# Information for professional visitors to youth detention centres

## Contact details

Contact details and general information about [visiting our youth detention centres](https://www.qld.gov.au/law/sentencing-prisons-and-probation/young-offenders-and-the-justice-system/youth-detention) (YDCs) is on the Queensland Government website.

## About the centres

Our YDCs are purpose-built facilities that accommodate male and female young people, aged 10-18 years.

The capacities of our YDCs are:

* BYDC – 162
* CYDC – 112
* WMYDC – 32.

## Visiting times

You must book your visit before you want to come. The YDC will work with you to find a time that suits you and the centre for a visit.

When arranging your visit we will consider how to best manage any risks present as well as the current COVID situation in the YDC.

If face-to-face visits are not possible, staff will facilitate video and phone contact.

You must arrive at least half an hour before your booked time to allow for processing through security.

## What to wear

For safety and security reasons, our YDCs have rules about what can be worn when visiting. Visitors must not wear:

* sandals, thongs and stiletto heels (closed in shoes must be worn at all times)
* items with obscene/discriminatory words
* clothing that is see-through or overly revealing.

Minimal jewellery is allowed. This is not an exhaustive list. Your visit may be declined if you do not wear appropriate clothing and footwear.

## Centre security

Making sure that young people, staff and visitors are safe, and that the YDC is secure, is of the utmost importance.

You must show identification every time you visit a YDC.

You must wear your visitor tag on your clothing in a clearly visible location.

You must enter the YDC through the metal detector and give us any hand luggage or other items (which are allowed into the YDC) to put through the x-ray machine.

Visitors are not allowed into the YDC if they are under the influence of alcohol/drugs.

## What you can/can’t bring in

There are some items you are not allowed to bring into a YDC. They are grouped into the categories of:

* restricted (you must have special permission)
* prohibited (things that are legal in the community but not allowed in the YDC)
* illegal.

Items that can and can’t be brought into a YDC are detailed further on the back of this factsheet.

You can ask for special consideration to bring a restricted item into a YDC. You must contact the YDC about this at least 24 hours before your visit.

The process is:

* ask for a restricted item application form
* complete the form
* return it to the YDC you want to visit.

We will tell you if your application is approved and you are authorised to bring the item in.

We will give you a secure locker to use for your personal belongings (such as wallet, keys and phone) and any other items that you can’t bring into the YDC.

It is an offence to pass, or attempt to pass, items that are not authorised by the YDC to young people.

Professional visitors may not purchase food or drinks for young people.

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| **Not allowed**  (not allowed into a YDC under any conditions) | **Restricted**  (only allowed into a YDC with authorisation) | **Allowed**  (all professional visitors can bring these into a YDC) |
| * weapons and firearms * explosives and ammunition * knives, pocket knives, multitools and scissors * other cutting or sharp-edged items and material * metal cutlery and utensils * rope and cord * non-prescribed/illegal drugs and drug-related items * cigarettes and other tobacco products * e-cigarettes and vaporisers * lighters and matches * keys (except staff personal vehicle/house keys) * alcohol and flammable substances * aerosol sprays (non-medication) * lithium batteries * pornographic material * smart watches * any other item which would present a security risk to the operation of the YDC or safety risk to any person. | * mobile telephones * laptop computers and tablets * cameras and equipment with inbuilt cameras * recording equipment * DVDs, CDs and video cassettes * headphones and earphones * bluetooth speakers * USB devices and other electronic storage media * hand luggage and briefcases * reusable contains larger than 750ml * food to share with young people * tools of trade * glass containers and other items | * clear plastic carry bag * prescription medication (must be disclosed) * minor personal effects not otherwise restricted * umbrella (for security reasons collapsible type preferred) |