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*Electricity Act 1994*

## **QUEENSLAND GOVERNMENT ELECTRICITY REBATE**

I hereby advise that, on and from 1 July 2016, the Queensland Government electricity rebate, which is to be provided by retailers under section 55DA of the *Electricity Act 1994*, will be provided on the terms set out in the following schedule. The terms of the rebate will apply from 1 July 2016 regardless of the date on which this notice is published.

Dated this day of July 2016

MARK BAILEY MP

Minister for Main Roads, Road Safety and Ports and  
Minister for Energy, Biofuels and Water Supply

## **QUEENSLAND GOVERNMENT ELECTRICITY REBATE**

1. A Queensland Government Electricity Rebate is available to a customer provided the customer:
    - (a) holds a current and valid card of the following type –
      - (i) Pensioner Concession Card, issued by either Centrelink or the Department of Veterans' Affairs; or
      - (ii) Repatriation Health Card for All Conditions (Gold Card) and is in receipt of one of the following payments:
        - (A) War Widow (including Widowed Mother [AMS] Pension); or
        - (B) Special Rate T.P.I. (including Blinded Disability) Pension; or
      - (iii) Queensland Seniors Card; and
    - (b) is a customer of a retail entity at the premises for which the rebate is claimed and the premises is the customer's principal place of residence, and the only residence in Queensland for which the customer claims the rebate; and
    - (c) lives alone or shares the premises in respect of which the rebate is claimed with:
      - (i) the customer's spouse; or
      - (ii) other persons who hold a current and valid card of the type described in paragraph (a) above; or
      - (iii) other persons wholly dependent on the customer; or
    - (iv) other persons who receive an income support payment from Centrelink, Department of Human Services or Department of Veterans' Affairs and who do not pay rent; or
    - (v) other persons who live with the customer to provide care and assistance and who do not pay rent; and
- declares that no other person(s) except casual visitors share the residence with the customer; and
- (d) makes application for a rebate either by submitting the relevant form or, at the discretion of the retail entity, by providing the relevant information and declarations by telephone or electronic means.
2. Where an electricity account is in more than one name, and more than one resident is eligible to receive the rebate, each resident may have their eligibility established. However, only one rebate per household will be paid.
  3. Only one rebate per household will be payable in respect of premises supplied by a card-operated meter, although other household residents are able to have their eligibility for the rebate established.
  4. The retail entity may, at any time, require a new application from a customer and if the customer fails to lodge a new application within the time specified by the retail entity the rebate shall cease.
  5. A Queensland Government Electricity Rebate is also applicable to the electricity account of residential home parks and other similar multi-tenanted residential premises provided the following sub-conditions are met:
    - (a) the customer (i.e. the owner or operator of the multi-tenanted residential premises) of the retail entity at the premises concerned –
      - (i) supplies electricity to each of the separately identifiable vans, flats or home units, or other similar living units at the premises; and
      - (ii) charges for electricity on the basis of metered consumption; and

- (iii) is claiming the rebate on behalf of eligible persons (other than the person being a customer of the retail entity) residing at the premises ('claimant residents'); and
  - (iv) will fully pass on the rebate to each claimant resident by way of a reduction in charges for electricity; and
  - (v) has obtained each claimant resident's authority to:
    - (A) apply for the rebate; and
    - (B) verify the claimant resident's details with Centrelink or the Department of Communities, Child Safety and Disability Services; and
    - (C) disclose their details in connection with eligibility and receiving the rebate; and
  - (vi) has sighted the claimant resident's Pensioner Concession Card, Repatriation Health Card for all Conditions (Gold Card) or Queensland Seniors Card (as applicable) at the time the application for the rebate is made, to ensure it is issued in the name of the claimant resident; and
- (b) each separately identifiable living unit for which the rebate is claimed is occupied, from the day the claimant resident has applied to the customer, by persons who, if they had been supplied directly by the retail entity, would have been eligible for the electricity rebate; and
- (c) a rebate is applicable to claimant residents for electricity consumed in the billing period to which the customer's electricity account relates, from the day the claimant resident has applied to the customer; and
- (d) a completed rebate application form, in writing, must be produced with the customer's electricity account at the time payment is tendered.

6. The rebate is **\$0.8218** (GST exclusive) per day applied against the dollar and cents value of the electricity consumed based on the applicable (GST exclusive) tariff.

The rebate paid shall not be greater than the amount billed (excluding GST) for customer retail services provided to the customer in the billing period to which the rebate relates.

For rebate recipients supplied with card-operated meters, given these customers do not receive an electricity bill, the retail entity will agree with the Department of Communities, Child Safety and Disability Services for a delivery process providing, over the financial year, a rebate on electricity costs comparable with the rebate received by customers on other metering arrangements.

*Gas Supply Act 2003*

**QUEENSLAND GOVERNMENT RETICULATED NATURAL GAS REBATE**

I hereby advise that, on and from 1 July 2016, the Queensland Government Reticulated Natural Gas Rebate, which is to be provided by retailers under section 175A of the *Gas Supply Act 2003*, will be provided on the terms set out in the following schedule. The terms of the rebate will apply from 1 July 2016 regardless of the date on which this notice is published.

Dated this day of July 2016

MARK BAILEY MP  
Minister for Energy, Biofuels and Water Supply

**QUEENSLAND GOVERNMENT RETICULATED NATURAL GAS REBATE**

1. A Queensland Government Reticulated Natural Gas Rebate is available to a customer provided the customer:
    - (a) holds a current and valid card of the following type –
      - (i) Pensioner Concession Card, issued by either Centrelink or the Department of Veterans' Affairs; or
      - (ii) Repatriation Health Card for All Conditions (Gold Card) and is in receipt of one of the following payments:
        - (A) War Widow (including Widowed Mother [AMS] Pension); or
        - (B) Special Rate T.P.I. (including Blinded Disability) Pension; or
      - (iii) Queensland Seniors Card; and
    - (b) is a customer of a retailer at the premises for which the rebate is claimed and the premises is the customer's principal place of residence, and the only residence in Queensland for which the customer claims the rebate; and
    - (c) lives alone or shares the premises in respect of which the rebate is claimed with:
      - (i) the customer's spouse; or
      - (ii) other persons who hold a current and valid card of the type described in paragraph (a) above; or
      - (iii) other persons wholly dependent on the customer; or
      - (iv) other persons who receive an income support payment from Centrelink, Department of Human Services or Department of Veterans' Affairs and who do not pay rent; or
      - (v) other persons who live with the customer to provide care and assistance and who do not pay rent; and
- declares that no other person(s) except casual visitors share the residence with the customer; and
- (d) makes application for a rebate either by submitting the relevant form or, at the discretion of the retailer, by providing the relevant information and declarations by telephone or electronic means.
2. Where a gas account is in more than one name, and more than one resident is eligible to receive the rebate, each resident may have their eligibility established. However, only one rebate per household will be paid.
  3. The retailer may, at any time, require a new application from a customer and if the customer fails to lodge a new application within the time specified by the retailer the rebate shall cease.
  4. A Queensland Government Reticulated Natural Gas Rebate is also applicable to the gas account of residential home parks and other similar multi-tenanted residential premises provided the following sub-conditions are met:
    - (a) the customer (i.e. the owner or operator of the multi-tenanted residential premises) of the retailer at the premises concerned –
      - (i) supplies gas to each of the separately identifiable vans, flats or home units, or other similar living units at the premises; and
      - (ii) charges for gas on the basis of metered consumption; and

- (iii) is claiming the rebate on behalf of eligible persons (other than the person being a customer of the retailer) residing at the premises ('claimant residents'); and
  - (iv) will fully pass on the rebate to each claimant resident by way of a reduction in charges for gas; and
  - (v) has obtained each claimant resident's authority to:
    - (A) apply for the rebate; and
    - (B) verify the claimant resident's details with Centrelink or the Department of Communities, Child Safety and Disability Services; and
    - (C) disclose their details in connection with eligibility and receiving the rebate; and
  - (vi) has sighted the claimant resident's Pensioner Concession Card, Repatriation Health Card for all Conditions (Gold Card) or Queensland Seniors Card (as applicable) at the time the application for the rebate is made, to ensure it is issued in the name of the claimant resident; and
- (b) each separately identifiable living unit for which the rebate is claimed is occupied, from the day the claimant resident has applied to the customer, by persons who, if they had been supplied directly by the retailer, would have been eligible for the Reticulated Natural Gas Rebate; and
- (c) a rebate is applicable to claimant residents for gas consumed in the billing period to which the customer's gas account relates, from the day the claimant resident has applied to the customer; and
- (d) a completed rebate application form, in writing, must be produced with the customer's gas account at the time payment is tendered.
5. The rebate is **\$0.1737** (GST exclusive) per day applied against the dollar and cents value of the gas consumed based on the applicable (GST exclusive) tariff.

The rebate paid shall not be greater than the amount billed (excluding GST) for customer retail services provided to the customer in the billing period to which the rebate relates.

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