

Office of Fair Trading

Review of security provider training packages

Proposed units of competency for **bodyguard licence**

Eight core units and six elective units (listed in bold) from CPP31418 Certificate III in Close Protection Operations	
CPPSEC3101	Manage conflict and security risks through negotiation
CPPSEC3103	Determine and implement response to security risk situation
CPPSEC3105	Coordinate provision of quality security services to clients
CPPSEC3121	Control persons using empty hand techniques
CPPSEC3122	Plan provision of close protection services
CPPSEC3123	Implement close protection services
HLTAID006	Provide advanced first aid
HLTWHS003	Maintain work health and safety
BSBFLM312	Contribute to team effectiveness
CHCCCS020	Respond effectively to behaviours of concern
CPPSEC3102	Maintain operational safety and security of work environment
CPPSEC3104	Coordinate monitoring and control of individual and crowd behaviour
CPPSEC3106	Gather, organise and present security information and documentation
CPPSEC3108	Store, protect and dispose of security information

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Proposed units of competency for crowd controller licence

14 core units from CPP20218 Certificate II in Security Operations	
CPPSEC2101	Apply effective communication skills to maintain security
CPPSEC2102	Apply legal and procedural requirements to work effectively within a security team
CPPSEC2103	Apply WHS, emergency response and evacuation procedures to maintain security
CPPSEC2104	Apply risk assessment to select and carry out response to security risk situations
CPPSEC2105	Provide quality services to a range of security clients
CPPSEC2106	Protect self and others using basic defensive techniques
CPPSEC2107	Patrol premises to monitor property and maintain security
CPPSEC2108	Screen people, personal effects and items to maintain security
CPPSEC2109	Monitor and control access and exit of persons and vehicles from premises
CPPSEC2110	Monitor and control individual and crowd behaviour to maintain security
CPPSEC2111	Apply security procedures to manage intoxicated persons
CPPSEC2112	Apply security procedures to remove persons from premises
CPPSEC2113	Escort and protect persons and valuables
HLTAID003	Provide first aid

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Proposed units of competency for **security officer (patrol dog) licence**

14 core units from CPP20218 Certificate II in Security Operations plus 2 elective units (listed in bold) from CPP31318 Certificate III in Security Operations	
CPPSEC2101	Apply effective communication skills to maintain security
CPPSEC2102	Apply legal and procedural requirements to work effectively within a security team
CPPSEC2103	Apply WHS, emergency response and evacuation procedures to maintain security
CPPSEC2104	Apply risk assessment to select and carry out response to security risk situations
CPPSEC2105	Provide quality services to a range of security clients
CPPSEC2106	Protect self and others using basic defensive techniques
CPPSEC2107	Patrol premises to monitor property and maintain security
CPPSEC2108	Screen people, personal effects and items to maintain security
CPPSEC2109	Monitor and control access and exit of persons and vehicles from premises
CPPSEC2110	Monitor and control individual and crowd behaviour to maintain security
CPPSEC2111	Apply security procedures to manage intoxicated persons
CPPSEC2112	Apply security procedures to remove persons from premises
CPPSEC2113	Escort and protect persons and valuables
HLTAID003	Provide first aid
CPPSEC3112	Manage training and wellbeing of dogs for security functions
CPPSEC3113	Handle dogs for security patrols

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Proposed units of competency for **security officer (unarmed)**

14 core units from CPP20218 Certificate II in Security Operations	
CPPSEC2101	Apply effective communication skills to maintain security
CPPSEC2102	Apply legal and procedural requirements to work effectively within a security team
CPPSEC2103	Apply WHS, emergency response and evacuation procedures to maintain security
CPPSEC2104	Apply risk assessment to select and carry out response to security risk situations
CPPSEC2105	Provide quality services to a range of security clients
CPPSEC2106	Protect self and others using basic defensive techniques
CPPSEC2107	Patrol premises to monitor property and maintain security
CPPSEC2108	Screen people, personal effects and items to maintain security
CPPSEC2109	Monitor and control access and exit of persons and vehicles from premises
CPPSEC2110	Monitor and control individual and crowd behaviour to maintain security
CPPSEC2111	Apply security procedures to manage intoxicated persons
CPPSEC2112	Apply security procedures to remove persons from premises
CPPSEC2113	Escort and protect persons and valuables
HLTAID003	Provide first aid

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Proposed units of competency for **security officer (cash in transit)**

14 core units from CPP20218 Certificate II in Security Operations plus 3 elective units (listed in bold) from CPP31318 Certificate III in Security Operations	
CPPSEC2101	Apply effective communication skills to maintain security
CPPSEC2102	Apply legal and procedural requirements to work effectively within a security team
CPPSEC2103	Apply WHS, emergency response and evacuation procedures to maintain security
CPPSEC2104	Apply risk assessment to select and carry out response to security risk situations
CPPSEC2105	Provide quality services to a range of security clients
CPPSEC2106	Protect self and others using basic defensive techniques
CPPSEC2107	Patrol premises to monitor property and maintain security
CPPSEC2108	Screen people, personal effects and items to maintain security
CPPSEC2109	Monitor and control access and exit of persons and vehicles from premises
CPPSEC2110	Monitor and control individual and crowd behaviour to maintain security
CPPSEC2111	Apply security procedures to manage intoxicated persons
CPPSEC2112	Apply security procedures to remove persons from premises
CPPSEC2113	Escort and protect persons and valuables
HLTAID003	Provide first aid
CPPSEC3118	Inspect and test cash-in-transit security equipment & rectify faults
CPPSEC3119	Implement cash-in-transit security procedures
CPPSEC3120	Load and unload cash-in-transit in secured and unsecured environments

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Ongoing training

Ongoing training will continue to be required for crowd controllers and bodyguards. This ongoing training will be:

- CPPSEC3101 Manage Conflict and security risks through negotiation
- CPPSEC3121 Control persons using empty hand techniques and;
- HLTAID003 Provide First Aid.

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