	1-RTI	varied on review	decision to refuse access	sch4(4)(6)(1)
Total RTI	2			
Queensland Fire and Emergency Services	1-IP	varied on review	decision to refuse access	sch4(4)(6)(1)
Total IP	1			
TOTAL	3			

Table 8. Number of external review applications – section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Queensland Fire and Emergency Services	1-RTI	preceding internal review	upheld on review	sch4(4)(6)
	2-RTI	direct	upheld on review	
	2-RTI	direct	upheld on review – no documents were located or existed	s.52

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Queensland Fire and Emergency Services (cont'd)	2-RTI	direct	varied on review – additional documents located and released	
	1-RTI	direct	varied on review – additional documents released evoking copyright on the release	
Total RTI	8			
Queensland Fire and Emergency Services	2-IP	direct	decision varied – additional documents released	sch4(4)(6)
	2-IP	direct	under consideration by the OIC	
Total IP	4			
TOTAL	12			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Queensland Fire and Emergency Services	10,816.00	712.78	0.00	11,528.78
TOTAL	10,816.00	712.78	0.00	11,528.78

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 11 – Queensland Health

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
			— no. —		
Department of Health	Access-RTI	190	49	38	91
Minister for Health and Minister for Ambulance Services	Access-RTI	3	0	0	2
Cairns and Hinterland Hospital and Health Service	Access-RTI	97	0	8	89
Central Queensland Hospital and Health Service	Access-RTI	16	0	0	17
Central West Hospital and Health Service	Access-RTI	1	0	0	0
Children's Health Queensland Hospital and Health Service	Access-RTI	93	0	3	75
Darling Downs Hospital and Health Service	Access-RTI	75	0	3	95
Gold Coast Hospital and Health Service	Access-RTI	85	0	5	73
Mackay Hospital and Health Service	Access-RTI	46	0	5	47
Metro North Hospital and Health Service					
Caboolture and Kilcoy Hospitals and Woodford Prison	Access-RTI	47	0	5	47
Redcliffe Hospital	Access-RTI	56	0	2	57
Royal Brisbane and Women's Hospital	Access-RTI	302	0	42	312
The Prince Charles Hospital	Access-RTI	113	0	0	159
Metro South Hospital and Health Service					
Bayside - Redland Hospital	Access-RTI	9	0	0	9
Logan-Beaudesert	Access-RTI	33	0	2	48
Princess Alexandra Hospital	Access-RTI	235	0	13	193
Queen Elizabeth II Jubilee Hospital	Access-RTI	18	0	1	17
North West Hospital and Health Service	Access-RTI	1	0	0	0
South West Hospital and Health Service	Access-RTI	4	0	0	4
Sunshine Coast Hospital and Health Service	Access-RTI	83	0	8	79
Torres and Cape Hospital and Health Service	Access-RTI	57	1	1	55
Townsville Hospital and Health Service	Access-RTI	118	1	5	115
West Moreton Hospital and Health Service	Access-RTI	80	0	15	60
Wide Bay Hospital and Health Service					
Bundaberg and Rural	Access-RTI	41	0	0	40
Fraser Coast - Hervey Bay and Maryborough	Access-RTI	21	0	0	19
Office of the Health Ombudsman	Access-RTI	13	0	3	10
Total RTI Applications		1,837	51	159	1,713
Department of Health	Access-IP	364	214	40	85
Cairns and Hinterland Hospital and Health Service	Access-IP	181	6	7	168
Central Queensland Hospital and Health Service	Access-IP	62	0	6	61
Central West Hospital and Health Service	Access-IP	6	0	0	6
Children's Health Queensland Hospital and Health Service	Access-IP	274	0	8	236
Darling Downs Hospital and Health Service	Access-IP	76	0	4	103
Gold Coast Hospital and Health Service	Access-IP	356	0	12	339
Mackay Hospital and Health Service	Access-IP	159	0	14	146
Metro North Hospital and Health Service					
Caboolture and Kilcoy Hospitals and Woodford Prison	Access-IP	362	0	6	412
Redcliffe Hospital	Access-IP	96	1	5	85
Royal Brisbane and Women's Hospital	Access-IP	340	2	23	391
The Prince Charles Hospital	Access-IP	169	0	0	114
Metro South Hospital and Health Service					
Bayside – Redland Hospital	Access-IP	23	0	0	23
Logan-Beaudesert	Access-IP	85	0	0	95
Princess Alexandra Hospital	Access-IP	297	0	2	266
Queen Elizabeth II Jubilee Hospital	Access-IP	6	0	1	4
North West Hospital and Health Service	Access-IP	5	0	0	3
South West Hospital and Health Service	Access-IP	9	1	0	10
Sunshine Coast Hospital and Health Service	Access-IP	214	0	45	168

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
			— no. —		
Torres and Cape Hospital and Health Service	Access-IP	18	0	1	17
Townsville Hospital and Health Service	Access-IP	125	1	5	142
West Moreton Hospital and Health Service	Access-IP	620	38	86	293
Wide Bay Hospital and Health Service					
Bundaberg and Rural	Access-IP	115	0	1	116
Fraser Coast - Hervey Bay and Maryborough	Access-IP	144	6	1	106
Office of the Health Ombudsman	Access-IP	53	2	2	49
Mental Health Review Tribunal	Access-IP	1	0	0	1
Total IP Applications		4,160	271	269	3,439
Department of Health	Amendment-IP	2	0	0	2
Cairns and Hinterland Hospital and Health Service	Amendment-IP	2	0	0	2
Darling Downs Hospital and Health Service	Amendment-IP	1	0	0	1
Gold Coast Hospital and Health Service	Amendment-IP	2	0	0	2
Metro North Hospital and Health Service					
Redcliffe	Amendment-IP	2	0	0	1
Royal Brisbane and Women's Hospital	Amendment-IP	7	0	1	4
The Prince Charles Hospital	Amendment-IP	1	0	0	1
Metro South Hospital and Health Service					
Bayside – Redland Hospital	Amendment-IP	2	0	0	2
Logan-Beaudesert	Amendment-IP	2	0	0	2
Princess Alexandra Hospital	Amendment-IP	1	0	0	1
Sunshine Coast Hospital and Health Service	Amendment-IP	2	0	0	2
Townsville Hospital and Health Service	Amendment-IP	1	0	0	1
Torres and Cape Hospital and Health Service	Amendment-IP	1	0	0	1
Wide Bay Hospital and Health Service					
Fraser Coast – Hervey Bay and Maryborough	Amendment-IP	3	0	0	3
Total IP Amendment Applications		29	0	1	25
TOTAL APPLICATIONS		6,026	322	429	5,177

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times <i>i.e. applications</i>
Department of Health	s.41 RTI	6
Cairns and Hinterland Hospital and Health Service	s.41 RTI	1
Metro North Hospital and Health Service		
Caboolture and Kilcoy Hospitals and Woodford Prison	s.43 RTI	1
Office of the Health Ombudsman	s.41 RTI	2
Total RTI		10
Cairns and Hinterland Hospital and Health Service	s.60 IP-Access	3
	s.62 IP	1
Mackay Hospital and Health Service	s.60 IP-Access	1
	s.62 IP	1
Metro North Hospital and Health Service		
Caboolture and Kilcoy Hospitals and Woodford Prison	s.62 IP	18
Townsville Hospital and Health Service	s.60 IP-Access	2
West Moreton Hospital and Health Service	s.62 IP	1
Wide Bay Hospital and Health Service		
Bundaberg and Rural	s.60 IP-Access	2
Fraser Coast – Hervey Bay and Maryborough	s.60 IP-Access	1
	s.62 IP	1

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Office of the Health Ombudsman	s.60 IP-Access	1
	s.62 IP	1
Total IP		33
TOTAL		43

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Health	RTI	3,780	sch3(7)	170
			s.49-sch4	1,931
			s.52	3
Minister for Health and Minister for Ambulance Services	RTI	35	sch3(2)(1)(a)	162
			sch3(2)(1)(b)	162
			s.49-sch4	2
Cairns and Hinterland Hospital and Health Service	RTI	18,901	sch3(8)(1)	2
			sch3(10)(3)(a)	5
			sch3(12)(1)	9
			s.49-sch4	762
			s.52	2
Central Queensland Hospital and Health Service Children's Health Queensland Hospital and Health Service	RTI	3,236	sch3(8)	2
	RTI	34,603	sch3(12)(1)	45
Darling Downs Hospital and Health Service	RTI	3,836	s.49-sch4	938
			sch3(8)(1)	63
			s.49-sch4	58
Gold Coast Hospital and Health Service	RTI	31,665	s.50	5
			sch3(7)	2
			sch3(8)(1)	94
			sch3(10)(1)(a)	699
			sch3(10)(1)(d)	1
Mackay Hospital and Health Service	RTI	7,890	s.49-sch4	742
			s.52	1
			sch3(10)(1)(i)	24
			sch3(12)(1)	7
Metro North Hospital and Health Service Caboolture and Kilcoy Hospitals and Woodford Prison	RTI	18,593	s.49-sch4	489
			s.52	4
			sch3(10)(1)(i)	12
			sch3(12)(1)	29
Redcliffe Hospital	RTI	19,938	s.49-sch4	1,197
			sch3(8)(1)	2
Royal Brisbane and Women's Hospital	RTI	95,599	s.49-sch4	6,395
			sch3(8)(1)	30
			sch3(10)(1)(h)	119
			sch3(10)(1)(i)	61
			s.49-sch4	266
The Prince Charles Hospital	RTI	34,435	s.52	5
			sch3(10)(4)	81
			s.49-sch4	353
Metro South Hospital and Health Service Bayside - Redland Hospital	RTI	3,075	s.52	3
			full release	

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Logan-Beaudesert	RTI	30,648	sch3(8)	44
			s.49-sch4	189
Princess Alexandra Hospital	RTI	174,559	sch3(8)(1)	306
			s.49-sch4	288
			s.52	12
Queen Elizabeth II Jubilee Hospital	RTI	10,053	s.49-sch4	22
			s.52	1
South West Hospital and Health Service	RTI	283	sch3(8)(1)	9
			s.49-sch4	28
Sunshine Coast Hospital and Health Service	RTI	22,985	sch3(6)(c)	2
			sch3(7)	2
			sch3(8)	66
			sch3(10)(1)(i)	2
			sch3(12)(1)	33
			s.49-sch4	1,671
			s.53(a)	7
Torres and Cape Hospital and Health Service	RTI	1,575	s.49-sch4	71
			s.52	16
Townsville Hospital and Health Service	RTI	52,633	sch3(10)(1)(b)	7
			sch3(10)(1)(i)	14
			sch3(12)(1)	11
			s.49-sch4	2,565
			s.52	8
West Moreton Hospital and Health Service	RTI	8,417	sch3(10)(1)(i)	1
			s.49-sch4	77
Wide Bay Hospital and Health Service				
Bundaberg and Rural	RTI	8,152	sch3(10)(1)(i)	1
			sch3(12)(1)	67
			s.49-sch4	274
Fraser Coast - Hervey Bay and Maryborough	RTI	2,178	s.49-sch4	328
Office of the Health Ombudsman	RTI	1,158	sch3(8)(1)	20
			sch3(10)(1)(a)	642
			s.49-sch4	169
Total RTI		588,227		21,890
Department of Health	IP	1,880	sch3(2)(1)(a)	19
			sch3(2)(1)(b)	20
			sch3(7)	431
			s.49-sch4	333
			s.52	1
Cairns and Hinterland Hospital and Health Service	IP	45,554	sch3(8)(1)	195
			sch3(10)(1)(a)	20
			sch3(12)(1)	31
			s.49-sch4	3,245
			s.50	358
			s.51	822
			s.52	3
Central Queensland Hospital and Health Service	IP	4,784	sch3(8)	6
Central West Hospital and Health Service	IP	500	s.51	500
Children's Health Queensland Hospital and Health Service	IP	113,195	sch3(7)	4
			sch3(10)(1)(e)	1
			sch3(12)(1)	318
			s.49-sch4	4,441
			s.53(a)	179

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access				
			invoked	no. of times i.e. pages			
Gold Coast Hospital and Health Service	IP	190,126	sch3(7)	2			
			sch3(8)(1)	1,714			
			sch3(10)(1)(b)	17			
			sch3(10)(1)(d)	1			
			sch3(10)(1)(i)	254			
			sch3(12)(1)	331			
			s.49-sch4	2,030			
			s.50	484			
			s.52	1			
			s.53(a)	27			
Mackay Hospital and Health Service	IP	25,194	sch3(8)(1)	2			
			sch3(10)(1)(b)	21			
			sch3(10)(1)(f)	74			
			sch3(10)(1)(i)	114			
			sch3(12)(1)	147			
			s.49-sch4	899			
			s.51	394			
Metro North Hospital and Health Service Caboolture and Kilcoy Hospitals and Woodford Prison	IP	149,592	sch3(10)(1)(d)	1,213			
			sch3(10)(1)(g)	3			
			sch3(10)(1)(i)	26			
			sch3(12)(1)	316			
			s.49-sch4	3,321			
			s.50	8			
			s.51	20			
			s.53(a)	1,130			
			Redcliffe Hospital	IP	21,546	sch3(10)(1)(c)	467
						sch3(10)(1)(d)	467
sch3(12)(1)	63						
s.49-sch4	352						
Royal Brisbane and Women's Hospital	IP	142,339	sch3(7)	26			
			sch3(8)(1)	208			
			sch3(10)(1)(f)	53			
			sch3(10)(1)(i)	1			
			sch3(12)(1)	122			
			s.49-sch4	3,404			
			s.51	31,828			
			s.52	5			
The Prince Charles Hospital	IP	34,039	s.53(a)	836			
			sch3(8)(1)	13			
			sch3(10)(1)(i)	11			
			s.49-sch4	166			
			s.51	1,406			
Metro South Hospital and Health Service Bayside - Redland Hospital	IP	10,550	s.52	7			
			sch3(2)(1)(a)	15			
			sch3(8)(1)	2			
			s.51	26			
			Logan-Beaudesert	IP	43,560	sch3(8)(1)	90
						s.49-sch4	38
						s.50	1,191
						s.51	3,632
						s.52	2

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Princess Alexandra Hospital	IP	196,383	sch3(8)(1)	277
			sch3(10)(1)(d)	2
			sch3(10)(1)(i)	44
			s.49-sch4	711
			s.52	7
			s.53(a)	25
Queen Elizabeth II Jubilee Hospital	IP	206	sch3(10)(1)(d)	2
			s.49-sch4	143
			s.52	1
South West Hospital and Health Service	IP	1,841	sch3(8)(1)	44
			s.49-sch4	62
Sunshine Coast Hospital and Health Service	IP	38,304	sch3(7)	1
			sch3(10)(1)(a)	1
			sch3(10)(1)(i)	48
			sch3(12)(1)	173
			s.49-sch4	2,453
			s.51	1
Torres and Cape Hospital and Health Service	IP	639	s.52	1
			s.49-sch4	50
Townsville Hospital and Health Service	IP	67,899	sch3(7)	2
			sch3(8)	2
			sch3(10)(1)(b)	13
			sch3(10)(1)(i)	25
			sch3(12)(1)	337
			s.49-sch4	1,175
West Moreton Hospital and Health Service	IP	75,271	s.52	8
			sch3(7)	3
			sch3(10)(1)(i)	2
			sch3(12)(1)	37
			s.49-sch4	4,593
			s.50	39
Wide Bay Hospital and Health Service	IP	25,103	s.52	5
			s.53(a)	22
			sch3(10)(1)(d)	4
			sch3(10)(1)(i)	5
			sch3(12)(1)	145
Fraser Coast – Hervey Bay and Maryborough	IP	46,765	s.49-sch4	722
			s.52	2
			sch3(10)(1)(i)	10
			sch3(12)(1)	71
			s.49-sch4	569
			s.50	4
Office of the Health Ombudsman	IP	4,182	s.51	1
			s.52	8
			sch3(10)(1)(a)	198
Total IP		1,239,452	s.49-sch4	185
TOTAL		1,827,679		102,033

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Department of Health	544
Minister for Health and Minister for Ambulance Services	2
Gold Coast Hospital and Health Service	65
Metro North Hospital and Health Service	
Caboolture and Kilcoy Hospitals and Woodford Prison	27
Royal Brisbane and Women's Hospital	31
Metro South Hospital and Health Service	
Logan-Beaudesert	4
Sunshine Coast Hospital and Health Service	523
TOTAL	1,196

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Health	s.46 RTI	4
Cairns and Hinterland Hospital and Health Service	s.46 RTI	4
Children's Health Queensland Hospital and Health Service	s.46 RTI	1
Darling Downs Hospital and Health Service	s.46 RTI	1
Gold Coast Hospital and Health Service	s.46 RTI	1
Mackay Hospital and Health Service	s.46 RTI	2
Torres and Cape Hospital and Health Service	s.46 RTI	1
West Moreton Hospital and Health Service	s.46 RTI	5
Total RTI		19
Department of Health	s.66 IP	1
Cairns and Hinterland Hospital and Health Service	s.66 IP	7
Children's Health Queensland Hospital and Health Service	s.66 IP	3
Darling Downs Hospital and Health Service	s.66 IP	2
Mackay Hospital and Health Service	s.66 IP	1
	s.97(2) IP	1
Metro North Hospital and Health Service		
Royal Brisbane and Women's Hospital	s.97(2) IP	1
Sunshine Coast Hospital and Health Service	s.66 IP	3
West Moreton Hospital and Health Service	s.66 IP	26
Wide Bay Hospital and Health Service		
Fraser Coast - Hervey Bay and Maryborough	s.66 IP	2
Office of the Health Ombudsman	s.66 IP	1
Mental Health Review Tribunal	s.66 IP	2
Total IP		50
TOTAL		69

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Metro North Hospital and Health Service		
Redcliffe	s.72(1)(a)(i)	1
Royal Brisbane and Women's Hospital	s.72(1)(a)(i)	3

PORTFOLIO/AGENCY	Provision invoked	No. of times
Metro South Hospital and Health Service		
Logan-Beaudesert	s.72(1)(a)(ii)	2
Princess Alexandra Hospital	s.72(1)(a)(i)	1
Sunshine Coast Hospital and Health Service	s.72(1)(a)(i)	1
Wide Bay Hospital and Health Service		
Fraser Coast	s.72(1)(a)(i)	3
TOTAL		11

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Minister for Health and Minister for Ambulance Services	1-RTI	withdrawn		
	1-RTI	varied on review	access refused	
Total RTI	2			
Gold Coast Hospital and Health Service	1-IP	upheld on review		
	1-IP	settled outcome		
Mackay Hospital and Health Service	1-IP	upheld on review		s.67(1)
Metro North Hospital and Health Service				
			original decision maker refused access to staff names; internal review released 1 page including signature (did not identify the person)	
Caboolture and Kilcoy Hospitals and Woodford Prison	1-IP	varied on review		sch3(10)(1)(d)
Royal Brisbane and Women's Hospital	1-IP	withdrawn		
	1-IP	upheld on review		
				sch4(4)(6)(1)
Sunshine Coast Hospital and Health Service	1-IP	upheld on review		sch4(4)(8)
Townsville Hospital and Health Service	1-IP	upheld on review		
Office of the Health Ombudsman	1-IP	upheld on review		s.60(2)(a)
Total IP	9			
TOTAL	11			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Health	1-RTI	direct	referred back to Queensland Health for processing – additional time granted by OIC	
	1-RTI	direct	under consideration by the OIC	
	2-RTI	direct	withdrawn	
Minister for Health and Minister for Ambulance Services	1-RTI	direct	resolved informally	
Central Queensland Hospital and Health Service	1-RTI	direct	under consideration by the OIC	
Darling Downs Hospital and Health Service	1-RTI	direct	settled outcome	
Gold Coast Hospital and Health Service	1-RTI	direct	upheld on review	

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Mackay Hospital and Health Service	1-RTI	direct	settled outcome – resolved informally – further records located and provided to applicant	
Metro North Hospital and Health Service Redcliffe	1-RTI	direct	under consideration by the OIC	
	1-RTI	direct	settled outcome	
Royal Brisbane and Women's Hospital	1-RTI	direct	upheld on review	
	1-RTI	direct	under consideration by the OIC	
			varied on review – 961 documents located	sch4(3)(3)
			838 released in full	sch4(4)(6)
			78 released in part	sch4(3)(18)
The Prince Charles Hospital	1-RTI	direct	access refused to 3 pages	sch4(3)(22)
			varied on review – additional 21 documents released;	sch4(3)(19)
	1-RTI	direct	review resolved informally	sch3(12)
	1-RTI	direct	upheld on review	sch4(3)(3)
Metro South Hospital and Health Service Logan-Beaudesert	1-RTI	direct	upheld on review	
Sunshine Coast Hospital and Health Service	1-RTI	direct	under consideration by the OIC	
West Moreton Hospital and Health Service	1-RTI	direct	under consideration by the OIC	
Office of the Health Ombudsman	2-RTI	direct	upheld on review	
Total RTI	21			
Cairns and Hinterland Hospital and Health Service	1-IP	direct	settled outcome – extension of processing time granted by OIC	
	3-IP	direct	under consideration by the OIC	
Children's Health Queensland Hospital and Health Service	4-IP	direct	upheld on review	
Gold Coast Hospital and Health Service	3-IP	direct	upheld on review	
	1-IP	direct	agreed to add notation rather than amendment	
Metro North Hospital and Health Service Caboolture and Kilcoy Hospitals and Woodford Prison	2-IP	direct	review discontinued – applicant did not respond	
	1-IP	direct	withdrawn	
Royal Brisbane and Women's Hospital	3-IP	direct	upheld on review	
	1-IP	direct	varied on review – additional documents released	
	1-IP	direct	resolved informally	
	1-IP	direct	under consideration by the OIC	
The Prince Charles Hospital	1-IP	direct	upheld on review	
	1-IP	direct	applicant did not respond to the OIC within timeframe	
Metro South Hospital and Health Service Princess Alexandra Hospital	1-IP	direct	settled outcome	
	1-IP	direct	under consideration by the OIC	
Sunshine Coast Hospital and Health Service	2-IP	direct	upheld on review	
	1-IP	preceding internal review	under consideration by the OIC	
			upheld on review - OIC gave preliminary view and invited applicant to respond - no response - matter closed	
	1-IP	direct		
Townsville Hospital and Health Service	1-IP	preceding internal review	withdrawn	
	1-IP	direct	withdrawn	
West Moreton Hospital and Health Service	1-IP	direct	under consideration by the OIC	
	1-IP	direct	withdrawn	
Wide Bay Hospital and Health Service Fraser Coast – Hervey Bay and Maryborough	1-IP	direct	resolved informally	

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Office of the Health Ombudsman	2-IP	direct	upheld on review	
Total IP	36			
TOTAL	57			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Health	7,364.00	4,154.00	38.00	11,556.00
Minister for Health and Minister for Ambulance Services	152.00	0.00	0.00	152.00
Cairns and Hinterland Hospital and Health Service	4,420.00	1,977.00	0.00	6,397.00
Central Queensland Hospital and Health Service	754.00	0.00	0.00	754.00
Central West Hospital and Health Service	51.00	0.00	0.00	51.00
Children's Health Queensland Hospital and Health Service	3,850.00	0.00	0.00	3,850.00
Darling Downs Hospital and Health Service	3,810.00	700.00	0.00	4,510.00
Mackay Hospital and Health Service	2,540.00	5,475.00	0.00	8,015.00
Metro North Hospital and Health Service				
Caboolture and Kilcoy Hospitals and Woodford Prison	23,845.00	1,161.00	0.00	25,006.00
Redcliffe Hospital	2,747.00	2,732.00	0.00	5,479.00
Royal Brisbane and Women's Hospital	11,530.00	6,097.00	0.00	17,627.00
The Prince Charles Hospital	5,217.00	0.00	0.00	5,217.00
Metro South Hospital and Health Service				
Bayside - Redland Hospital	457.00	0.00	0.00	457.00
Logan-Beaudesert	1,676.00	0.00	0.00	1,676.00
Princess Alexandra Hospital	11,690.00	4,074.00	1,519.00	17,283.00
Queen Elizabeth II Jubilee Hospital	862.00	0.00	0.00	862.00
North West Hospital and Health Service	51.00	0.00	0.00	51.00
South West Hospital and Health Service	202.00	0.00	0.00	202.00
Sunshine Coast Hospital and Health Service	4,226.00	5,120.00	456.00	9,802.00
Torres and Cape Hospital and Health Service	2,749.00	0.00	0.00	2,749.00
Townsville Hospital and Health Service	5,892.00	3,390.00	0.00	9,282.00
West Moreton Hospital and Health Service	3,504.00	329.00	0.00	3,833.00
Wide Bay Hospital and Health Service				
Bundaberg and Rural	2,082.00	0.00	0.00	2,082.00
Fraser Coast - Hervey Bay and Maryborough	965.00	0.00	0.00	965.00
Office of the Health Ombudsman	456.00	0.00	0.00	456.00
TOTAL	101,092.00	35,209.00	2,013.00	138,314.00

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

PORTFOLIO/AGENCY	Access charges
	\$
Children's Health Queensland Hospital and Health Service	144.00
Metro South Hospital and Health Service	
Logan-Beaudesert	528.00
Princess Alexandra Hospital	1,299.00
Townsville Hospital and Health Service	263.00
TOTAL	2,234.00

APPENDIX 12 – Housing and Public Works

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
			— no. —		
Department of Housing and Public Works	Access-RTI	43	1	9	37
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	Access-RTI	3	0	0	4
Queensland Building and Construction Commission	Access-RTI	132	0	20	111
Stadiums Queensland	Access-RTI	1	0	0	1
Total RTI Applications		179	1	29	153
Department of Housing and Public Works	Access-IP	27	0	1	24
Queensland Building and Construction Commission	Access-IP	106	0	14	76
Residential Tenancies Authority	Access-IP	6	0	0	6
Total IP Applications		139	0	15	106
Department of Housing and Public Works	Amendment-IP	1	0	0	1
Queensland Building and Construction Commission	Amendment-IP	1	0	0	1
Total IP Amendment Applications		2	0	0	2
TOTAL APPLICATIONS		320	1	44	261

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Housing and Public Works	s.43 RTI	1
Queensland Building and Construction Commission	s.40 RTI	1
	s.41 RTI	1
TOTAL		3

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Housing and Public Works	RTI	5,055	sch3(2)(1)(a)	526
			sch3(2)(1)(b)	528
			sch3(3)(1)(c)	24
			sch3(6)(c)(i)	16
			sch3(7)	79
			sch3(8)(1)	35
			s.49-sch4	1,757
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	RTI	19	s.49-sch4	1
Queensland Building and Construction Commission	RTI	65,593	s.52	7
			s.53(a)	42
			s.53(d)	292
			sch3(6)(c)(i)	23

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Queensland Building and Construction Commission (cont'd)	RTI		sch3(7)	1,502
			sch3(8)(1)	291
			sch3(10)(1)(a)	988
			sch3(10)(1)(b)	71
			sch3(10)(1)(f)	53
			s.49-sch4	6,218
Total RTI		70,667		12,453
Department of Housing and Public Works	IP	3,812	sch3(6)(c)(i)	2
			sch3(7)	114
			s.49-sch4	979
Queensland Building and Construction Commission	IP	39,171	s.53(a)	1
			s.53(d)	41
			sch3(7)	128
			sch3(8)(1)	3
			sch3(10)(1)(b)	45
			sch3(10)(1)(f)	2
			s.49-sch4	819
Residential Tenancies Authority	IP	23	s.49-sch4	5
Total IP		43,006		2,139
TOTAL		113,673		14,592

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Department of Housing and Public Works	187
Queensland Building and Construction Commission	302
TOTAL	489

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Building and Construction Commission	s.46 RTI	2
Total RTI		2
Department of Housing and Public Works	s.66 IP	1
Queensland Building and Construction Commission	s.66 IP	1
Total IP		2
Department of Housing and Public Works	s.71 IP Amendment	1
Total IP Amendment		1
TOTAL		5

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Building and Construction Commission	s.72(1)(a)(i)	2
	s.72(1)(a)(ii)	14
TOTAL		16

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Housing and Public Works	1-RTI	varied on review	additional documents located	
	3-RTI	upheld on review		
Queensland Building and Construction Commission	1-RTI	varied on review	additional partial information released	information previously withheld under sch4(3)(2)
	1-RTI	varied on review	additional full and partial information released	additional pages found and previously withheld information under sch4(3)(3)
	1-RTI	upheld on review		
	1-RTI	withdrawn		
Total RTI	8			
Department of Housing and Public Works	4-IP	varied on review	additional documents located and released	
	2-IP	upheld on review		
Total IP	6			
TOTAL	14			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Housing and Public Works	1-RTI	direct	upheld on review	
	5-RTI	direct	under consideration by the OIC	
	1-RTI	preceding internal review	under consideration by the OIC	
	1-RTI	preceding internal review	varied on review – additional documents identified and released	
	1-RTI	direct	varied on review – additional documents identified and released	
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	1-RTI	direct	settled outcome	
Queensland Building and Construction Commission	2-RTI	direct	settled outcome	
	1-RTI	direct	upheld on review	
Total RTI	19			

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Housing and Public Works	2-IP	direct	under consideration by the OIC	
	1-IP	preceding internal review	under consideration by the OIC	
Queensland Building and Construction Commission	1-IP	direct	under consideration by the OIC	
Total IP	4			
TOTAL	23			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Housing and Public Works	2,133.00	6,095.00	0.00	8,228.00
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	153.00	0.00	0.00	153.00
Queensland Building and Construction Commission	5,831.66	10,665.95	0.00	16,497.61
Stadiums Queensland	50.80	0.00	0.00	50.80
TOTAL	8,168.46	16,760.95	0.00	24,929.41

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 13 – Innovation and Tourism Industry Development

Note:

- On 11 May 2020 the Department of Innovation and Tourism Industry Development⁶ (DITID) was renamed the Department of State Development, Tourism and Innovation (DSDTI).
- Statistics for DITID for the period 1 July 2019 to 10 May 2020 are outlined in the tables below.
- Statistics for the functions of the former DITID, for the period 11 May 2020 to 30 June 2020, are included in the statistics for DSDTI (Appendix 21).

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	— no. —			Finalised 30 June 2020
			Transferred	Withdrawn		
Department of Innovation and Tourism Industry Development	Access-RTI	12	1	1	10	
Minister for Innovation and Tourism Industry Development and Minister for Cross River Rail ⁷	Access-RTI	1	0	1	0	
Tourism and Events Queensland	Access-RTI	6	0	0	4	
Total RTI Applications		19	1	2	14	
Department of Innovation and Tourism Industry Development	Access-IP	2	0	0	3	
Total IP Applications		2	0	0	3	
TOTAL APPLICATIONS		21	1	2	17	

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
Department of Innovation and Tourism Industry Development	RTI	1,057	s.52(1)(a)	1
			sch3(2)(1)(b)	702
Tourism and Events Queensland	RTI	2,386	sch3(8)	32
			s.49-sch4	2,109
Total RTI		3,443		2,844
Department of Innovation and Tourism Industry Development	IP	39	s.49-sch4	16
Total IP		39		16
TOTAL		3,482		2,860

⁶ The former Department of Innovation and Tourism Industry Development (DITID) came into effect on 20 September 2019 and was formerly the Department of Innovation, Tourism Industry Development and the Commonwealth Games (DITIDCG). Statistics for DITIDCG for the period 1 July 2019 to 19 September 2019 have been included in DITID's statistics.

⁷ Statistics for the Minister for Innovation and Tourism Industry Development and Minister for the Commonwealth Games for the period 1 July 2019 to 19 September 2019 have been included in the statistics for the Minister for Innovation and Tourism Industry Development and Minister for Cross River Rail.

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Department of Innovation and Tourism Industry Development	163
Tourism and Events Queensland	291
TOTAL	454

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Tourism and Events Queensland	s.83(2) RTI	1
TOTAL		1

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Innovation and Tourism Industry Development	1-RTI	upheld on review		
Tourism and Events Queensland	1-RTI	upheld on review		
TOTAL	2			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Innovation and Tourism Industry Development	1-RTI	direct	under consideration by the OIC	
Tourism and Events Queensland	1-RTI	preceding internal review	under consideration by the OIC	
TOTAL	2			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Innovation and Tourism Industry Development	403.10	0.00	0.00	403.10
Minister for Innovation and Tourism Industry Development and Minister for Cross River Rail	50.80	0.00	0.00	50.80
Tourism and Events Queensland	355.60	0.00	0.00	355.60
TOTAL	809.50	0.00	0.00	809.50

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 14 – Justice and Attorney-General

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
		— no. —			
Department of Justice and Attorney-General	Access-RTI	136	8	26	160
Attorney-General and Minister for Justice	Access-RTI	4	0	0	4
Crime and Corruption Commission	Access-RTI	7	0	2	8
Electoral Commission of Queensland	Access-RTI	1	0	0	1
Legal Aid Queensland	Access-RTI	5	1	0	4
Legal Practitioners Admissions Board	Access-RTI	1	0	1	0
Legal Services Commission	Access-RTI	4	0	2	1
Office of the Public Advocate	Access-RTI	2	0	0	2
Office of the Public Guardian	Access-RTI	7	0	0	6
Office of the Public Trustee	Access-RTI	7	0	1	9
Office of the Queensland Ombudsman	Access-RTI	5	0	0	6
Queensland Human Rights Commission	Access-RTI	1	0	0	1
Queensland Law Reform Commission	Access-RTI	1	0	0	1
Queensland Law Society	Access-RTI	4	1	2	0
Total RTI Applications		185	10	34	203
Department of Justice and Attorney-General	Access-IP	98	1	27	156
Attorney-General and Minister for Justice	Access-IP	2	0	0	2
Crime and Corruption Commission	Access-IP	11	0	0	13
Electoral Commission of Queensland	Access-IP	4	0	2	2
Legal Aid Queensland	Access-IP	29	1	4	19
Legal Services Commission	Access-IP	4	0	0	3
Office of the Public Trustee	Access-IP	4	0	0	3
Office of the Queensland Ombudsman	Access-IP	7	0	0	7
Queensland Human Rights Commission	Access-IP	3	0	0	4
Total IP Applications		162	2	33	209
Department of Justice and Attorney-General	Amendment-IP	1	0	1	0
Total IP Amendment Applications		1	0	1	0
TOTAL APPLICATIONS		348	12	68	412

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Justice and Attorney-General	s.40 RTI	2
	s.43 RTI	1
Total RTI		3
Department of Justice and Attorney-General	s.59 IP	1
	s.62 IP	2
Crime and Corruption Commission	s.59 IP	2
Queensland Human Rights Commission	s.60 IP – Access	2
	s.62 IP – Access	1
Total IP		8
TOTAL		11

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Justice and Attorney-General	RTI	29,188	sch3(2)(1)(a)	2
			sch3(2)(1)(b)	3
			sch3(3)(1)(e)	1
			sch3(3)(1)(f)	1
			sch3(7)	17
			sch3(10)(1)(a)	4
			sch3(10)(1)(b)	1
			sch3(10)(1)(e)	2
			sch3(10)(1)(f)	3
			sch3(10)(1)(h)	1
			sch3(10)(3)	1
			sch4(3)(2)	2
			sch4(3)(3)	53
			sch4(3)(5)	1
			sch4(3)(6)	1
			sch4(3)(7)	1
			sch4(3)(8)	1
			sch4(3)(15)	1
			sch4(3)(16)	1
			s.52(1)(a)	24
s.53(a)	11			
s.53(d)	2			
Crime and Corruption Commission	RTI	1,266	s.49-sch4	9
			sch3(10)(4)	1,199
			s.52(1)(a)	2
Electoral Commission of Queensland	RTI	111	sch3(2)(1)(c)	2
			s.49-sch4	37
Legal Aid Queensland	RTI	601	sch3(7)	16
			sch3(8)	21
			s.49-sch4	276
			s.52(1)(a)	1
Legal Practitioners Admissions Board	RTI	12	s.53(a)	12
Legal Services Commission	RTI	2,803	sch3(7)	874
			s.49-sch4	574
Office of the Public Advocate	RTI	672	sch3(10)(4)	14
			sch3(12)(1)	1
			sch4(3)(3)	129
			sch4(3)(6)	25
Office of the Public Guardian	RTI	263	s.52(1)(a)	1
			sch4(3)(3)	56
Office of the Public Trustee	RTI	692	s.52(1)(a)	2
			sch4(3)(2)	14
			sch4(3)(3)	90
Office of the Queensland Ombudsman	RTI	971	s.52(1)(a)	1
			s.49-sch4	195
Queensland Law Reform Commission	RTI	0	s.52(1)(a)	1
Total RTI		36,579		3,686
Department of Justice and Attorney-General	IP	16,457	sch3(2)(1)(b)	1
			sch3(7)	11
			sch3(8)(1)	1
			sch3(10)(1)(f)	1
			sch3(12)(1)	2
			sch4(3)(2)	4

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
			invoked	
Department of Justice and Attorney-General (<i>cont'd</i>)	IP		sch4(3)(3)	38
			sch4(3)(6)	1
			sch4(3)(16)	1
			sch4(3)(19)	1
			sch4(3)(22)	1
			s.52(1)(a)	19
			s.52(1)(b)	1
			s.53(a)	13
Crime and Corruption Commission	IP	3,512	sch3(7)	30
			sch3(10)(1)(b)	473
			sch3(10)(1)(f)	13
			sch3(10)(4)	1,577
			s.49-sch4	269
			s.52(1)(a)	1
Electoral Commission of Queensland	IP	31	s.49-sch4	24
Legal Aid Queensland	IP	1,061	s.49-sch4	4
			s.51	19
			s.52(1)(a)	1
			s.53(a)	144
Legal Services Commission	IP	883	sch3(10)(1)(f)	355
			s.49-sch4	174
			s.52(1)(b)	1
Office of the Public Trustee	IP	879	sch3(7)	17
			sch4(3)(3)	23
Office of the Queensland Ombudsman	IP	1,168	sch3(7)	5
			sch3(10), sch3(12)	219
			s.49-sch4	29
Queensland Human Rights Commission	IP	135	sch3(7)	44
			s.49-sch4	3
Total IP		24,126		3,520
TOTAL		60,705		7,206

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Department of Justice and Attorney-General	2,820
Crime and Corruption Commission	7
TOTAL	2,827

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Justice and Attorney-General	s.46 RTI	1
Office of the Public Guardian	s.46 RTI	1
TOTAL		2

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Justice and Attorney-General	5-RTI	upheld on review		
	2-RTI	withdrawn		
	1-RTI	varied on review	18 pages were released in full	
	1-RTI	varied on review	27 pages were released in full, 26 pages released in part, access refused to 46 pages	sch4(3)(3)
	1-RTI	varied on review	11 pages released in part, 303 pages released in full, 11 released in part, access refused to 71 pages	
Electoral Commission of Queensland	1-RTI	varied on review	note ⁸	
Legal Aid Queensland	1-RTI	upheld on review		
Total RTI	13			
Department of Justice and Attorney-General	5-IP	upheld on review		
	1-IP	not accepted		
Crime and Corruption Commission	1-IP	upheld on review		
Legal Aid Queensland	1-IP	upheld on review		
Legal Services Commission	1-IP	upheld on review		
Office of the Queensland Ombudsman	1-IP	upheld on review		
Queensland Human Rights Commission	1-IP	upheld on review		
Total IP	11			
TOTAL	24			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Justice and Attorney-General	1-RTI	direct	not accepted by the OIC	

⁸ The original decision maker only granted full access to 28 pages as information was assessed as being contrary to public interest. At internal review the decision maker granted full access to an additional six pages as it was decided that the information was not contrary to public interest.

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision	
Department of Justice and Attorney-General <i>(cont'd)</i>	2-RTI	direct	withdrawn		
		preceding internal review	withdrawn		
	1-RTI	direct	resolved informally		
	3-RTI	direct	extension of time granted by the OIC		
	1-RTI	direct	under consideration by the OIC		
	4-RTI	preceding internal review	under consideration by the OIC		
	1-RTI	preceding internal review	upheld on review		
Legal Aid Queensland	1-RTI	preceding internal review	under consideration by the OIC		
	3-RTI	direct	under consideration by the OIC		
Office of the Public Advocate	2-RTI	direct	settled outcome		
	1-RTI	direct	withdrawn		
Office of the Public Guardian	1-RTI	direct	under consideration by the OIC		
	1-RTI	direct	under consideration by the OIC		
Queensland Law Society	1-RTI	direct	upheld on review – no jurisdiction for OIC to review decision		
Total RTI	25				
Department of Justice and Attorney-General	1-IP	direct	not accepted by the OIC		
	2-IP	direct	withdrawn		
	2-IP	direct	resolved informally		
	2-IP	direct	under consideration by the OIC		
	2-IP	preceding internal review	under consideration by the OIC		
	Legal Aid Queensland	1-IP	direct	upheld on review	
	Legal Services Commission	1-IP	direct	settled outcome ⁹	
Office of the Queensland Ombudsman	1-IP	direct	upheld on review		
	1-IP	direct	varied on review	s.52(1)(a) s.52(1)(b) s.88(2), sch3(7) s.49-sch4	
	1-IP	preceding internal review	settled outcome		
Queensland Human Rights Commission	1-IP	direct	OIC did not further deal due to external review lacking in substance		
	1-IP	direct	reviewable issues resolved after preliminary review		
	2-IP	direct	under consideration by the OIC		
Total IP	18				
Office of the Queensland Ombudsman	1-IP-Amendment	direct	notation placed on file		
Total IP Amendment	1				
TOTAL	44				

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
				— \$ —
Department of Justice and Attorney-General	6,750.90	8,264.48	0.00	15,015.38
Crime and Corruption Commission	355.60	0.00	0.00	355.60
Electoral Commission of Queensland	50.80	0.00	0.00	50.80

⁹ Upon the OIC being assigned the review, they worked with the applicant to make the scope compliant (as originally suggested by Legal Services Commission).

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Legal Aid Queensland	203.20	0.00	0.00	203.20
Legal Services Commission	203.20	0.00	0.00	203.20
Office of the Public Advocate	101.60	1,663.20	0.00	1,764.80
Office of the Public Guardian	254.00	0.00	0.00	254.00
Office of the Public Trustee	355.60	314.00	0.00	669.60
Office of the Queensland Ombudsman	252.90	0.00	0.00	252.90
Queensland Human Rights Commission	50.70	0.00	0.00	50.70
Queensland Law Reform Commission	50.80	0.00	0.00	50.80
Queensland Law Society	152.40	0.00	0.00	152.40
TOTAL	8,781.70	10,241.68	0.00	19,023.38

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 15 – Local Government, Racing and Multicultural Affairs

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
			— no. —		
Department of Local Government, Racing and Multicultural Affairs	Access-RTI	8	0	5	3
Minister for Local Government, Minister for Racing and Minister for Multicultural Affairs	Access-RTI	3	0	3	1
Independent Assessor	Access-RTI	1	0	0	0
Queensland Racing Board (trading as Racing Queensland)	Access-RTI	2	0	0	2
Balonne Shire Council	Access-RTI	2	0	1	1
Banana Shire Council	Access-RTI	4	0	0	3
Brisbane City Council	Access-RTI	309	1	0	297
Bundaberg Regional Council	Access-RTI	13	0	0	17
Burdekin Shire Council	Access-RTI	3	0	1	2
Cairns Regional Council	Access-RTI	57	0	7	46
Cassowary Coast Regional Council	Access-RTI	10	0	0	9
Central Highlands Regional Council	Access-RTI	8	0	0	8
City of Gold Coast	Access-RTI	122	0	6	115
Cook Shire Council	Access-RTI	2	0	0	2
Croydon Shire Council	Access-RTI	1	0	1	0
Douglas Shire Council	Access-RTI	6	0	2	4
Fraser Coast Regional Council	Access-RTI	15	0	0	14
Gladstone Regional Council	Access-RTI	14	0	5	15
Gympie Regional Council	Access-RTI	13	0	0	11
Hinchinbrook Shire Council	Access-RTI	6	0	0	5
Ipswich City Council	Access-RTI	18	0	1	14
Isaac Regional Council	Access-RTI	17	0	0	15
Livingstone Regional Council	Access-RTI	8	0	1	7
Lockyer Valley Regional Council	Access-RTI	6	0	0	4
Logan City Council	Access-RTI	68	0	4	61
Longreach Regional Council	Access-RTI	1	0	0	1
Mackay Regional Council	Access-RTI	24	0	5	20
Maranoa Regional Council	Access-RTI	3	0	1	1
Mareeba Shire Council	Access-RTI	9	0	0	9
Moreton Bay Regional Council	Access-RTI	106	2	9	99
Mount Isa City Council	Access-RTI	3	0	0	3
Noosa Shire Council	Access-RTI	20	0	2	13
North Burnett Regional Council	Access-RTI	3	0	1	1
Redland City Council	Access-RTI	50	0	3	39
Rockhampton Regional Council	Access-RTI	21	0	1	19
Scenic Rim Regional Council	Access-RTI	3	0	0	1
Somerset Regional Council	Access-RTI	4	0	0	3
South Burnett Regional Council	Access-RTI	4	0	0	3
Southern Downs Regional Council	Access-RTI	13	0	0	14
Sunshine Coast Regional Council	Access-RTI	63	0	21	42
Tablelands Regional Council	Access-RTI	8	0	0	5
Toowoomba Regional Council	Access-RTI	13	0	0	12
Torres Shire Council	Access-RTI	4	0	4	0
Townsville City Council	Access-RTI	24	0	5	14
Western Downs Regional Council	Access-RTI	3	0	2	1
Whitsunday Regional Council	Access-RTI	4	0	1	3
Winton Shire Council	Access-RTI	2	0	0	2
Total RTI Applications		1,101	3	92	961

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
			— no. —		
Banana Shire Council	Access-IP	1	0	0	1
Brisbane City Council	Access-IP	101	0	3	88
Bundaberg Regional Council	Access-IP	2	0	0	2
Cairns Regional Council	Access-IP	4	0	0	4
Cassowary Coast Regional Council	Access-IP	2	0	0	2
City of Gold Coast	Access-IP	35	0	1	30
Fraser Coast Regional Council	Access-IP	9	0	0	9
Gladstone Regional Council	Access-IP	1	0	0	1
Gympie Regional Council	Access-IP	1	0	0	1
Hinchinbrook Shire Council	Access-IP	1	0	0	1
Ipswich City Council	Access-IP	14	0	1	9
Isaac Regional Council	Access-IP	1	0	0	1
Livingstone Shire Council	Access-IP	1	0	0	1
Lockyer Valley Regional Council	Access-IP	1	0	0	0
Logan City Council	Access-IP	22	0	0	21
Mackay Regional Council	Access-IP	1	0	0	1
Moreton Bay Regional Council	Access-IP	3	0	2	1
Noosa Shire Council	Access-IP	1	0	0	0
North Burnett Regional Council	Access-IP	1	0	0	1
Redland City Council	Access-IP	23	0	2	16
Rockhampton Regional Council	Access-IP	5	0	1	6
Somerset Regional Council	Access-IP	4	0	0	4
Southern Downs Regional Council	Access-IP	6	0	0	5
Sunshine Coast Regional Council	Access-IP	10	0	2	9
Tablelands Regional Council	Access-IP	1	0	0	1
Toowoomba Regional Council	Access-IP	10	0	0	9
Townsville City Council	Access-IP	10	0	0	10
Whitsunday Regional Council	Access-IP	2	0	0	2
Total IP Applications		273	0	12	236
Logan City Council	Amendment-IP	3	0	0	3
Total IP Amendment Applications		3	0	0	3
TOTAL APPLICATIONS		1,377	3	104	1,200

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times <i>i.e. applications</i>
Cassowary Coast Regional Council	s.40 RTI	6
	s.43 RTI	1
City of Gold Coast	s.41 RTI	3
Longreach Regional Council	s.40 RTI	1
Moreton Bay Regional Council	s.43 RTI	1
Noosa Shire Council	s.41 RTI	1
Redland City Council	s.40 RTI	2
South Burnett Regional Council	s.43 RTI	1
Tablelands Regional Council	s.41 RTI	1
Toowoomba Regional Council	s.40 RTI	1
Townsville City Council	s.41 RTI	1
Winton Shire Council	s.40 RTI	1
Total RTI		20

PORTFOLIO/AGENCY	Provision invoked	No. of times <i>i.e. applications</i>
Southern Downs Regional Council	s.60 IP – Access	1
Total IP		1
TOTAL		21

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			Invoked	no. of times <i>i.e. pages</i>
Department of Local Government, Racing and Multicultural Affairs	RTI	89	sch3(2)(1)(b)	81
Racing Queensland Board (trading as Racing Queensland)	RTI	101	s.53(d)	101
Balonne Shire Council	RTI	57	s.49-sch4	40
Banana Shire Council	RTI	263	s.49-sch4	54
			s.52	1
Brisbane City Council	RTI	52,837	sch3(4A)	16
			sch3(7)	558
			sch3(8)	232
			sch3(10)(1)(a)	288
			sch3(10)(1)(b)	588
			sch3(10)(1)(f)	113
			s.49-sch4	12,591
Bundaberg Regional Council	RTI	552	sch3(7)	4
			s.49-sch4	105
			s.52	1
Burdekin Shire Council	RTI	26	s.49-sch4	2
Cairns Regional Council	RTI	3,787	sch3(7)	1,653
			s.49-sch4	1,927
Cassowary Coast Regional Council	RTI	115	s.49-sch4	115
Central Highlands Regional Council	RTI	975	sch3(7)	20
			sch3(8)	7
			s.49-sch4	2
City of Gold Coast	RTI	21,950	sch3(7)	519
			sch3(10)(1)(b)	195
			sch3(10)(1)(h)	5
			s.49-sch4	420
			s.52	4
			s.53(a)	2
Cook Shire Council	RTI	361	sch3(8)	1
Douglas Shire Council	RTI	400	sch3(7)	400
Fraser Coast Regional Council	RTI	1,192	sch3(7)	14
Gladstone Regional Council	RTI	609	s.49-sch4	115
			s.52	1
			s.53(a)	7
Gympie Regional Council	RTI	2,764	s.49-sch4	2,045
Hinchinbrook Shire Council	RTI	552	s.49-sch4	197
			s.52	1
Ipswich City Council	RTI	1,407	s.49-sch4	212
			s.52	1
Isaac Regional Council	RTI	3,352	sch3(7)	2
			sch3(8)	8
			s.49-sch4	165

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			Invoked	no. of times i.e. pages
Livingstone Shire Council	RTI	681	sch3(8)	9
			s.49-sch4	69
			s.52	1
Lockyer Valley Regional Council	RTI	108	sch3(10)(1)(b)	1
			s.49-sch4	33
Logan City Council	RTI	18,812	sch3(7)	1,177
			sch3(12)	49
			sch3(10)(1)(c)	74
			sch3(4B)	15
			s.49-sch4	6,979
			s.52	34
			s.53(a)	661
Mackay Regional Council	RTI	1,792	sch3(8)	18
			s.49-sch4	341
			s.53(a)	15
Maranoa Regional Council	RTI	707	s.49-sch4	165
Mareeba Shire Council	RTI	1,008	sch3(7)	13
			s.49-sch4	500
			s.52	1
Moreton Bay Regional Council	RTI	13,745	sch3(7)	512
			sch3(8)	1,837
			s.49-sch4	2,711
			s.52	7
			s.53(a)	20
Mount Isa City Council	RTI	4	full release	
Noosa Shire Council	RTI	823	sch3(10)	8
			s.49-sch4	333
			s.52	1
North Burnett Regional Council	RTI	400	s.49-sch4	233
Redland City Council	RTI	3,761	sch3(4B)	115
			sch3(7)	2
			sch3(10)	81
			sch3(10)(1)(f)	18
			s.49-sch4	284
			s.52(1)(a)	3
			s.53(a)	80
s.55	72			
Rockhampton Regional Council	RTI	911	s.49-sch4	518
Scenic Rim Regional Council	RTI	112	full release	
Somerset Regional Council	RTI	1,366	full release	
South Burnett Regional Council	RTI	1,891	s.49-sch4	472
Southern Downs Regional Council	RTI	775	sch3(8)	31
			sch3(10)(1)(g)	1
			s.49-sch4	325
			s.52	2
Sunshine Coast Regional Council	RTI	17,161	sch3(7)	61
			sch3(8)	31
			s.49-sch4	1,239
			s.52	11
			s.53(a)	225
Tablelands Regional Council	RTI	2,597	s.49-sch4	883
			s.52	2
Toowoomba Regional Council	RTI	1,134	sch3(8)	272
			s.49-sch4	83
Townsville City Council	RTI	3,443	sch3(7)	48
			sch3(8)	66

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			Invoked	no. of times i.e. pages
Townsville City Council (cont'd)	RTI		s.49-sch4	202
			s.52	2
Western Downs Regional Council	RTI	0	s.52	1
Whitsunday Regional Council	RTI	52	s.49-sch4	25
Winton Shire Council	RTI	15	full release	
Total RTI		162,687		43,785
Banana Shire Council	IP	40	full release	
Brisbane City Council	IP	11,373	sch3(7)	287
			sch3(8)	5
			sch3(10)(1)(a)	95
			sch3(10)(1)(b)	1,314
			sch3(10)(1)(f)	44
			s.49-sch4	3,830
Cairns Regional Council	IP	218	sch3(7)	40
			s.49-sch4	1
City of Gold Coast	IP	3,228	sch3(7)	1,749
			sch3(10)(1)(b)	201
			s.49-sch4	3
City of Gold Coast			s.52	1
			s.53(a)	1
Gladstone Regional Council	IP	4	s.52	1
			s.53(a)	3
Hinchinbrook Shire Council	IP	0	s.52	1
Ipswich City Council	IP	489	sch3(8)	8
			sch3(10)(1)(b)	4
			s.49-sch4	35
Isaac Regional Council	IP	3	full release	
Livingstone Shire Council	IP	179	s.49-sch4	37
Logan City Council	IP	4,046	sch3(7)	905
			s.49-sch4	547
			s.52	37
Mackay Regional Council	IP	84	s.49-sch4	9
Moreton Bay Regional Council	IP	14	s.49-sch4	6
North Burnett Regional Council	IP	54	s.49-sch4	11
Redland City Council	IP	250	s.49-sch4	29
			s.52(1)(b)	1
			s.53(a)	55
Rockhampton Regional Council	IP	120	s.49-sch4	47
Somerset Regional Council	IP	315	sch3(10)(1)(d)	22
Southern Downs Regional Council	IP	614	sch3(8)	1
			s.49-sch4	70
Sunshine Coast Regional Council	IP	757	s.49-sch4	264
			s.52	2
			s.53(a)	10
Tablelands Regional Council	IP	20	s.49-sch4	13
Toowoomba Regional Council	IP	761	s.49-sch4	74
Townsville City Council	IP	850	s.49-sch4	189
Whitsunday Regional Council	IP	155	s.49-sch4	35
Total IP		23,574		9,987
TOTAL		186,261		53,772

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log no.
Brisbane City Council	8,757
Bundaberg Regional Council	188
Cairns Regional Council	849
City of Gold Coast	194
Gympie Regional Council	1,331
Ipswich City Council	868
Logan City Council	13,824
Mackay Regional Council	1,546
Noosa Shire Council	18
Redland City Council	301
Rockhampton Regional Council	443
Somerset Regional Council	1,366
Sunshine Coast Regional Council	8,320
Townsville City Council	2,564
TOTAL	40,569

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Brisbane City Council ¹⁰	s.46 RTI	20
City of Gold Coast	s.46 RTI	1
Isaac Regional Council	s.83(2) RTI	4
Logan City Council	s.46 RTI	1
Longreach Regional Council	s.46 RTI	1
Moreton Bay Regional Council	s.46 RTI	5
Mount Isa City Council	s.46 RTI	2
Southern Downs Regional Council	s.46 RTI	1
Sunshine Coast Regional Council	s.46 RTI	2
Tablelands Regional Council	s.83(2) RTI	1
Total RTI		38
Brisbane City Council	s.66 IP	9
City of Gold Coast	s.66 IP	1
Southern Downs Regional Council	s.66 IP	1
Total IP		11
TOTAL		49

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Logan City Council	s.72(1)(a)(i)	1
TOTAL		1

¹⁰ Of the 29 deemed decisions (RTI and IP applications) processing continued with one resulting in full release of relevant documents and 28 resulting in partial release of relevant documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Brisbane City Council	10-RTI	upheld on review		
	1-RTI	varied on review	additional documents located and released in full	
	1-RTI	varied on review	release of previously refused information	sch3(10)(1)(f) sch4(4)(6)
	1-RTI	varied on review	additional documents located and released	sch4(4)(6)
	2-RTI	varied on review	additional documents located and released	sch4(4)(6) sch4(4)(7)
	1-RTI	varied on review	additional documents located and released	sch4(4)(4) sch4(4)(6) sch4(4)(7)
	1-RTI	varied on review	additional documents located and released	sch3(7); sch4(4)(4) sch4(4)(6)
	1-RTI	varied on review	additional documents located and released	sch3(10)(1)(b) sch4(3)(3) sch4(3)(13)
	1-RTI	under consideration		
Bundaberg Regional Council	1-RTI	upheld on review		
Burdekin Shire Council	2-RTI	upheld on review		
Cairns Regional Council	2-RTI	upheld on review		
	1-RTI	withdrawn		
Central Highlands Regional Council	1-RTI	varied on review	additional documents released	sch3(7)
Fraser Coast Regional Council	4-RTI	upheld on review		
	1-RTI	varied on review	additional documents released	sch4(3)(3)
Hinchinbrook Shire Council	1-RTI	under consideration		
Isaac Regional Council	4-RTI	upheld on review		
	1-RTI	under consideration		
Longreach Regional Council	1-RTI	upheld on review		sch3(4B)
Maranoa Regional Council	1-RTI	upheld on review		
Moreton Bay Regional Council	1-RTI	upheld on review		
Redland City Council	1-RTI	upheld on review		sch3(10)
	1-RTI	upheld on review		sch3(4B)
Rockhampton Regional Council	1-RTI	varied on review	internal review decision maker refused access to 5 pages	sch3(7)
Somerset Regional Council	1-RTI	upheld on review		
Sunshine Coast Regional Council	1-RTI	varied on review	financial hardship status accepted	
Tablelands Regional Council	1-RTI	varied on review	additional documents released	
Total RTI	46			
Brisbane City Council	3-IP	upheld on review		
	2-IP	varied on review	additional documents located and released in full	
Logan City Council	1-IP	upheld on review		
Somerset Regional Council	1-IP	upheld on review		
Southern Downs Regional Council	1-IP	withdrawn		
Sunshine Coast Regional Council	2-IP	upheld on review		sch4(4)(6)
Toowoomba Regional Council	1-IP	upheld on review		
Total IP	11			
TOTAL	57			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Brisbane City Council	1-RTI	direct	OIC referred application back to Council and granted extra time to deal	
	1-RTI	direct	withdrawn	
	1-RTI	direct	settled outcome	
	5-RTI	direct	under consideration by the OIC	
	3-RTI	preceding internal review	under consideration by the OIC	
	2-RTI	preceding internal review	settled outcome	
Bundaberg Regional Council	1-RTI	preceding internal review	settled outcome	
Cairns Regional Council	1-RTI	direct	settled outcome	
Cassowary Coast Regional Council	2-RTI	direct	OIC set aside agency decision and made another in substitution	
	1-RTI	direct	under consideration by the OIC	
	1-RTI	direct	withdrawn	
City of Gold Coast	1-RTI	direct	under consideration by the OIC	
Cook Shire Council	1-RTI	direct	varied on review	sch3(7), sch3(8) sch4(3)(3)
	1-RTI	direct	under consideration by the OIC	
Douglas Shire Council	1-RTI	direct	settled outcome	
Fraser Coast Regional Council	1-RTI	direct	upheld on review	
	2-RTI	preceding internal review	settled outcome	
Gladstone Regional Council	1-RTI	direct	withdrawn	
	1-RTI	direct	settled outcome	
Gympie Regional Council	1-RTI	direct	resolved informally – additional pages released in part	
Hinchinbrook Shire Council	1-RTI	direct	settled outcome	
	3-RTI	preceding internal review	under consideration by the OIC	
Isaac Regional Council	3-RTI	direct	settled outcome	
Logan City Council	6-RTI	direct	under consideration by the OIC	
	1-RTI	preceding internal review	withdrawn	
	1-RTI	preceding internal review	under consideration by the OIC	
Maranoa Regional Council	3-RTI	direct	settled outcome	
Moreton Bay Regional Council	7-RTI	direct	under consideration by the OIC	
Mount Isa City Council	1-RTI	direct	settled outcome	
Noosa Shire Council	1-RTI	direct	withdrawn	
Redland City Council	1-RTI	direct	under consideration by the OIC	
	1-RTI	direct	varied on review – additional 3 pages released	sch4(3)(3)
	1-RTI	direct	upheld on review	
	1-RTI	preceding internal review	upheld on review	
	1-RTI	preceding internal review	under consideration by the OIC	
Rockhampton Regional Council	2-RTI	direct	settled outcome	
South Burnett Regional Council	1-RTI	direct	settled outcome	
Southern Downs Regional Council	1-RTI	direct	under consideration by the OIC	
Sunshine Coast Regional Council	1-RTI	direct	withdrawn	
Tablelands Regional Council	1-RTI	direct	settled outcome	
	2-RTI	direct	under consideration by the OIC	
Toowoomba Regional Council	2-RTI	direct	withdrawn	
Townsville City Council	1-RTI	direct	settled outcome	
Whitsunday Regional Council	1-RTI	direct	under consideration by the OIC	
Total RTI	73			

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Brisbane City Council	1-IP	direct	under consideration by the OIC	
	1-IP	preceding internal review	settled outcome	
	1-IP	preceding internal review	under consideration by the OIC	
City of Gold Coast	1-IP	direct	varied on review	s.52(a), sch3(7) sch3(10)(1)(b)
	1-IP	direct	under consideration by the OIC	
Logan City Council	1-IP	direct	under consideration by the OIC	
	1-IP	preceding internal review	withdrawn	
Rockhampton Regional Council	3-IP	direct	withdrawn	
Somerset Regional Council	2-IP	direct	settled outcome	
Southern Downs Regional Council	1-IP	direct	settled outcome	
Sunshine Coast Regional Council	1-IP	direct	under consideration by the OIC	
	1-IP	preceding internal review	under consideration by the OIC	
	1-IP	preceding internal review	withdrawn	
Toowoomba Regional Council	1-IP	direct	upheld on review	
	1-IP	preceding internal review	withdrawn	
Total IP	18			
TOTAL	91			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Department of Local Government, Racing and Multicultural Affairs	406.40	0.00	0.00	406.40
Minister for Local Government, Minister for Racing and Minister for Multicultural Affairs	152.40	0.00	0.00	152.40
Independent Assessor	50.80	0.00	0.00	50.80
Racing Queensland Board (trading as Racing Queensland)	50.80	0.00	0.00	50.80
Balonne Shire Council	101.60	0.00	0.00	101.60
Banana Shire Council	203.20	457.50	0.00	660.70
Brisbane City Council	15,288.60	1,397.30	0.00	16,685.90
Bundaberg Regional Council	660.40	323.40	0.00	983.80
Burdekin Shire Council	152.40	0.00	0.00	152.40
Cairns Regional Council	2,842.00	1,287.00	528.00	4,657.00
Cassowary Coast Regional Council	355.60	282.60	46.25	684.45
Central Highlands Regional Council	378.60	0.00	0.00	378.60
City of Gold Coast	5,331.80	5,150.05	0.00	10,481.85
Cook Shire Council	101.60	0.00	0.00	101.60
Croydon Shire Council	50.80	0.00	0.00	50.80
Douglas Shire Council	355.60	1,193.20	0.00	1,548.80
Fraser Coast Regional Council	762.00	0.00	0.00	762.00
Gladstone Regional Council	711.20	1,522.90	0.00	2,234.10
Gympie Regional Council	660.40	1,269.60	0.00	1,930.00
Hinchinbrook Shire Council	304.80	0.00	0.00	304.80
Ipswich City Council	762.00	0.00	0.00	762.00
Isaac Regional Council	762.00	3,053.65	0.00	3,815.65
Livingstone Shire Council	406.40	0.00	0.00	406.40
Lockyer Valley Regional Council	304.80	0.00	0.00	304.80
Logan City Council	3,454.40	6,436.55	0.00	9,890.95
Longreach Regional Council	50.80	0.00	0.00	50.80

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Mackay Regional Council	1,016.00	777.15	0.00	1,793.15
Maranoa Regional Council	152.40	1,915.40	0.00	2,067.80
Mareeba Shire Council	457.20	408.20	0.00	865.40
Moreton Bay Regional Council	4,876.80	3,095.30	0.00	7,972.10
Mount Isa City Council	49.70	0.00	0.00	49.70
Noosa Shire Council	959.40	918.45	0.00	1,877.85
Redland City Council	2,743.20	1,037.80	0.00	3,781.00
Rockhampton Regional Council	1,013.80	251.20	0.00	1,265.00
Scenic Rim Regional Council	101.60	0.00	0.00	101.60
Somerset Regional Council	203.20	0.00	0.00	203.20
South Burnett Regional Council	101.60	0.00	0.00	101.60
Southern Downs Regional Council	660.00	745.00	0.00	1,405.00
Sunshine Coast Regional Council	2,694.60	5,587.70	0.00	8,282.30
Tablelands Regional Council	406.40	361.10	0.00	767.50
Toowoomba Regional Council	608.50	0.00	0.00	608.50
Torres Shire Council	152.00	0.00	0.00	152.00
Townsville City Council	1,168.40	4,144.40	0.00	5,312.80
Western Downs Regional Council	151.30	0.00	0.00	151.30
Whitsunday Regional Council	203.20	0.00	0.00	203.20
Winton Shire Council	74.70	0.00	0.00	74.70
TOTAL	52,455.40	41,615.45	574.25	94,645.10

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

PORTFOLIO/AGENCY	Access charges
	\$
Sunshine Coast Regional Council	286.00
TOTAL	286.00

APPENDIX 16 – Natural Resources, Mines and Energy

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
			— no. —		
Department of Natural Resources, Mines and Energy	Access-RTI	153	2	25	124
Minister for Natural Resources, Mines and Energy	Access-RTI	5	0	1	4
Surveyors Board of Queensland	Access-RTI	1	0	0	1
Central SEQ Distributor - Retail Authority trading as Queensland Urban Utilities	Access-RTI	13	0	0	12
Northern SEQ Distributor – Retail Authority (Unitywater)	Access-RTI	7	0	1	6
Total RTI Applications		179	2	27	147
Department of Natural Resources, Mines and Energy	Access-IP	12	0	3	11
Total IP Applications		12	0	3	11
TOTAL APPLICATIONS		191	2	30	158

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Natural Resources, Mines and Energy	s.40 RTI	1
	s.41 RTI	1
	s.43 RTI	1
Minister for Natural Resources, Mines and Energy	s.41 RTI	1
Surveyors Board of Queensland	s.43 RTI	1
Total RTI		5
Department of Natural Resources, Mines and Energy	s.60 IP – Access	1
Total IP		1
TOTAL		6

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Natural Resources, Mines and Energy	RTI	19,292	s.52(1)(a)	6
			sch3(2)(1)(b)	117
			sch3(6)(c)(i)	44
			sch3(7)	837
			sch3(10)(1)(a)	23
			sch3(10)(1)(b)	30
			sch3(10)(1)(c)	51
			sch3(10)(3)	77
Minister for Natural Resources, Mines and Energy	RTI	184	s.49-sch4	3,549
			sch3(2)(1)(b)	1
Surveyors Board of Queensland	RTI	76	s.49-sch4	67
			s.47(3)	22

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			<i>(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)</i>	
				no. of times i.e. pages
Central SEQ Distributor – Retail Authority trading as Queensland Urban Utilities	RTI	2,683	sch3(7)	25
			sch3(8)	117
			s.49-sch4	894
Total RTI		22,235		5,860
Department of Natural Resources, Mines and Energy	IP	2,610	s.49-sch4	838
Total IP		2,610		838
TOTAL		24,845		6,698

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Department of Natural Resources, Mines and Energy	4,548
Minister for Natural Resources, Mines and Energy	161
Northern SEQ Distributor – Retail Authority (Unitywater)	26
TOTAL	4,735

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Natural Resources, Mines and Energy	s.46 RTI	2
Total RTI		2
Department of Natural Resources, Mines and Energy	s.66 IP	1
Total IP		1
TOTAL		3

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Natural Resources, Mines and Energy	11-RTI	upheld on review		

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Natural Resources, Mines and Energy (<i>cont'd</i>)	1-RTI	varied on review	2 pages determined to be outside scope of application	s.73
	1-RTI	varied on review	access refused to additional third party information	s.73
	1-RTI	varied on review	all documents released on review	
	1-RTI	withdrawn		
	2-RTI	under consideration		
Central SEQ Distributor – Retail Authority trading as Queensland Urban Utilities	1-RTI	upheld on review		
	1-RTI	varied on review	further 66 pages released in full; further 11 pages released in part; 25 pages released in full	sch4(4)(6); waived LPP ¹¹ on 25 pages initially withheld due to LPP
TOTAL	19			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Natural Resources, Mines and Energy	3-RTI	direct	withdrawn	
	4-RTI	direct	under consideration by the OIC	
	3-RTI	preceding internal review	under consideration by the OIC	
	1-RTI	direct	upheld on review	
Surveyors Board of Queensland	1-RTI	direct	under consideration by the OIC	
Total RTI	12			
Department of Natural Resources, Mines and Energy	1-IP	direct	under consideration by the OIC	
	Total IP	1		
TOTAL	13			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Department of Natural Resources, Mines and Energy	7,615.80	5,503.50	0.00	13,119.30
Minister for Natural Resources, Mines and Energy	254.00	423.90	0.00	677.90
Surveyors Board of Queensland	50.80	0.00	0.00	50.80
Central SEQ Distributor – Retail Authority trading as Queensland Urban Utilities	659.30	0.00	0.00	659.30
Northern SEQ Distributor – Retailer Authority (Unitywater)	297.00	0.00	0.00	297.00
TOTAL	8,876.90	5,927.40	0.00	14,804.30

¹¹ Legal Professional Privilege (LPP)

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 17 – Queensland Police Service

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred — no. —	Withdrawn	Finalised 30 June 2020
Queensland Police Service	Access-RTI	1,212	0	128	1,227
Minister for Police and Minister for Corrective Services	Access-RTI	1	0	0	1
Total RTI Applications		1,213	0	128	1,228
Queensland Police Service	Access-IP	1,691	1	125	2,130
Total IP Applications		1,691	1	125	2,130
Queensland Police Service	Amendment-IP	0	0	0	2
Total IP Amendment Applications		0	0	0	2
TOTAL APPLICATIONS		2,904	1	253	3,360

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times <i>i.e. applications</i>
Queensland Police Service	s.40 RTI	111
	s.43 RTI	21
	s.41 RTI	6
Total RTI		138
Queensland Police Service	s.59 IP	71
	s.60 IP – Access	3
	s.62 IP	19
Total IP		93
TOTAL		231

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times <i>i.e. pages</i>
Queensland Police Service	RTI	29,535	sch3(2)(1)(a)	3
			sch3(7)	163
			sch3(10)(1)(a)	91
			sch3(10)(1)(e)	33
			sch3(10)(1)(f)	505
			sch3(10)(1)(h)	11
			sch3(10)(4)	27
			sch3(10)(5)(a)	524
			sch3(10)(5)(c)	3
			sch3(12)	118

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Queensland Police Service (cont'd)	RTI		s.49-sch4	22,246
			s.50	1
			s.52(1)(a)	51
			s.52(1)(b)	5
			s.53(a)	245
			s.53(d)	1
Minister for Police and Minister for Corrective Services	RTI	3	sch4(4)(6)	2
Total RTI		29,538		24,029
Queensland Police Service	IP	26,436	sch3(3)(1)(f)	8
			sch3(7)	6
			sch3(8)	1
			sch3(10)(1)(a)	185
			sch3(10)(1)(d)	1
			sch3(10)(1)(e)	16
			sch3(10)(1)(f)	894
			sch3(10)(1)(g)	28
			sch3(10)(1)(h)	20
			sch3(10)(1)(i)	1
			sch3(10)(3)(a)	10
			sch3(10)(4)	4,086
			sch3(10)(5)(a)	26
			sch3(10)(5)(c)	4
			sch3(12)	144
			s.49-sch4	13,319
s.50	18			
s.52(1)(a)	192			
s.52(1)(b)	15			
Total IP		26,436		18,974
TOTAL		55,974		43,003

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Queensland Police Service	77
TOTAL	77

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Police Service	s.46 RTI	69
	s.83(2) RTI	6
Total RTI		75

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Police Service	s.66 IP	60
	s.97(2) IP	2
Total IP		62
TOTAL		137

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Police Service	s.72(1)(b)	1
TOTAL		1

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Queensland Police Service	9-RTI	varied on review	access provided to documents previously refused by decision maker	sch4(4)(6)
	6-RTI	upheld on review		sch4(4)(6)
	1-RTI	upheld on review		sch3(10)(1)(a)
	1-RTI	upheld on review		s.53(d)
	1-RTI	varied on review	sufficiency of search cited by applicant - nil documents located	s.52(1)(a)
	1-RTI	varied on review	sufficiency of search cited by applicant - nil documents located	s.52(1)(b)
	1-RTI	varied on review	varied decision from alternate access to sch3(10)(1)(a)	sch3(10)(1)(a)
	2-RTI	upheld on review		s.52(1)(a)
	2-RTI	not accepted	deemed decision - only external review available as option	
	1-RTI	withdrawn	applicant made a new application for the materials sought	
	1-RTI	withdrawn	varied – specific CCTV requested at internal review – documents do not exist	s.52(1)(a)
	1-RTI	varied on review	authority provided by agent – some information released	sch3(10)(1)(f) sch4(4)(6)
	1-RTI	varied on review	applicant seeking further materials	s.52(1)(a)
	2-RTI	varied on review	access provided to documents previously refused by decision maker – full release	
	1-RTI	varied on review	note ¹²	
	1-RTI	varied on review	at access application – documents not found; at internal review – scope expanded and not sufficient information for documents sought	s.24(2) and s.33(6)
	1-RTI	upheld on review		s.43
Total RTI	33			

¹² The applicant applied at internal review for documents which were not sufficiently detailed in the access application to allow the agency to identify the document - s.24(2)(b); and the matter was at court.

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Queensland Police Service	1-IP	varied on review	access provided to documents previously refused by decision maker	s.88
	1-IP	upheld on review		sch3(10)(1)(f) sch4(4)(6)
	2-IP	upheld on review		s.52(1)(a), s.52(1)(b)
	2-IP	upheld on review		s.53(6)
	2-IP	varied on review	access provided to documents previously refused by decision maker	sch4(4)(6)
	1-IP	upheld on review		sch3(10)(1)(f) s.52(1)(a)
	8-IP	upheld on review		sch4(4)(6)
	4-IP	upheld on review		s.52(1)(a)
	1-IP	upheld on review		sch3(12)
	1-IP	varied on review	access refused on previous application, changed to 'no docs' decision	s.52(1)(a)
	1-IP	varied on review	access refused on previous application, information in issue further considered but still previous application varied decision regarding footage - does not exist	s.62
	1-IP	varied on review	footage - does not exist	s.52(1)(a)
	1-IP	upheld on review		s.53(a)
	1-IP	withdrawn	alternative access options utilised by applicant	
	1-IP	withdrawn	applicant elected to proceed via external review	
	1-IP	withdrawn	internal review is not available to the applicant	
	1-IP	upheld on review	access provided to documents previously refused by decision maker – full release	
	1-IP	varied on review	access refused as ascertained currently subject of investigation	sch3(10)(1)(a)
	1-IP	varied on review	review of documents sought – items do not exist	s.52(1)(a)
	1-IP	upheld on review		s.62
2-IP	upheld on review		sch3(10)(1)(f)	
1-IP	upheld on review		sch3(12), sch4(4)(6)	
1-IP	varied on review	vary decision from s.52(1)(a) to s.52(1)(b) following further information from applicant	s.52(1)(b)	
1-IP	upheld on review		s.52(1)(b)	
1-IP	withdrawn	review officer could not reallocate – applicant elected to proceed via external review		
Total IP	39			
TOTAL	72			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Queensland Police Service	3-RTI	direct	withdrawn – resolved informally	
	20-RTI	direct	under consideration by the OIC	
	1-RTI	direct	further documents released at review; applicant withdrew application	

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision	
Queensland Police Service (<i>cont'd</i>)	1-RTI	direct	resolved informally – documents were released at which time applicant withdrew external review (original was deemed)		
	1-RTI	direct	resolved informally – documents were released at which time external review was withdrawn (original was refused non-compliant)		
	9-RTI	direct	OIC granted agency extra time to process application		
	2-RTI	direct	resolved informally – applicant failed to respond to OIC – external review considered withdrawn		
	1-RTI	direct	settled outcome – resolved informally – applicant did not contest OIC's preliminary view that documents could be refused		
	1-RTI	direct	settled outcome – resolved informally - applicant and OIC accepted agency's preliminary view to part release documents		
	1-RTI	direct	upheld on review		
	1-RTI	direct	documents released – applicant withdrew external review application		
	1-RTI	direct	resolved informally – applicant withdrew external review of deemed decision and made fresh application to agency		
	3-RTI	direct	withdrawn		
	1-RTI	direct	applicant withdrew external review after amended scope was agreed to with the agency		
	1-RTI	direct	applicant withdrew external review – application returned to agency to process amended scope		
	1-RTI	direct	OIC granted agency extra time to process after relevant matter finalised		
	1-RTI	preceding internal review	withdrawn - resolved informally – scope amended to accept viewing		
	1-RTI	preceding internal review	resolved informally - after release of further documents applicant withdrew external review		
	2-RTI	preceding internal review	upheld on review		
	5-RTI	preceding internal review	under consideration by the OIC		
	1-RTI	preceding internal review	upheld on review – review on charges		
	Total RTI	58			
	Queensland Police Service	1-IP	direct	OIC advised they have no jurisdiction to review	
42-IP		direct	under consideration by the OIC		
2-IP		direct	resolved informally – applicant withdrew external review		
3-IP		direct	OIC granted agency extra time to process application		
1-IP		direct	applicant withdrew application in favour of lodging a fresh application with agency		
1-IP		direct	OIC refused to deal		
1-IP		direct	applicant withdrew – further release		
1-IP		direct	agency decision set aside – OIC decision		
3-IP		direct	settled outcome – resolved informally – applicant withdrew after further release of documents by agency		
2-IP		direct	OIC refused to deal – no response from applicant		
2-IP		direct	withdrawn		
1-IP		direct	OIC informed applicant of preliminary review – no response – considered to have been withdrawn		
1-IP		direct	settled outcome – release of additional documents by agency		
1-IP		direct	OIC's preliminary view upheld agency's decision – applicant accepted		
1-IP		direct	OIC's preliminary view upheld agency's decision – no response from applicant – OIC closed review		
1-IP		direct	resolved informally – agency to continue processing		
1-IP		direct	settled outcome – OIC upheld agency's decision at preliminary review – applicant accepted		

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Queensland Police Service (<i>cont'd</i>)	1-IP	direct	OIC's preliminary view that agency met sufficiency of search – applicant withdrew external review	
	1-IP	direct	applicant provided certified ID – agency agreed to process application	
	5-IP	direct	no communication received from applicant – considered withdrawn	
	1-IP	direct	settled outcome – additional documents released by agency	
	1-IP	direct	applicant agreed with OIC's preliminary view and withdrew external review	
	1-IP	direct	resolved informally – applicant to make a fresh application	
	8-IP	preceding internal review	under consideration by the OIC	
	2-IP	preceding internal review	OIC granted agency extra time to process application	
	1-IP	preceding internal review	certified ID provided – agency to process original application – external review application withdrawn	
	1-IP	preceding internal review	applicant withdrew external review after OIC gave preliminary view – fresh application submitted to agency	
	1-IP	preceding internal review	resolved informally – OIC provided preliminary view to applicant – no response from applicant – considered withdrawn	
	1-IP	preceding internal review	settled outcome - agency provided explanation of documents content at external review	
	1-IP	preceding internal review	withdrawn	
	1-IP	preceding internal review	agency decision set aside – OIC decision (partial release – CTPI refused)	
	1-IP	preceding internal review	resolved informally – information provided	
	1-IP	preceding internal review	applicant agreed with OIC's preliminary view – withdrew application	
	1-IP	preceding internal review	resolved informally – applicant to make a fresh application	
Total IP	94			
Queensland Police Service	1-IP	Amendment		
Total IP Amendment	1			
TOTAL	153			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Queensland Police Service	63,600.95	3,398.00	0.00	66,998.95
Minister for Police and Minister for Corrective Services	50.80	0.00	0.00	50.80
TOTAL	63,651.75	3,398.00	0.00	67,049.75

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 18 – Public Safety Business Agency

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
		— no. —			
Public Safety Business Agency	Access-RTI	4	0	0	3
Inspector-General Emergency Management	Access-RTI	1	0	1	0
Total RTI applications		5	0	1	3
Public Safety Business Agency	Access-IP	1	0	0	1
Total IP applications		1	0	0	1
TOTAL APPLICATIONS		6	0	1	4

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Inspector-General Emergency Management	s.41 RTI	1
TOTAL		1

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
			<i>(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)</i>	
Public Safety Business Agency	RTI	428	sch4(4)(6)	152
TOTAL		428		152

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Public Safety Business Agency	419
TOTAL	419

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions, and decisions taken to have been made on internal review.

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

There were no internal review applications.

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

There were no external review applications

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Public Safety Business Agency	203.20	0.00	0.00	203.20
Inspector-General Emergency Management	50.80	0.00	0.00	50.80
TOTAL	254.00	0.00	0.00	254.00

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 19 – Regional Development and Manufacturing

Note:

- On 11 May 2020 the Department of State Development, Manufacturing, Infrastructure and Planning (DSDMIP) was renamed the Department of Regional Development and Manufacturing (DRDM).
- DRDM is comprised of the functions relating to regional development and manufacturing from the former DSDMIP.
- Statistics relating to regional development and manufacturing for the period 1 July 2019 to 10 May 2020 are detailed in the figures for DSDMIP (Appendix 20).
- Statistics for DRDM for the period 11 May 2020 to 30 June 2020 are outlined in the tables below.

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred — no. —	Withdrawn	Finalised 30 June 2020
Minister for Regional Development and Manufacturing	Access-RTI	1	0	0	0
Total RTI Applications		1	0	0	0
TOTAL APPLICATIONS		1	0	0	0

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

There were no refusals of access to documents.

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

There were 'zero' pages included in the disclosure log.

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions, and decisions taken to have been made on internal review.

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

There were no internal review applications.

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

There were no external review applications.

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Regional Development and Manufacturing	50.80	0.00	0.00	50.80
TOTAL	50.80	0.00	0.00	50.80

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 20 – State Development, Manufacturing, Infrastructure and Planning

Note:

- On 11 May 2020 the Department of State Development, Manufacturing, Infrastructure and Planning (DSDMIP) was renamed the Department of Regional Development and Manufacturing (DRDM).
- Statistics for DSDMIP for the period 1 July 2019 to 10 May 2020 are outlined in the tables below.
- The statistics for the post-moG functions of the former DSDMIP relating to:
 - regional development and manufacturing for the period 11 May 2020 to 30 June 2020 are included in the statistics for DRDM (Appendix 19);
 - corporate and state development for the period 11 May 2020 to 30 June 2020 are included in the statistics for the Department of State Development, Tourism and Innovation (Appendix 21); and
 - planning and infrastructure for the period 11 May 2020 to 30 June 2020 are included in the statistics for Queensland Treasury (Appendix 23).

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
			— no. —		
Department of State Development, Manufacturing, Infrastructure and Planning	Access-RTI	35	0	9	26
Minister for State Development, Manufacturing, Infrastructure and Planning	Access-RTI	6	0	0	6
Queensland Reconstruction Authority	Access-RTI	1	0	0	1
Building Queensland	Access-RTI	1	0	0	1
Total RTI Applications		43	0	9	34
TOTAL APPLICATIONS		43	0	9	34

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
Department of State Development, Manufacturing, Infrastructure and Planning	RTI	1,934	s.49-sch4	376
			s.47(3)(e)	1
			s.52(1)(a)	2
			sch3(2)(1)(b)	596
			sch3(7)	89
			sch3(8)(1)	17
			sch3(10)(4)	23
Minister for State Development, Manufacturing, Infrastructure and Planning	RTI	18	s.49-sch4	3
			s.47(3)(e)	1
			s.52(1)(a)	1
Queensland Reconstruction Authority	RTI	10	sch3(10)(1)(i)	8
			s.49-sch4	2
TOTAL		1,962		1,119

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Department of State Development, Manufacturing, Infrastructure and Planning	796
Minister for State Development, Manufacturing, Infrastructure and Planning	15
TOTAL	811

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions, and decisions taken to have been made on internal review.

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of State Development, Manufacturing, Infrastructure and Planning	3-RTI	upheld on review		
	1-RTI	withdrawn		
Minister for State Development, Manufacturing, Infrastructure and Planning	1-RTI	varied on review	documents released in full	
TOTAL	5			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of State Development, Manufacturing, Infrastructure and Planning	1-RTI	direct	withdrawn	
	1-RTI	direct	under consideration by the OIC	
	1-RTI	preceding internal review	settled outcome	
Minister for State Development, Manufacturing, Infrastructure and Planning	1-RTI	direct	no jurisdiction to review following moG change	
	1-RTI	preceding internal review	settled outcome	
TOTAL	5			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of State Development, Manufacturing, Infrastructure and Planning	1,778.00	4,012.75	0.00	5,790.75
Minister for State Development, Manufacturing, Infrastructure and Planning	304.80	0.00	0.00	304.80
Queensland Reconstruction Authority	50.80	0.00	0.00	50.80
Building Queensland	50.80	0.00	0.00	50.80
TOTAL	2,184.40	4,012.75	0.00	6,197.15

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 21 – State Development, Tourism and Innovation

Note:

- On 11 May 2020 the Department of Innovation and Tourism Industry Development¹³ (DITID) was renamed the Department of State Development, Tourism and Innovation (DSDTI).
- DSDTI incorporates the former DITID and the corporate and state development functions of the former Department of State Development, Manufacturing, Infrastructure and Planning (DSDMIP).
- Statistics for the former DITID for the period 1 July 2019 to 10 May 2020 are detailed in Appendix 13.
- Statistics for the corporate and state development functions of the former DSDMIP for the period 1 July 2019 to 10 May 2020 are detailed in Appendix 20.
- Statistics for DSDTI for the period 11 May 2020 to 30 June 2020 are outlined in the tables below.

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
		— no. —			
Department of State Development, Tourism and Innovation	Access-RTI	3	0	1	0
Minister for State Development, Tourism and Innovation	Access-RTI	1	0	0	0
Total RTI Applications		4	0	1	0
TOTAL APPLICATIONS		4	0	1	0

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

There were no refusals of access.

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

There were 'zero' pages included in the disclosure log.

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions, and decisions taken to have been made on internal review.

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

¹³ The former Department of Innovation and Tourism Industry Development (DITID) came into effect on 20 September 2019 and was formerly the Department of Innovation, Tourism Industry Development and the Commonwealth Games (DITIDCG). Statistics for DITIDCG for the period 1 July 2019 to 19 September 2019 have been included in DITID's statistics.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

There were no internal review applications.

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

There were no external review applications.

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of State Development, Tourism and Innovation	152.40	0.00	0.00	152.40
Minister for State Development, Tourism and Innovation	50.80	0.00	0.00	50.80
TOTAL	203.20	0.00	0.00	203.20

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 22 – Transport and Main Roads

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
				— no. —	
Department of Transport and Main Roads	Access-RTI	592	3	106	484
Minister for Transport and Main Roads	Access-RTI	3	0	1	2
Gold Coast Waterways Authority	Access-RTI	1	0	0	1
Queensland Rail	Access-RTI	10	0	3	8
Total RTI Applications		606	3	110	495
Department of Transport and Main Roads	Access-IP	108	1	31	71
Queensland Rail	Access-IP	8	0	0	9
Total IP Applications		116	1	31	80
TOTAL APPLICATIONS		722	4	141	575

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Transport and Main Roads	s.41 RTI	1
TOTAL		1

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Transport and Main Roads	RTI	41,901	s.52(1)(a)	14
			s.52(1)(b)	7
			sch3(1)	75
			sch3(2)(1)(b)	24
			sch3(6)	19
			sch3(7)	187
			sch3(8)(1)	878
			sch3(10)	152
			sch3(10)(1)(a)	1
			sch3(10)(1)(b)	1
			sch3(10)(1)(f)	2
			sch3(10)(1)(k)	4
			sch3(10)(3)	4
			sch3(10)(4)	2,970
			sch3(12)	1
			Minister for Transport and Main Roads	RTI
Queensland Rail	RTI	39	s.49-sch4	5
Total RTI		41,940		5,721

(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Transport and Main Roads	IP	5,818	s.50	30
			s.52(1)(a)	3
			sch3(7)	22
			sch3(10)	3,970
			sch3(10)(1)(b)	1
Queensland Rail	IP	484	s.49-sch4	381
			s.49-sch4	260
Total IP		6,302		4,667
TOTAL		48,242		10,388

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Transport and Main Roads	11,086
Minister for Transport and Main Roads	12
Gold Coast Waterways Authority	102
Queensland Rail	39
TOTAL	11,239

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions or decisions taken to have been made at internal review.

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Transport and Main Roads	10-RTI	upheld on review		
	3-RTI	varied on review	decision to release more information	
	2-RTI	withdrawn		
Total RTI	15			

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Transport and Main Roads	1-IP	varied on review	additional documents located and released	
Total IP	1			
TOTAL	16			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Transport and Main Roads	3-RTI	direct	settled outcome	
	4-RTI	direct	withdrawn	
	1-RTI	preceding internal review	upheld on review	
	1-RTI	preceding internal review	settled outcome	
	5-RTI	preceding internal review	under consideration by the OIC	
Queensland Rail	2-RTI	direct	settled outcome	
Total RTI	16			
Department of Transport and Main Roads	2-IP	direct	settled outcome	
	1-IP	direct	under consideration by the OIC	
	2-IP	preceding internal review	under consideration by the OIC	
Total IP	5			
TOTAL	21			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Department of Transport and Main Roads	29,258.80	20,036.45	816.55	50,111.80
Minister for Transport and Main Roads	152.40	196.25	0.00	348.65
Gold Coast Waterways Authority	50.80	1,358.05	0.00	1,408.85
Queensland Rail	505.80	0.00	0.00	505.80
TOTAL	29,967.80	21,590.75	816.55	52,375.10

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 23 – Queensland Treasury

Note:

- On 11 May 2020 functions relating to planning and infrastructure of the former Department of State Development, Manufacturing, Infrastructure and Planning (DSDMIP) were transferred to Queensland Treasury.
- Statistics for planning and infrastructure for the period 1 July 2019 to 10 May 2020 are detailed in the figures for DSDMIP (Appendix 20).
- Statistics for planning and infrastructure for the period 11 May 2020 to 30 June 2020 are outlined in the tables below.

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
				— no. —	
Queensland Treasury	Access-RTI	61	0	5	45
Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships ¹⁴	Access-RTI	17	2	0	14
Energex Limited	Access-RTI	11	0	2	10
Ergon Energy Corporation Limited	Access-RTI	5	0	1	5
Far North Queensland Ports Corporation Limited (trading as Ports North)	Access-RTI	1	0	0	1
Gladstone Ports Corporation Limited	Access-RTI	3	0	1	2
Motor Accident Insurance Commission	Access-RTI	2	0	0	3
National Injury Insurance Agency, Queensland	Access-RTI	2	0	2	0
Queensland Competition Authority	Access-RTI	1	0	0	1
Seqwater	Access-RTI	3	0	0	2
Sunwater	Access-RTI	9	0	3	5
Total RTI Applications		115	2	14	88
Queensland Treasury	Access-IP	13	0	2	11
Energex Limited	Access-IP	6	0	2	4
Ergon Energy Corporation Limited	Access-IP	6	0	1	6
Ergon Energy Queensland Pty Ltd	Access-IP	3	0	0	3
QSuper	Access-IP	3	0	0	3
Seqwater	Access-IP	2	1	0	1
Sunwater	Access-IP	1	0	0	1
Total IP Applications		34	1	5	29
TOTAL APPLICATIONS		149	3	19	117

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Queensland Treasury	s.40 RTI	1
TOTAL		1

¹⁴ Statistics for the Minister for Aboriginal and Torres Strait Islander Partnerships for the period 1 July 2019 to 11 May 2020 are included in Queensland Treasury figures. For the period 12 May 2020 to 30 June 2020, the Minister for Aboriginal and Torres Strait Islander Partnerships received no applications.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Queensland Treasury	RTI	9,380	s.52(1)(a)	7
			s.53(a)	222
			sch3(2)(1)(a)	265
			sch3(2)(1)(b)	217
			sch3(2)(1)(c)	10
			sch3(4)	362
			sch3(6)(c)(i)	36
			sch3(7)	315
			sch3(10)(1)(a)	862
			sch3(10)(1)(f)	22
			sch3(10)(1)(i)	17
			sch3(10)(4)	863
			s.49-sch4	1,239
			Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships	RTI
s.53(a)	4			
sch3(2)(1)(a)	1			
sch3(2)(1)(b)	3			
sch3(2)(1)(c)	1			
s.49-sch4	27			
Energex Limited	RTI	327		
			s.49-sch4	182
Ergon Energy Corporation Limited	RTI	131	s.49-sch4	35
			s.52(1)(a)	3
			s.53(c)(i)	1
Motor Accident Insurance Commission	RTI	434	s.52(1)(a)	1
			s.49-sch4	283
Queensland Competition Authority	RTI	1	s.47(3)(e)	1
Sunwater	RTI	88,449	sch3(7)	note ¹⁵
			sch3(10)(1)(c)	
			sch3(10)(1)(h)	
			sch3(10)(1)(i)	
			sch4(3)(2)	
			sch4(3)(3)	
			sch4(3)(7)	
			sch4(3)(20)	
			sch4(4)(6)	
			s.47(3)(e)	
Total RTI		100,830		4,988
Queensland Treasury	IP	2,628	s.52(1)(a)	1
			s.49-sch4	819
Energex Limited	IP	767	s.49-sch4	79
Ergon Energy Corporation Limited	IP	529	s.49-sch4	458
			s.52(1)(a)	1
Ergon Energy Queensland Pty Ltd	IP	6	full release	
Seqwater	IP	72	sch3(7)	23
Total IP		4,002		1,381
TOTAL		104,832		6,369

¹⁵ Due to the size of applications received by Sunwater, and the overlapping grounds for refusal of certain documents, Sunwater cannot easily identify page numbers for each provision invoked.

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Queensland Treasury	2,513
Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships	2,097
Energex Limited	303
Ergon Energy Corporation Limited	108
Far North Queensland Ports Corporation Limited (trading as Ports North)	1
Motor Accident Insurance Commission	285
Seqwater	195
Sunwater	1,018
TOTAL	6,520

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Treasury	s.46 RTI	1
Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships	s.46 RTI	2
Motor Accident Insurance Commission	s.46 RTI	1
TOTAL		4

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Queensland Treasury	6-RTI	upheld on review		
	1-RTI	varied on review	release of one additional document	
	1-RTI	varied on review	full release of 29 pages and refused access to 19 pages	sch4(3)(15) sch4(3)(17) sch4(4)(7)(1)(c)
Ergon Energy Corporation Limited	1-RTI	upheld on review		
Total RTI	9			
Queensland Treasury	1-IP	upheld on review		
Total IP	1			
TOTAL	10			

Table 8. Number of external review applications – section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Queensland Treasury	2-RTI	direct	withdrawn	
	3-RTI	direct	resolved informally	
	2-RTI	direct	under consideration by the OIC	
	1-RTI	preceding internal review	resolved informally	
	3-RTI	preceding internal review	under consideration by the OIC	
Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships	3-RTI	direct	resolved informally	
Energex Limited	1-RTI	direct	under consideration by the OIC	
Sunwater	1-RTI	direct	settled outcome – confirmation of Charges Estimates Notice completed as per OIC request	
Total RTI	16			
Queensland Treasury	1-IP	preceding internal review	under consideration by the OIC	
Total IP	1			
TOTAL	17			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Queensland Treasury	2,844.80	2,464.90	0.00	5,309.70
Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships	762.00	0.00	0.00	762.00
Energex Limited	456.10	0.00	0.00	456.10
Ergon Energy Corporation Limited	202.10	0.00	0.00	202.10
Far North Queensland Ports Corporation Limited (trading as Ports North)	49.70	0.00	0.00	49.70
Gladstone Ports Corporation Limited	152.40	0.00	0.00	152.40
Motor Accident Insurance Commission	101.60	0.00	0.00	101.60
Queensland Competition Authority	49.70	0.00	0.00	49.70
Seqwater	152.40	0.00	0.00	152.40
Sunwater	457.20	1,443.90	360.00	2,261.10
TOTAL	5,228.00	3,908.80	360.00	9,496.80

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 24 – Youth Justice

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2020
			— no. —		
Department of Youth Justice	Access-RTI	3	0	1	7
Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence	Access-RTI	1	0	0	1
Total RTI Applications		4	0	1	8
Department of Youth Justice	Access-IP	286	0	11	216
Total IP Applications		286	0	11	216
TOTAL APPLICATIONS		290	0	12	224

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Youth Justice	s.62 IP	1
TOTAL		1

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			no. of times invoked i.e. pages	
Department of Youth Justice	RTI	1,031	s.49-sch4	107
			s.52(1)(a)	1
			sch3(12)(1)	223
			sch3(2)(1)(b)	3
			sch3(7)	6
Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence	RTI	0	s.52(1)(a)	1
Total RTI		1,031		341
Department of Youth Justice	IP	104,836	s.49-other	47
			s.49-sch4	13,047
			s.52(1)(a)	19
			s.52(1)(b)	11
			s.53(a)	45
			s.53(d)	645
			sch3(12)(1)	9,546
			sch3(7)	147
Total IP		104,836		23,507
TOTAL		105,867		23,848

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Youth Justice	357
TOTAL	357

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Youth Justice	s.66 IP	1
TOTAL		1

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

There were no internal review applications.

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Youth Justice	2-RTI	direct	withdrawn	
TOTAL	2			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
Department of Youth Justice	152.40	620.15	0.00	772.55
Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence	50.80	0.00	0.00	50.80
TOTAL	203.20	620.15	0.00	823.35

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 25 – Efforts to further the object of the RTI Act and IP Act

The tables below summarise the efforts made by State Government agencies during this reporting period which builds on efforts made in the previous year.

Efforts to further the objects of the legislation are required under section 8(k) of the RTI Regulation and section 6(k) of the IP Regulation.

Reference Table

Activity No.	Efforts to further the object of the RTI Act and IP Act
1	electronic processing of RTI and IP applications using redaction technology
2	use of 'RTIPS' database for recording, tracking and reporting RTI and IP applications
3	use of 'CMS' case management system for recording, tracking and reporting RTI and IP applications
4	use of 'TRIM' eDRMS program across the agency to assist in meeting external recordkeeping and RTI obligations
5	requests for information recorded on central database for reporting and record management purposes
6	attendance by RTI/IP officers at internal RTI and IP training sessions
7	attendance by RTI/IP officers at external RTI and IP training sessions
8	attendance by Ministerial officers at internal RTI and IP training sessions
9	attendance by Ministerial officers at external RTI and IP training sessions
10	RTI and IP sessions included in induction sessions for new staff
11	ongoing RTI and IP information and training sessions for decision makers
12	online IP training module available to all staff (including ministerial officers) on My HPW Intranet
13	online IP training module available to all staff (including ministerial officers) via Evolve
14	online IP and RTI training modules available to staff (including ministerial officers) on the OIC website
15	staff involvement in the RTI and IP Practitioners' Forums
16	RTI and IP policies, procedures, forms and fact sheets reviewed and amended
17	continued to implement, upgrade and support various administrative access schemes
18	continued to be proactive in the release of agency documents via the publication scheme and the disclosure log
19	conducted a process review to identify opportunities for efficiencies and improved accountability
20	use of correspondence templates in order to promote consistency and allow for more efficient processing of applications
21	officers engaged with applicants early in the processing cycle to clarify requests and offer advice
22	assistance given to members of the public when making applications or inquiries regarding RTI and IP
23	provided documents to applicants on CD-ROM, USB, hard copy or via email
24	maintained and updated (when required) IP and RTI material on agency's internet, intranet, hyperlinks and WoG websites
25	OIC decisions regularly broadcast to officers within RTI and Privacy
26	promoted and participated in 'RTI Day'
27	promoted and participated in 'Privacy Awareness Week'

Portfolio	Activities described by the agency
Premier and Cabinet	<p>Department of the Premier and Cabinet</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-11 and 14-27 apply <p>Premier and Minister for Trade</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-11 and 14-27 apply <p>Office of the Queensland Parliamentary Counsel</p> <ul style="list-style-type: none"> activity numbers 1, 4-6, 10, 11 and 14-27 apply <p>Public Service Commission</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4, 5, 7, 10, 11, 14, 18, 20-24 and 26 apply <p>Queensland Audit Office</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11, 15-18 and 20-27 apply <p>Queensland Independent Remuneration Tribunal</p> <ul style="list-style-type: none"> activity numbers 10, 18 and 24 apply <p>Queensland Integrity Commissioner</p> <ul style="list-style-type: none"> activity numbers 26 and 27 apply <p>Trade and Investment Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 2, 5, 7, 14, 20-24, 26 and 27 apply

Portfolio	Activities described by the agency
Aboriginal and Torres Strait Islander Partnerships	<p>Department of Aboriginal and Torres Strait Islander Partnerships</p> <p>Activities applicable to the Department and Minister for Aboriginal and Torres Strait Islander Partnerships¹⁶</p> <ul style="list-style-type: none"> activity numbers 1, 6, 10, 11, and 14-27 apply <p>Family Responsibilities Commission</p> <ul style="list-style-type: none"> activity numbers 6, 7, 10-12, 14, 16, 18, 19, 24 and 25 apply <p>Community Enterprise Queensland (CEQ) Board of Management trading as Islanders Board of Industry and Service</p> <ul style="list-style-type: none"> activity numbers 3, 6, 10, 11, 22 and 23 apply confidentiality and privacy matters form part of CEQ's code of conduct
Agriculture and Fisheries	<p>Department of Agriculture and Fisheries</p> <p>Activities applicable to the Department and Minister for Agricultural Industry Development and Fisheries</p> <ul style="list-style-type: none"> activity numbers 1, 2, 5-8, 10, 11 and 14-27 apply electronic document transfer and storage system – OneDrive adoption of Bpoint credit card payment processing system <p>Queensland Racing Integrity Commission</p> <ul style="list-style-type: none"> activity numbers 1, 2, 5-7, 10, 11, 16-25 and 27 apply electronic document transfer and storage system - OneDrive <p>Queensland Rural and Industry Development Authority (QRIDA)</p> <ul style="list-style-type: none"> activity numbers 1, 5, 10, 11 and 15-27 apply staff meeting presentations regarding the management of information communication sent to all officers regarding the OIC website and RTI information <p>Safe Food Production Queensland</p> <ul style="list-style-type: none"> activity numbers 16, 18, 19, 21 and 23-25 apply <p>Veterinary Surgeons Board of Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 11, 14, 18 and 20-24 apply
Child Safety, Youth and Women	<p>Department of Child Safety, Youth and Women</p> <p>Activities applicable to the Department and Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence</p> <ul style="list-style-type: none"> activity numbers 1, 6, 10, 11 and 14-27 apply use of 'Resolve' case management system for recording, tracking and reporting RTI and IP applications
Communities, Disability Services and Seniors	<p>Department of Communities, Disability Services and Seniors</p> <p>Activities applicable to the Department and Minister for Communities and Disability Services and Seniors</p> <ul style="list-style-type: none"> activity numbers 1, 6, 10, 11 and 14-27 apply use of 'Resolve' case management system for recording, tracking and reporting RTI and IP applications
Corrective Services	<p>Queensland Corrective Services</p> <p>Activities applicable to – Queensland Corrective Services Minister for Corrective Services Parole Board Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 3, 5, 6, 10, 11 and 14-27 apply
Education	<p>Department of Education</p> <p>Activities applicable to – Department of Education Minister for Education and Minister for Industrial Relations Non-State School Accreditation Board</p> <ul style="list-style-type: none"> activity numbers 1, 3-7, 10, 11 and 14-27 apply training module 'Keys to Managing Information' available to staff when completing mandatory online induction <p>Queensland College of Teachers</p> <ul style="list-style-type: none"> activity numbers 1, 4-6, 10, 14, 17-19 and 21-25 apply

¹⁶ for the period 12 May 2020 to 30 June 2020

Portfolio	Activities described by the agency
	<p>Queensland Curriculum and Assessment Authority</p> <ul style="list-style-type: none"> activity numbers 1, 4, 6, 7, 10, 11, 14-18 and 20-27 apply <p>Central Queensland University</p> <ul style="list-style-type: none"> activity numbers 1, 4, 5, 14 and 16-25 apply <p>Griffith University</p> <ul style="list-style-type: none"> activity numbers 1, 3-7, 11, 14-17 and 19-27 apply <p>James Cook University</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4, 5, 10, 14, 16 and 18-27 apply <p>Queensland University of Technology (QUT)</p> <ul style="list-style-type: none"> activity numbers 1, 4, 5, 7, 10, 11 and 14-27 apply use of Office 365 planner, HPRM (TRIM) and Excel for recording, tracking and reporting RTI and IP applications provided documents to applicants via email and also download from a secure server (syncplicity) <p>University of Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 4, 5, 7, 10 and 15-25 apply <p>University of Southern Queensland</p> <ul style="list-style-type: none"> activity numbers 4-6, 10, 11 and 14-25 apply use of 'Content Manager' for recording, tracking and reporting RTI and IP applications regular reporting to Audit and Risk Committee <p>University of the Sunshine Coast</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 11, 14-18, 20-25 and 27 apply <p>Office of Industrial Relations (including Office of Work Health and Safety Prosecutor and Queensland Industrial Relations Commission)</p> <ul style="list-style-type: none"> activity numbers 1, 3, 5-7, 10, 11 and 15-27 apply <p>QLeave</p> <ul style="list-style-type: none"> activity numbers 4, 5, 7, 10, 11, 14, 16-20, 22 and 24-27 apply <p>WorkCover Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 5, 10, 14, 16-18 and 20-27 apply
<p>Employment, Small Business and Training</p>	<p>Department of Employment, Small Business and Training</p> <p>Activities applicable to the Department and Minister for Employment and Small Business and Minister for Training and Skills Development</p> <ul style="list-style-type: none"> activity numbers 1, 2, 5-7, 10, 11 and 14-27 apply Payment Card Industry compliance review of electronic and hard copy files adoption of Bpoint credit card payment processing system electronic document transfer and storage system - OneDrive <p>TAFE Queensland Board</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-6, 10, 14-18 and 20-27 apply <p>Jobs Queensland</p> <ul style="list-style-type: none"> activity numbers 11 and 19 apply <p>Queensland Training Ombudsman</p> <ul style="list-style-type: none"> activity numbers 4, 14 and 24 apply training is undertaken via DESBT's MyCareer Learning Management System
<p>Environment and Science</p>	<p>Department of Environment and Science</p> <p>Activities applicable to the Department and Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts</p> <ul style="list-style-type: none"> activity numbers 1, 2, 5-7, 10, 11 and 14-27 apply electronic document transfer and storage system – OneDrive adoption of Bpoint credit card payment processing system <p>Queensland Art Gallery/Gallery of Modern Art Foundation Committee</p> <ul style="list-style-type: none"> activity numbers 1, 4, 5 and 16-24 apply <p>Queensland Museum Foundation</p> <ul style="list-style-type: none"> activity numbers 1, 5, 7, 10, 11, 14, 15 and 17-27 apply use of eDRMS CM9.4 across the agency to assist in meeting external recordkeeping and RTI obligations

Portfolio	Activities described by the agency
Fire and Emergency Services	<p>Queensland Fire and Emergency Services</p> <p>Activities applicable to the Department and Minister for Fire and Emergency Services</p> <ul style="list-style-type: none"> activity numbers 1, 2, 5, 6, 10-14 and 16-27 apply
Health	<p>Queensland Health</p> <p>Activities applicable to the Department and Minister for Health and Minister for Ambulance Services</p> <ul style="list-style-type: none"> activity numbers 1, 3-11 and 14-27 apply online IP training module available to all staff (including ministerial officers) on iLearn QHEPS learning management system use of 'Kiteworks' for the release of documents via secure email transfer new database for the management of RTI and IP applications implemented COVID-safe workplace restrictions <p>Cairns and Hinterland Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10 and 14-27 apply <p>Central Queensland Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 4-7, 10, 11 and 14-27 apply a bigger focus towards processing records administratively <p>Central West Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 5, 10, 14, 15 and 17-27 apply <p>Children's Health Queensland Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11 and 14-27 apply use of Sharepoint database specifically for health impact assessments <p>Darling Downs Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11, 14-25 and 27 apply <p>Gold Coast Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 2, 6, 7 and 10-27 apply <p>Mackay Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 4-7 and 14-27 apply requests for information recorded on HP Content Manager (Trim) for reporting and record management purposes <p>Metro North Hospital and Health Service Caboolture and Kilcoy Hospitals and Woodford Prison</p> <ul style="list-style-type: none"> activity numbers 1, 5, 7, 10, 11, 14, 16-18, 20-25 and 27 apply <p>Redcliffe Hospital</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11 and 14-27 apply <p>Royal Brisbane and Women's Hospital</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 11 and 14-27 apply <p>The Prince Charles Hospital</p> <ul style="list-style-type: none"> activity numbers 1, 5, 6 and 10-27 apply <p>Metro South Hospital and Health Service Bayside - Redland Hospital</p> <ul style="list-style-type: none"> activity numbers 1, 2, 10, 16, 17, 19-24 and 27 apply <p>Logan-Beaudesert</p> <ul style="list-style-type: none"> activity numbers 1, 5, 6, 10, 11, 14 and 16-27 apply use of 'Kiteworks' for the release of documents via secure email transfer use of Respond database for recording, tracking and reporting RTI and IP applications <p>Princess Alexandra Hospital</p> <ul style="list-style-type: none"> activity numbers 1, 3, 5, 10, 11 and 14-27 apply use of 'Kiteworks' for the release of documents via secure email transfer <p>Queen Elizabeth II Jubilee Hospital</p> <ul style="list-style-type: none"> activity numbers 1, 3, 5, 10, 11 and 14-27 apply use of 'Kiteworks' for the release of documents via secure email transfer

Portfolio	Activities described by the agency
	<p>North West Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 5, 14-17, 20-23 and 27 apply <p>South West Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11, 14-17, 19-25 and 27 apply <p>Sunshine Coast Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 5, 7 and 14-27 apply use of 'Kiteworks' for the release of documents via secure email transfer <p>Torres and Cape Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 4, 5, 7 and 14-27 apply <p>Townsville Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11 and 14-27 apply <p>West Moreton Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 2, 5, 6, 10-12, 14-17, 19-23, 25 and 27 apply <p>Wide Bay Hospital and Health Service Bundaberg and Rural</p> <ul style="list-style-type: none"> activity numbers 1, 5, 10, 14, 17, 20-25 and 27 apply <p>Fraser Coast – Hervey Bay and Maryborough</p> <ul style="list-style-type: none"> activity numbers 1, 5, 14, 16-24, 26 and 27 apply use of Office 365 page for recording, tracking and reporting RTI and IP applications <p>Mental Health Review Tribunal</p> <ul style="list-style-type: none"> activity numbers 1, 5, 7, 11, 14, 16, 17 and 19-24 apply <p>Office of the Health Ombudsman</p> <ul style="list-style-type: none"> activity numbers 1, 4-7, 10, 11, 14, 16, 17 and 19-27 apply
Housing and Public Works	<p>Department of Housing and Public Works</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-8, 10-12 and 14-27 apply <p>Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-8, 10-12, 14 and 18-27 apply Manager, RTI and Privacy and two senior RTI and Privacy officers in the Department of Housing and Public Works are delegated to make decisions for all access and amendment applications made to the Minister's office <p>Board of Architects of Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11, 14, 17, 18 and 20-25 apply <p>Board of Professional Engineers of Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 14, 15, 18 and 20-23 apply <p>Queensland Building and Construction Commission (QBCC)</p> <ul style="list-style-type: none"> activity numbers 1, 4-8, 10, 11 and 14-27 apply development of Salesforce database and electronic content manager online IP training module available to all staff on QBCC's intranet <p>Residential Tenancies Authority</p> <ul style="list-style-type: none"> activity numbers 14-27 apply <p>Stadiums Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 4-6, 10, 11, 15-22 and 24-27 apply
Innovation and Tourism Industry Development	<p>Department of Innovation and Tourism Industry Development</p> <p>Activities applicable to the Department and Minister for Innovation and Tourism Industry Development and Minister for Cross River Rail</p> <ul style="list-style-type: none"> activity numbers 1, 2, 5-7, 10, 11 and 14-27 apply Payment Card Industry (PCI) compliance review of electronic and hard copy files adoption of Bpoint credit card payment processing system electronic document transfer and storage system - OneDrive <p>Tourism and Events Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 4-7, 10, 11, 14, 17, 18 and 20-24 apply

Portfolio	Activities described by the agency
Justice and Attorney-General	<p>Department of Justice and Attorney-General</p> <p>Activities applicable to the Department and Attorney-General and Minister for Justice</p> <ul style="list-style-type: none"> activity numbers 1, 3, 5-7, 10, 11 and 13-27 apply promoted and participated in the 10-year anniversary for the RTI and IP Acts conducted Privacy compliance audits for business units <p>Crime and Corruption Commission (CCC)</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4, 5, 7, 10, 11 and 14-27 apply online IP training module available to all staff on the CCC intranet <p>Electoral Commission of Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 5, 6, 10, 11, 14-18, 20-24 and 26 apply RecFind used as primary records management database RTI module incorporated in MyCareer training for participation by all staff RTI and IP manual purchased from Crown Law <p>Legal Aid Queensland (LAQ)</p> <ul style="list-style-type: none"> activity numbers 1, 4-7, 10, 11 and 15-27 apply LAQ encourages the use of an Administrative Access Scheme as a first option for applicants and promotes this scheme throughout the agency assist staff to identify matters that may be processed administratively using formal RTI and IP mechanisms as a last resort <p>Legal Practitioners Admissions Board</p> <ul style="list-style-type: none"> activity numbers 5, 6, 10, 11, 14, 17, 18, 20-24 and 27 apply <p>Legal Services Commission</p> <ul style="list-style-type: none"> activity numbers 1, 3, 5-7, 10, 11, 13, 17 and 20-25 apply <p>Office of the Public Advocate</p> <ul style="list-style-type: none"> activity numbers 10, 13, 22, 24 and 27 apply <p>Office of the Public Guardian</p> <ul style="list-style-type: none"> activity numbers 1, 3, 5, 10, 13, 17, 20, 22-24 and 26 apply <p>Office of the Public Trustee Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 3, 5, 7, 10, 12, 14-18 and 21-27 apply all staff are required to complete the online IP training module available via PT Learning Gateway as part of the Public Trustee's Annual Mandatory Compliance Program <p>Queensland Family and Child Commission</p> <ul style="list-style-type: none"> activity numbers 4, 5, 15-17, 19, 24 and 27 apply mandatory IP and RTI training courses via Electronic Learning Management System <p>Queensland Human Rights Commission</p> <ul style="list-style-type: none"> activity numbers 5, 7, 10, 14, 15, 17, 18 and 20-25 apply <p>Queensland Law Reform Commission</p> <ul style="list-style-type: none"> activity numbers 13, 16, 24 and 27 apply <p>Queensland Law Society</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11, 14 and 16-27 apply <p>Queensland Ombudsman</p> <ul style="list-style-type: none"> activity numbers 1, 4-7, 10, 11, 14 and 16-27 apply
Local Government, Racing and Multicultural Affairs	<p>Department of Local Government, Racing and Multicultural Affairs</p> <p>Activities applicable to the Department and Minister for Local Government, Minister for Racing and Minister for Multicultural Affairs</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-7, 10, 11 and 14-27 apply <p>Independent Assessor</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-7, 10, 11 and 14-25 apply <p>Racing Queensland Board (trading as Racing Queensland)</p> <ul style="list-style-type: none"> activity numbers 16 and 20-25 apply <p>Balonne Shire Council</p> <ul style="list-style-type: none"> activity numbers 3, 4, 7, 11, 14, 17, 18, 20-22 and 24 apply

Banana Shire Council

- activity numbers 5-7, 10, 11, 14, 16-18 and 20-25 apply

Barcoo Shire Council

- activity number 5 applies

Boulia Shire Council

- activity numbers 5, 10, 14, 16-18, 22 and 24-26 apply

Brisbane City Council

- activity numbers 1, 2, 4-7, 10, 11 and 15-27 apply

Bulloo Shire Council

- activity numbers 4, 5, 11, 14, 16-24, 26 and 27 apply
- requests for information recorded on 'MagiQ' eDRMS program for reporting and record management purposes

Bundaberg Regional Council

- activity numbers 1, 5-7, 10, 11 and 14-27 apply

Burdekin Shire Council

- activity numbers 1, 4, 5, 7, 10, 14, 16, 18 and 20-24 apply

Cairns Regional Council

- activity numbers 1, 5-7, 10, 11 and 14-27 apply
- use of DM16 eDRMS program across the agency to assist in meeting external recordkeeping and RTI obligations

Carpentaria Shire Council

- activity numbers 19-22 apply
- use of eDRMS program MagicDocs or InfoXpert for reporting and record management purposes

Cassowary Coast Regional Council

- activity numbers 1, 5-7, 10, 11, 14, 16-23 and 25-27 apply

Central Highlands Regional Council

- activity numbers 1, 6, 14 and 16-25 apply

Charters Towers Regional Council

- activity numbers 5-7, 10, 11, 14, 17, 18, 21-25 and 27 apply

City of Gold Coast

- activity numbers 1, 5, 7, 10, 11, 14-25 and 27 apply

Cook Shire Council

- activity numbers 1, 4, 5, 11, 14 and 19-26 apply

Croydon Shire Council

- activity numbers 5, 10, 14, 17, 18, 20-25 and 27 apply
- requests for information recorded on 'MagiQ' eDRMS program for reporting and record management purposes

Diamantina Shire Council

- activity numbers 5, 7, 10, 11, 14, 16-19, 24 and 25 apply

Doomadgee Aboriginal Shire Council

- activity numbers 5, 22 and 23 apply

Douglas Shire Council

- activity numbers 5, 6, 14 and 16-27 apply

Etheridge Shire Council

- activity numbers 5, 16-18 and 20-24 apply

Flinders Shire Council

- activity numbers 4, 16, 18 and 22-24 apply

Fraser Coast Regional Council

- activity numbers 1, 2, 7, 14, 15 and 17-24 apply

Gladstone Regional Council

- activity numbers 1, 5, 7, 10, 11, 14, 15 and 17-26 apply

Gympie Regional Council

- activity numbers 1, 5-7, 10, 11, 16-18 and 20-25 apply
- requests for information recorded on 'MagiQ' eDRMS program for reporting and record management purposes

Hinchinbrook Shire Council

- activity numbers 1, 5, 7, 14, 17, 18 and 20-25 apply

Hope Vale Aboriginal Shire Council

- activity number 10 applies

Ipswich City Council

- activity numbers 1, 2, 6, 7, 10, 11, 14 and 16-27 apply
- use of 'Objective' software across the agency to assist in meeting external recordkeeping and RTI obligations

Isaac Regional Council

- activity numbers 1, 5, 6, 11, 14 and 16-27 apply
- use of Enterprise Content Management (ECM) software for recording, tracking and reporting RTI and IP applications

Kowanyama Aboriginal Shire Council

- activity numbers 5, 11, 17, 21 and 23-25 apply

Livingstone Shire Council

- activity numbers 1, 3, 5, 10, 11, 14-17 and 19-27 apply
- use of 'Pathways' system and ECM software to record, track and report RTI and IP applications

Lockhart River Aboriginal Shire Council

- activity numbers 10, 16 and 22 apply

Lockyer Valley Regional Council

- activity numbers 1, 5-7, 10, 11, 14 and 16-27 apply
- council uses 'Technology One' ECM software to assist in meeting external recordkeeping and RTI obligations

Logan City Council

- activity numbers 1, 5-7, 11, 12 and 14-27 apply

Longreach Regional Council

- activity numbers 4, 5, 7, 14 and 16-25 apply
- creation of database for recording, tracking and reporting RTI and IP applications in 2020/21
- introduction of mandatory RTI and IP training every 12 months in 2020/21
- introduction of RTI and IP sessions as part of induction sessions for new staff in 2020/21

Mackay Regional Council

- activity numbers 1, 2, 5, 6, 10, 11 and 14-27 apply
- use of ECM (CI Anywhere) for recordkeeping obligations
- online IP training module available to all staff using Skill Soft

Mareeba Shire Council

- activity numbers 1, 4, 5, 14-18 and 20-25 apply

McKinlay Shire Council

- activity numbers 16, 18, 24 and 25 apply

Moreton Bay Regional Council

- activity numbers 1, 5, 7, 10, 11, 14-17 and 20-27 apply

Mount Isa City Council

- activity numbers 1, 4, 11 and 16-25 apply

Noosa Shire Council

- activity numbers 1, 3, 5-7, 11 and 14-27 apply

North Burnett Regional Council

- activity numbers 5, 7, 11, 14, 15 and 20-26 apply

Portfolio**Activities described by the agency****Paroo Shire Council**

- activity numbers 3-5, 7, 10, 14, 17, 18 and 21-24 apply

Quilpie Shire Council

- activity numbers 5, 6, 10, 11, 14, 16, 20-24, 26 and 27 apply
- requests for information recorded on 'MagiQ' eDRMS program for reporting and record management purposes

Redland City Council

- activity numbers 1, 2, 4-6, 10, 11, 14 and 16-25 apply
- use of 'Objective' eDRMS program across the agency to assist in meeting external recordkeeping and RTI obligations

Rockhampton Regional Council

- activity numbers 1, 2, 5-7, 10, 11 and 14-27 apply

Scenic Rim Regional Council

- activity numbers 1, 5, 7, 9, 11, 14, 15, 17, 20-24 and 27 apply
- staff inductions are being reviewed to include RTI and IP sessions

Somerset Regional Council

- activity numbers 1, 5-7, 10, 11, 15-24 and 27 apply

South Burnett Regional Council

- activity numbers 1, 5, 6, 10, 11, 14 and 16-27 apply
- use of 'Technology One' for recording, tracking and reporting RTI and IP applications
- use of ECM software to assist in meeting external recordkeeping and RTI obligations

Southern Downs Regional Council

- activity numbers 1, 5, 10, 11, 14, 16-23 and 25 apply

Sunshine Coast Regional Council

- activity numbers 1, 2, 4, 5, 10, 14, 16-25 and 27 apply
- online IP training module available to all staff on the Intranet/People Hub (HR system)

Tablelands Regional Council

- activity numbers 1, 5-7, 10, 11, 14 and 16-27 apply

Toowoomba Regional Council

- activity numbers 1, 5, 10, 16, 18, 20-23 and 25 apply
- use of eDocs eDRMS program to assist in meeting external recordkeeping and RTI obligations

Torres Strait Island Regional Council

- activity numbers 5, 17, 18, 20 and 23 apply

Townsville City Council

- activity numbers 1, 3, 5-7, 10, 11, 14 and 16-27 apply
- use of purpose-built database ServiceNow for recording, tracking and reporting RTI and IP applications
- Townsville Dashboards continues to review and release information

Western Downs Regional Council

- activity numbers 1, 4-6, 10, 11, 14, 16, 18 and 20-24 apply
- use of ECM (Ci Anywhere) software to assist in meeting external recordkeeping and RTI obligations

Whitsunday Regional Council

- activity numbers 1, 4, 5, 18-23 and 25 apply

Winton Shire Council

- activity numbers 5, 16, 20-24 apply

Wujal Wujal Aboriginal Shire Council

- activity number 10 applies

Natural Resources, Mines and Energy**Department of Natural Resources, Mines and Energy**Activities applicable to the **Department** and **Minister for Natural Resources, Mines and Energy**

Portfolio	Activities described by the agency
	<ul style="list-style-type: none"> activity numbers 1, 2, 5-8, 10, 11 and 14-27 apply electronic document transfer and storage system - OneDrive <p>Surveyors Board of Queensland</p> <ul style="list-style-type: none"> activity number 10 applies <p>Central SEQ Distributor – Retail Authority trading as Queensland Urban Utilities</p> <ul style="list-style-type: none"> activity numbers 1, 4-7, 11, 14-17 and 19-27 apply <p>Northern SEQ Distributor – Retailer Authority (Unitywater)</p> <ul style="list-style-type: none"> activity numbers 14, 16, 18, 20-24 and 27 apply use Objective EDRMS to record RTI and IP applications <p>Energy and Water Ombudsman Queensland (EWOQ)</p> <ul style="list-style-type: none"> activity numbers 1, 4-7, 10, 11 and 14-27 apply RTI and Privacy have moved beyond the design and build stage and are nearing completion for the introduction into an existing case management system Dispute Resolution team members were trained as decision makers EWOQ portal now live for public enquiries dedicated RTI and Privacy email address available on EWOQ website
Police Service	Queensland Police Service
	Activities applicable to the Department and Minister for Police <ul style="list-style-type: none"> activity numbers 1, 2, 5, 7, 10, 11, 14-18 and 20-26 apply
Public Safety Business Agency	Public Safety Business Agency
	Activities applicable to the Public Safety Business Agency and Office of the Inspector-General Emergency Management <ul style="list-style-type: none"> activity numbers 5, 14, 15, 17-25 and 27 apply
Regional Development and Manufacturing	Department of Regional Development and Manufacturing
	Activities applicable to – <p>Department of Regional Development and Manufacturing Minister for Regional Development and Manufacturing Gasfields Commission Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-7 and 14-27 apply
State Development, Manufacturing, Infrastructure and Planning	Department of State Development, Manufacturing, Infrastructure and Planning
	Activities applicable to – <p>Department of State Development, Manufacturing, Infrastructure and Planning Minister for State Development, Manufacturing, Infrastructure and Planning Gasfields Commission Queensland Building Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-7 and 14-27 apply <p>Cross River Rail Delivery Authority</p> <ul style="list-style-type: none"> activity numbers 1, 4-6, 11, 14, 19, 20, 22, 23 and 25 apply <p>Queensland Reconstruction Authority</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4, 7, 10, 11, 14-24 and 27 apply
State Development, Tourism and Innovation	Department of State Development, Tourism and Innovation
	Activities applicable to the Department and Minister for State Development, Tourism and Innovation <ul style="list-style-type: none"> activity numbers 1, 2, 4, 5, 7 and 14-25 apply <p>Cross River Rail Delivery Authority</p> <ul style="list-style-type: none"> activity numbers 1, 4-6, 11, 14, 19, 20, 22, 23 and 25 apply
Transport and Main Roads	Department of Transport and Main Roads
	Activities applicable to the Department and Minister for Transport and Main Roads <ul style="list-style-type: none"> activity numbers 1, 2, 4-7, 10, 11, 14-27 apply provided documents to applicants via Owncloud sharing service <p>Gold Coast Waterways Authority</p> <ul style="list-style-type: none"> activity numbers 1, 4, 5, 14, 16-18 and 20-25 apply <p>Queensland Rail</p> <ul style="list-style-type: none"> activity numbers 1, 4, 5, 7, 11 and 15-27 apply

Portfolio	Activities described by the agency
Treasury	<p>Queensland Treasury</p> <p>Activities applicable to – Queensland Treasury Treasurer, Minister for Infrastructure and Planning Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships Motor Accident Insurance Commission Nominal Defendant</p> <ul style="list-style-type: none"> • activity numbers 1, 3, 5-11 and 15-27 apply • use of ServiceNow for recording, tracking and reporting RTI and IP applications • use of Sharepoint for recordkeeping and RTI obligations • training designed for staff to ensure they understand their obligations and responsibilities under the RTI Act and IP Act <p>Board of Trustees of State Public Sector Superannuation Fund (QSuper)</p> <ul style="list-style-type: none"> • activity numbers 11, 17, 21-24 and 27 apply <p>Building Queensland</p> <ul style="list-style-type: none"> • activity numbers 1, 2, 4-7, 14, 15 and 17-27 apply <p>Cleanco Queensland Limited</p> <ul style="list-style-type: none"> • activity numbers 1, 4, 5, 7, 10, 14, 16 and 21-23 apply <p>Cross River Rail Delivery Authority</p> <ul style="list-style-type: none"> • activity numbers 1, 4-6, 11, 14, 19, 20, 22, 23 and 25 apply <p>CS Energy Limited</p> <ul style="list-style-type: none"> • activity numbers 5, 7, 10, 11, 14, 16-18, 21-24 and 27 apply <p>Energy Queensland Limited</p> <ul style="list-style-type: none"> • activity numbers 1, 4-7, 10, 11 and 14-27 apply <p>Energex Limited</p> <ul style="list-style-type: none"> • activity numbers 1, 4-7, 10, 11 and 14-27 apply <p>Ergon Energy Corporation Limited</p> <ul style="list-style-type: none"> • activity numbers 1, 4-7, 10, 11 and 14-27 apply <p>Ergon Energy Queensland Pty Ltd</p> <ul style="list-style-type: none"> • activity numbers 1, 4-7, 10, 11 and 14-27 apply <p>Far North Queensland Ports Corporation Limited (trading as Ports North)</p> <ul style="list-style-type: none"> • activity numbers 5, 18 and 20-24 apply <p>Gladstone Ports Corporation Limited</p> <ul style="list-style-type: none"> • activity numbers 21-24 apply <p>National Injury Insurance Agency, Queensland</p> <ul style="list-style-type: none"> • activity numbers 1, 6, 7, 10, 11, 14-22, 24 and 25 apply <p>North Queensland Bulk Ports Corporation Limited</p> <ul style="list-style-type: none"> • activity numbers 7, 10 and 16-27 apply <p>Port of Townsville Limited</p> <ul style="list-style-type: none"> • activity numbers 4-7, 10, 11 and 16-27 apply <p>Queensland Competition Authority</p> <ul style="list-style-type: none"> • activity numbers 7, 10 and 14-27 apply • use of 'iManage' eDRMS program across the agency to assist in meeting external recordkeeping and RTI obligations <p>Queensland Electricity Transmission Corporation Limited (Powerlink Queensland)</p> <ul style="list-style-type: none"> • activity numbers 1, 5, 6, 10, 11, 16 and 18-24 apply • use of 'Objective' eDRMS program to assist in meeting external recordkeeping and RTI obligations <p>Queensland Productivity Commission</p> <ul style="list-style-type: none"> • activity numbers 1, 4, 7, 14, 17, 18, 20-24 and 26 apply <p>Queensland Treasury Corporation</p> <ul style="list-style-type: none"> • activity numbers 5-7, 10, 11, 14-21, 24, 25 and 27 apply

Portfolio	Activities described by the agency
	<ul style="list-style-type: none"> • requests for information recorded on SharePoint Online and Protecht (governance, risk and compliance system) for reporting and record management purposes <p>Seqwater</p> <ul style="list-style-type: none"> • activity numbers 1, 4, 6, 7, 10, 11 and 14-27 apply <p>Stanwell Corporation Limited</p> <ul style="list-style-type: none"> • activity numbers 4, 5, 7, 10, 16-18, 20, 21 and 24 apply • upgraded to <i>Content Manager</i> as a document management system <p>Sunwater</p> <ul style="list-style-type: none"> • activity numbers 5, 6, 16 and 19-24 apply
Youth Justice	<p>Department of Youth Justice</p> <p>Activities applicable to the Department and Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence</p> <ul style="list-style-type: none"> • activity numbers 1, 6, 10, 11 and 14-27 apply • use of Resolve case management system for recording, tracking and reporting RTI and IP applications

APPENDIX 26 – Regulations

Right to Information Regulation 2009

Section 8 Report to Assembly on Act's operation – Act, section 185

- (1) For section 185(2) of the Act, details of the following matters must be included in a report under section 185(1) of the Act in relation to the financial year to which the report relates -
 - (a) the number of access applications received by each agency or Minister;
 - (b) for each agency or Minister –
 - (i) the number of refusals to deal with an access application under section 40 of the Act; and
 - (ii) the number of refusals to deal with an access application under section 41 of the Act; and
 - (iii) the number of refusals to deal with an access application under section 43 of the Act;
 - (c) for each agency or Minister – the number of refusals of access under each paragraph of section 47(3) of the Act and any other particular provision of the Act relevant to the refusal;
 - (d) for each agency or Minister – the number of documents included in a disclosure log under section 78 of the Act;
 - (e) for each agency or Minister –
 - (i) the number of deemed decisions under section 46 of the Act; and
 - (ii) the number of decisions on internal review taken to have been made under section 83(2) of the Act;
 - (f) for each agency or Minister –
 - (i) the number of internal review applications received; and
 - (ii) for each application, whether the decision on the internal review was different from the decision subject to internal review, and how it was different;
 - (g) for each agency or Minister –
 - (i) the number of external review applications made in relation to a decision of the agency or Minister; and
 - (ii) the number of external review applications where there was no preceding internal review application to the agency or Minister; and
 - (iii) the number of decisions on external review that affirmed the decision of the agency or Minister; and
 - (iv) the number of decisions on external review that varied the decision of the agency or Minister; and
 - (v) the number of decisions on external review that set aside the decision of the agency or Minister and made another decision in substitution for the decision of the agency or Minister;
 - (h) any disciplinary action taken against an officer in relation to the administration of the Act;

- (i) any proceedings brought for an offence against section 175(1) or (3) of the Act;
- (j) for each agency or Minister – the amount of fees and charges received under the Act;
- (k) any other relevant fact indicating an effort by an agency or Minister to further the object of the Act.

Information Privacy Regulation 2009

Section 6 Report to Assembly on Act's operation – Act, section 194

For section 194(2) of the Act, details of the following matters must be included in a report under section 194(1) of the Act in relation to the financial year to which the report relates -

- (a) the number of access applications and amendment applications received by each agency or Minister;
- (b) for each agency or Minister –
 - (i) the number of refusals to deal with an access application under section 59 of the Act; and
 - (ii) the number of refusals to deal with an access or amendment application under section 60 of the Act; and
 - (iii) the number of refusals to deal with an access application under section 62 of the Act; and
 - (iv) the number of refusals to deal with an amendment application under section 63 of the Act;
- (c) for each agency or Minister – the number of refusals of access under each paragraph of section 47(3) of the Right to Information Act, as applied by section 67 of the Act, and any other particular provision of the Right to Information Act relevant to the refusal;
- (d) for each agency or Minister –
 - (i) the number of deemed decisions under sections 66 and 71 of the Act; and
 - (ii) the number of decisions on internal review taken to have been made under section 97(2) of the Act;
- (e) for each agency or Minister – the number of refusals of amendment under each provision of section 72(1) of the Act;
- (f) for each agency or Minister –
 - (i) the number of internal review applications received; and
 - (ii) for each application, whether the decision on the internal review was different from the decision subject to internal review, and how it was different;
- (g) for each agency or Minister –
 - (i) the number of external review applications made in relation to a decision of the agency or Minister; and
 - (ii) the number of external review applications where there was no preceding internal review application to the agency or Minister; and

- (iii) the number of decisions on external review that affirmed the decision of the agency or Minister; and
 - (iv) the number of decisions on external review that varied the decision of the agency or Minister; and
 - (v) the number of decisions on external review that set aside the decision of the agency or Minister and made another decision in substitution for the decision of the agency or Minister;
- (h) any disciplinary action taken against an officer in relation to the administration of the Act;
- (i) any proceedings brought for an offence against section 184(1) or (3) of the Act;
- (j) for each agency or Minister – the amount of charges received under the Act;
- (k) any other relevant fact indicating an effort by an agency or Minister to further the object of the Act.

Notes about Appendices 1 to 24

Deletion where no data returned

Where an agency has submitted a 'nil return' the line has been deleted from the table.

Disclosure logs section 8(d) RTI Regulation

A disclosure log makes information disclosed to an applicant under the RTI Act available to a wider public audience. The RTI Act requires documents accessed by applicants, that do not contain the applicant's personal information and subject to certain other limitations (refer to section 78B(2) of the RTI Act), to be published to an agency's disclosure log as soon as possible after the applicant accesses the documents.

Section 78B(2) states –

Without limiting subsection (1), an agency must delete from any document or information included in a disclosure log under section 78 or 78A, any information (including an individual's name) –

- (a) the publication of which is prevented by law; or*
- (b) that may be defamatory; or*
- (c) that, if included in the disclosure log, would unreasonably invade an individual's privacy; or*
- (d) that is, or allows to be ascertained, information –*
 - (i) of a confidential nature that was communicated in confidence by a person other than the agency; or*
 - (ii) that is protected from disclosure under a contract; or*
- (e) that, if included the disclosure log, would cause substantial harm to an entity.*

Total pages published to an agency's disclosure log for the period 1 July 2019 to 30 June 2020 is outlined in Table 4 for each individual agency.

Recording refusal of access – section 8(c) RTI Regulation and section 6(c) IP Regulation

Section 47(3)(a) of the RTI Act provides that access to a document may be refused to the extent the document comprises exempt information under section 48. Section 48(4) of the RTI Act (exempt information) defines exempt information as information that is exempt information under Schedule 3. Refusals of access to exempt information may therefore be recorded as either refusals under section 48 or Schedule 3.

Section 47(3)(b) provides that access to a document may be refused to the extent the document comprises information the disclosure of which will be contrary to the public interest under section 49. Schedule 4 then sets out the factors for deciding the public interest. Refusals of access to 'contrary to the public interest' information may therefore be recorded as either refusals under section 49 or Schedule 4.