

Remote communities applying for a blue card

This fact sheet provides information for people in Aboriginal and Torres Strait Islander communities who want to apply for a blue card. Remember, a person must hold a blue card and be linked to the organisation before they start work.

How do I apply for a blue card?

Before you can apply for a blue card, you need to have a customer reference number (CRN) from the Queensland Government Department of Transport and Main Roads (TMR). The CRN helps us to check your identity.

If you have a Queensland driver licence, photo identification card or adult proof of age card, you'll have a CRN already.

If you already have a CRN, you need to check your photo is current. If your photo was taken more than 6 years and 11 months ago you will need to have a new photo taken. If you need help, please call us.

Ask the organisation you are volunteering or studying with to link you to their organisation before you apply for your blue card. This means your blue card will be free.

How do I get a CRN or new photo?

If you don't already have a CRN, the easiest and fastest way to get one is to visit a TMR Customer Service Centre, Queensland Government Agent Program (QGAP) office or local Police Station. You will need to prove your identity by taking 3 original documents as evidence (see next page).

Let TMR or the police station know that you need a CRN to apply for a blue card. They will take your photo and give you a CRN while you wait – it is free to get a CRN.

If your not sure if you have one, visit www.qld.gov.au/transport/crn

I don't live near a TMR

If you can't get to a TMR, you can go to a QGAP office or local police station. See over page for a full list including available times and contact number.

When the Indigenous Driver Licensing Unit (IDLU) visit community they can also take your photo and give you a CRN.

Remote pack

You can also apply for a CRN or update your photo remotely if you cannot attend a QGAP, Police Station or if the IDLU are not attending community.

Non TMR product holders complete: [Getting a Customer Reference Number for your blue card application remotely](#)

Existing TMR product holders complete: [Updating your photo with TMR for your blue card application remotely](#)



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I have my CRN and a current photo – now what?

Once you have a CRN and a current photo, you can apply for a blue card. You can do this online or use a paper form, visiting www.qld.gov.au/applybluecard for more information.



Documents to use for identification at TMR

- Adult Proof of Age Card
- Australian Birth Certificate
- Photo identification card
- Department of Human Services Basics Card
- Australian Citizenship Certificate

- Centrelink Pensioner Concession card including health care cards
- Queensland 18+ card (laminated)
- Student ID with photo and signature
- Debit or credit card, with name and signature
- Medicare card

- Australian Driver licence
- Australian passport

A full list of acceptable ID can be located by visiting www.qld.gov.au/transport/licensing/driver-licensing/identity



Where to obtain or update a CRN and photo

Location	Service	Contact number
Aurukun	ILM or Police station	07 4083 4999 8am – 4pm, Monday to Friday.
Badu and Torres Strait Island	ILM or Police station	See Thursday Island (QGAP).
Bamaga	ILM or Police station	07 4090 4500 (Police station) 9am – 4pm, Monday to Friday.
Cherbourg	QGAP	07 4169 9100
Cooktown	QGAP	07 4069 5333 8.30am – 4.30pm, Monday to Friday.
Doomadgee	ILM or Police station	07 4742 9090 (Police station) 10am – 4pm Monday to Friday.

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Where to obtain or update a CRN and photo *continued*

Location	Service	Contact number
Hope Vale	ILM or Police station	See Cooktown (QGAP) 07 4060 9266 (Police station) – Call to make an appointment.
Kowanyama	Police station	07 4050 7676 – Call to make an appointment.
Lockhart River	Police station	07 4060 7120 – Call to make an appointment.
Mornington Island	Police station	07 4747 9090 – Call to make an appointment.
Napranum	Indigenous Driver Licensing Unit (IDLU)	Contact Weipa QGAP 07 4214 6400 8.30am – 4.30pm, Monday to Friday.
Normanton	QGAP	07 4445 1100 8:30am – 12:30pm and 1:30 – 4.30pm Monday to Friday.
Palm Island	Police station	07 4759 9333 – Call to make an appointment. 8am – 4pm, Monday to Friday.
Pormpuraaw	Police station	07 4060 4004 – Call to make an appointment.
Thursday Island	QGAP	07 4069 1503 8.30am – 4.30pm Monday to Friday.
Woorabinda	Police station	07 4913 2333 – Call to make an appointment.
Wujal Wujal	Police station	07 4050 7666 – Call to make an appointment.
Yarrabah	QGAP	07 4056 9037 9am – 12pm and 1 – 4pm, Monday to Friday.

Need more information?

For more information, call Blue Card Services on 1800 113 611 or 3211 6999, Monday to Friday, press option 2 so our culturally trained staff can prioritise your call, or email yarn@bluecard.qld.gov.au