



Queensland Corrective Services Strategic Plan 2025-2029

Statement of government objectives

QCS supports the Government objective for the community, **Safety where you live**, by delivering correctional services that reduce reoffending, rehabilitate offenders and prevent crime to ensure fewer victims of crime and restore safety to communities.

Our vision

To make Queensland safer with fewer victims of crime and deliver corrective services that reduce reoffending and support rehabilitation.

Our purpose

To deliver correctional services that prioritise community safety by reducing reoffending, rehabilitating offenders and preventing crime to ensure fewer victims and a safer Queensland.

Strategic risks and opportunities

Queensland Corrective Services (QCS) is a modern front line public safety agency, managing more than 11,000 prisoners in correctional centres (or prisons) and more than 18,000 offenders in the community.

Strategic opportunities arising from:

- Building infrastructure to increase corrections capacity.
- Efficient and effective operation of the Parole Board Queensland.
- Collaborating with the community, partner organisations and government agencies.
- Supporting staff in correctional facilities with the resources and support they need.

Our agency manages challenges arising from:

- Prisoner growth and prison capacity.
- Incidents involving prisoners in correctional centres.
- Workplace safety and operational security.
- Disruptive events, including extreme weather, cyber security and security events.

Our strategic objectives

1.	Restore community safety by holding offenders to account	2.	Reduce reoffending by delivering rehabilitative corrective services	3.	Supporting a safer workplace for staff	4.	Build strong community partnerships to support community safety
Strategies							
1.1	Bolster the maturity of our risk, business continuity and internal control systems to ensure sustained and safe service delivery to the community.	2.1	Keep the community safe by reducing reoffending and enabling opportunities for rehabilitation through everyday practice.	3.1	Enhance our capability and capacity to ensure our workforce models are responsive to our changing demands in order to maximise safety.	4.1	Make communities safer through stakeholder relationships that deliver wrap around support and promote safer transition into the community.
1.2	Manage and plan capacity to ensure a functional and effective correctional system to hold perpetrators to account.	2.2	Deliver perpetrator programs and targeted interventions for prisoners and offenders to reduce reoffending.	3.2	Implement an enhanced safety environment by providing our workforce with the operational equipment, technology and training they need to safely and effectively perform their duties.	4.2	Work with victims and prioritise the rights of victims in the design of correctional reform.
1.3	Deliver responsive correctional services, including strengthened security practices, through streamlined processes, delegations and governance functions.	2.3	Enhance the secure management and rehabilitation of prisoners in low security correctional centres to enable progression towards successful return to communities.	3.3	Optimise infrastructure and facilities and implement climate adaptation measures for a safer and healthier work environment.	4.3	Improve outcomes for First Nations peoples in the correctional system through First Nations-led interventions that contribute to Closing the Gap priority reforms.

Performance measures

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| <ul style="list-style-type: none">• Offenders discharged from Community Corrections orders who returned to corrective services with a new correctional sanction within two years (per cent).• Prisoners returning to corrective services with a new correctional sanction within two years (per cent).• Facility utilisation (per cent) - built cell capacity and built bed capacity.• Financial value of work performed in the community by prisoners from low security facilities.• Financial value of community service work performed (court ordered).• Assault rates - serious assault (prisoner on officer) and assault (prisoner on officer). | <ul style="list-style-type: none">• Successful completion of orders (per cent).• Offender program completions.• Prisoner program completions.• Prisoners in education (per cent).• Prisoner employment (per cent).• In-prison re-entry support.• Post-release re-entry support. |
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Acknowledgement of Country

We value and respect Aboriginal and Torres Strait Islander cultures.



Our human rights commitment:

We respect, protect and promote human rights in our decision making and actions.

**DELIVERING
FOR QUEENSLAND**



**Queensland
Government**