

15. Port services

15.1 Bunkering

Diesel is available via road tanker.

15.2 Fresh water

Fresh water is available at all berths – contact the Gladstone Ports Corporation.

15.3 Waste

It is an offence for a person to discard, dispose of, or leave rubbish, refuse, sewage, waste of any kind (including galley waste), waste water or other liquid waste in the port unless it is in a controlled manner, in authorised and designated areas or through approved services.

Ships moored to a commercial wharf must arrange for the appropriate collection and disposal of all wastes, quarantine or otherwise, unless exempt by the Department of Agriculture and Water Resources (Biosecurity Australia). Quarantine waste must then be kept in sealed plastic bags on board the vessel until arrival of the collection vehicle when it is then to be delivered to the collection vehicle.

The service is available at Bundaberg for the collection of tank washing slops, oily bilge water, and oily mixtures containing chemicals, oil sludge, garbage and sewage. The service is provided by [Nationwide Oil Pty Ltd \(Cleanaway\)](#).

Phone: +61 7 4153 6245

Fax: +61 7 4152 4934

Please note that 48 hours prior notice is required.

15.4 Electric power

Shore power connections are available at all berths, except the molasses berth.

15.5 Shipping agencies

Inchcape Shipping Services Pty Ltd (Gladstone)

Physical Address: Suite 6, 25 Tank Street, Gladstone, Queensland 4680

Postal Address: P O Box 5010, Gladstone, Queensland 4680

Phone: +61 7 4972 2088

Fax: +61 7 4972 4823

Email: gladstone@iss-shipping.com.au

Inchcape Shipping Services Pty Ltd (Brisbane)

Address: 11/35 Paringa Rd, Murarrie Qld 4172

Phone: +61 7 3032 8500

Fax: +61 7 3890 8980

Email: brisbane@iss-shipping.com

Wilhelmsen Ships Service Australia

Physical Address: 42 Costin Street, Fortitude Valley, Brisbane, Queensland 4006
Postal Address: P O Box 1252, Fortitude Valley, Brisbane, Queensland 4006
Phone: +61 7 3216 0680
Fax: +61 7 3252 4953
Email: brisbane@wilhelmsen.com

Gulf Agency Company (Australia) Pty Ltd

Physical Address: Unit 7 Centrepont, 136 Goondoon Street, Gladstone, Qld 4680
Postal Address: PO Box 1684, Gladstone, Queensland 4680
Phone: +61 7 4972 8879
Fax: +61 7 4972 8510
Email: shipping.gladstone@gacworld.com

Wave Shipping Pty Ltd

Address: Level 1, Unit 9, 41 Lavarack Avenue, Eagle Farm 4009
Phone: +61 7 3630 0438
Mobile: +61 488 038 308
Email: Daniel.vanvliet@wave-shipping.com
Email: Australia.operations@wave-shipping.com

15.6 The Mission to Seafarers (Gladstone)

Postal address: PO Box 370, The Marina, Gladstone Queensland 4680
Telephone: +61 7 4972 0022
Mobile: +61 7 414 720 356
Facsimile: +61 7 4972 0455
Web: <http://www.mts.org.au>
Email: gladstone@mts.org.au

15.7 Miscellaneous contacts

Organisation	Phone
Volunteer Marine Rescue	+61 7 4159 4349
Hervey Bay Water Police	+61 7 4128 3333
Bundaberg City Council	1300 883 699
Department of Environment and Resource Management	+61 7 4131 1600
Qld Boating and Fisheries	+61 7 4131 5817
Australian Customs and Border Protection Service	+61 7 4159 5066

Table 17 – Miscellaneous contacts