

# Open Data Strategy

2019 - 2020

Department of Employment Small Business and Training

[opendata@desbt.qld.gov.au](mailto:opendata@desbt.qld.gov.au)



Queensland  
Government

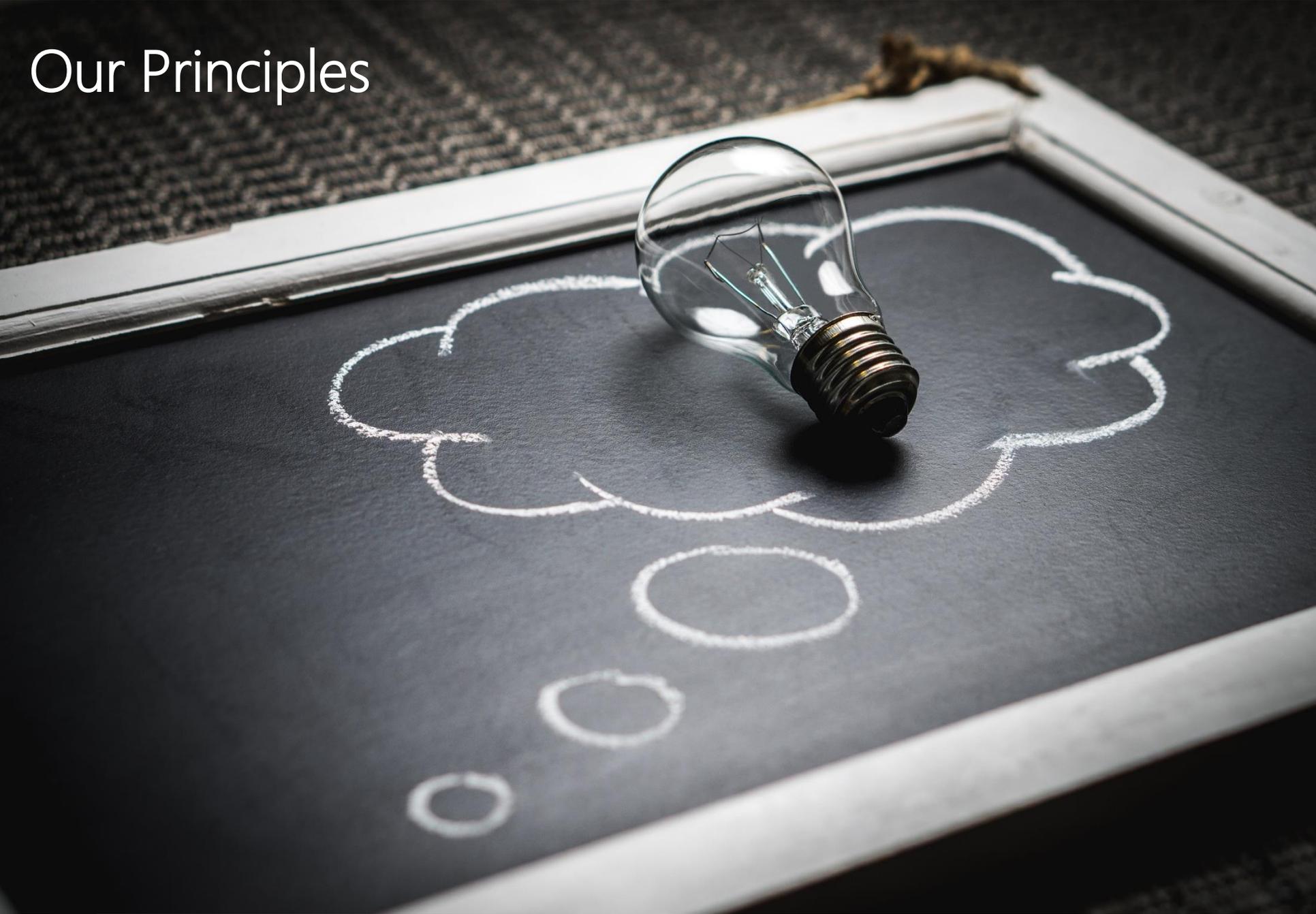
# Contents

---

|   |    |
|---|----|
| Our Principles                                    | 3  |
| Why Open Data is Important                        | 5  |
| Our Strategic Plan 2019 -2020                     | 9  |
| Appendix 1 – Published Data & Publishing Schedule | 14 |

---

# Our Principles



# Principles

This document outlines the Queensland Government and the Department of Employment, Small Business and Training's (DESBT) commitment to open data.

DESBT shares the Queensland Government's commitment to open data as outlined in the Queensland Government Open Data Policy Statement<sup>1</sup>.

The Policy Statement commits to the six principles from the [International Open Data Charter](#). These principles are:

1. Open by default
2. Timely and comprehensive
3. Accessible and usable
4. Comparable and interoperable
5. For improved governance and citizen engagement
6. For inclusive development and innovation

In continually improving the way we publish open data, DESBT will follow these principles.

<sup>1</sup>Queensland Government, Open Data Policy Statement, available at <https://www.qld.gov.au/data/qld-data-policy-statement.pdf>, accessed 21 March 2018.

# Why Open Data is Important



# Benefits of Open Data

We recognise our important obligation to publish data about DESBT's spending, operations and performance to...

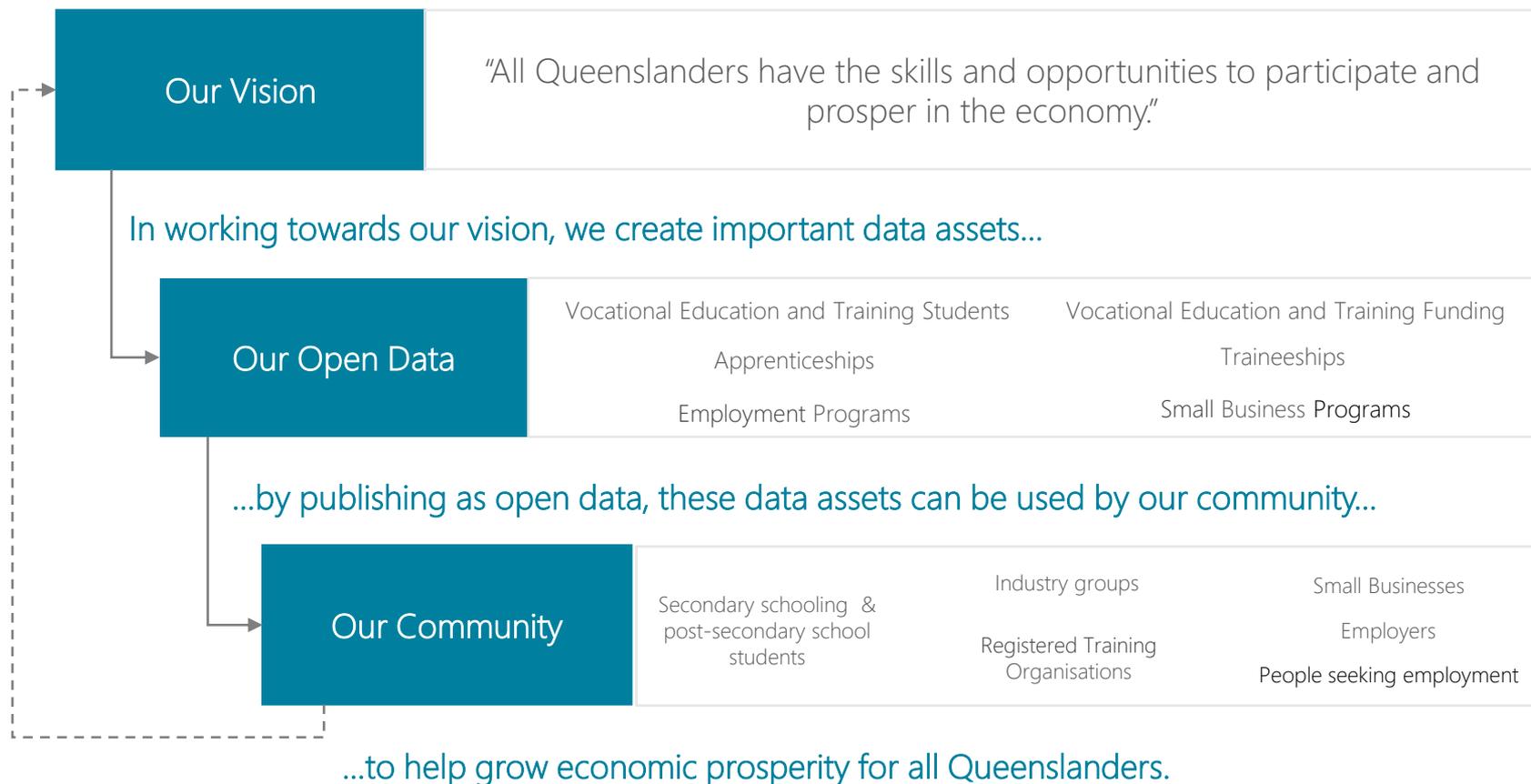
- Foster transparent, accountable, efficient responsive and effective government

We also recognise how open data can be used to benefit Queensland...

- Support the design, delivery and assessment of better services for citizens and businesses
- Improve the evidence-base for policy and programs
- Provide major opportunities for innovation and underpin growth of the economy.

# Alignment to our Vision

Our purpose as a department, is to increase economic participation by providing trusted advice and support that enables both sustainable small business opportunities and a skilled workforce now and into the future. Our data assets play an important role in our purpose.



# Obligations

We also have specific obligations to publish open data.

| Document  | Summary of Relevance to Open Data  | Citation   |
|---|--|--|
| Queensland Government Open Data Policy Statement (2017) | The cabinet endorsed Queensland Government commitment to open data, including various specific obligations for all agencies                                    | Queensland Government, Open Data Policy Statement, available at <a href="https://www.qld.gov.au/data/qld-data-policy-statement.pdf">https://www.qld.gov.au/data/qld-data-policy-statement.pdf</a> accessed 21 March 2018   |
| Information access and use policy (IS33)                | The Policy mandates Departments to “provide government information to the public to the maximum extent possible”, free of charge and with consistent licensing | Queensland Government, Information access and use policy (IS33), available at <a href="https://www.qgcio.qld.gov.au/documents/information-access-and-use-policy-is33">https://www.qgcio.qld.gov.au/documents/information-access-and-use-policy-is33</a>                        |
| QAO Strategic Audit Plan                                | A QAO audit in 2019-20 will assess whether open data strategies have reached their full potential to add value to the Queensland public sector.                | Queensland Audit Office, Strategic Audit Plan, available at <a href="https://www.qao.qld.gov.au/audits/program">https://www.qao.qld.gov.au/audits/program</a> accessed 21 March 2018   |
| Right to Information Act 2009                           | Queensland Government’s obligation to give access to information in the government’s possession or control unless it is in the public interest not to.         | Queensland Government, Right to Information Act 2009, available at <a href="https://www.legislation.qld.gov.au/view/pdf/2015-06-11/act-2009-009">https://www.legislation.qld.gov.au/view/pdf/2015-06-11/act-2009-009</a> , accessed 21 March 2018                              |
| Information Privacy Act 2009                            | Various responsibilities to protect personal information, including not disclosing personal or identifying information as open data.                           | Queensland Government, Information Privacy Act 2009, available at <a href="https://www.legislation.qld.gov.au/view/pdf/force/current/act-2009-014">https://www.legislation.qld.gov.au/view/pdf/force/current/act-2009-014</a> , accessed 22 March 2018                         |
| Queensland Procurement Policy 2017                      | Requirements for the disclosure of procurement contracts over \$10,000   | Department of Housing and Public Works, Queensland Procurement Policy, available at <a href="http://www.hpw.qld.gov.au/SiteCollectionDocuments/QLDProcurementPolicy.pdf">http://www.hpw.qld.gov.au/SiteCollectionDocuments/QLDProcurementPolicy.pdf</a> accessed 21 March 2018 |
| Annual Reporting Requirements                           | Various open data requirements to support annual reporting activities  | Queensland Government, Annual Reporting Requirements, available at <a href="https://www.forgov.qld.gov.au/sites/default/files/annual-report-requirements.pdf">https://www.forgov.qld.gov.au/sites/default/files/annual-report-requirements.pdf</a> accessed 21 March 2018      |

# Our Strategic Plan 2019 - 2020



# Objectives

To realise value, our specific focus will be to...

## Embed open data as business-as-usual

*We have made a commitment to increase the profile of evidence-based decision-making. To encourage a culture of evidence-based decision-making, good data and information products and processes should be a priority, this includes open data.*

### **Success Metrics:**

- Data Owners are actively engaged with open data
- Data Owners and Custodians are trained in open data publishing

## Proactively opening more data

*We have a number of datasets we have not yet opened to the public, which we think could provide value to Queensland. We will proactively identify and publish these datasets.*

### **Success Metric:**

- Number of datasets on [data.qld.gov.au](https://data.qld.gov.au)

## Improve the quality of our open data

*We recognise it is important to users that our open data is high quality and easy to understand. We will identify our most valuable open datasets and actively improve the quality, frequency and metadata of these datasets.*

### **Success Metrics:**

- Number of datasets with more than a Bronze ODI Certificate<sup>2</sup> as determined through the annual Maturity Assessment process
- User data quality feedback

## Target policy priorities using open data

*We are driven to make evidence-based decisions using available data, particularly from our department. There are policy priorities relevant to our department that we think open data can contribute to solving. We will work on identifying and undertaking these opportunities.*

### **Success Metric:**

- Value delivered to Queensland

<sup>2</sup> Information about the certification process can be found at: <https://certificates.theodi.org/en/>

# Responsibilities

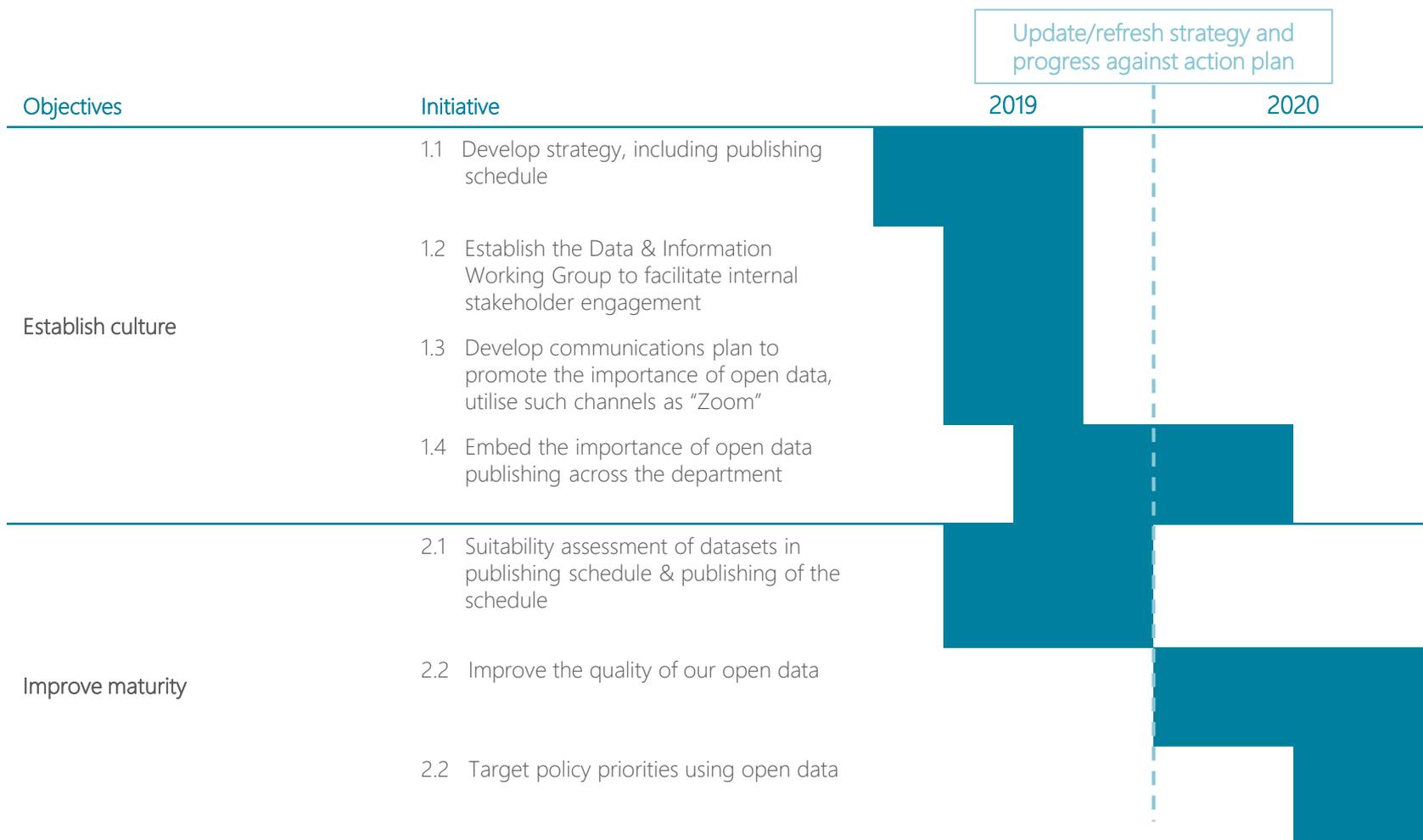
We also have a number of day-to-day responsibilities:

- Publish open data as committed in our open data publication schedule
- Update/refresh our open data as specified for each dataset
- Monitor our open data email inbox
- Respond to data.qld.gov.au data requests for DESBT
- Support and train new open data publishers within DESBT
- Participate in Government open data forums; Senior Officers Working Group and Open Data Practitioners Community
- Contribute to and adopt Queensland Government Enterprise Architecture policies and other documentation
- Engage with industry and the open data community
- Review and re-publish an Open Data Strategy annually
- Conduct an Open Data Maturity Assessment<sup>3</sup> annually
- Provide support and mentoring at GovHack events.

<sup>3</sup> Information about the Open Data Maturity Assessment process can be found at: <https://theodi.org/article/open-data-maturity-model-2/>

# Action Plan

Our action plan includes the initiatives we have planned to establish a culture of open data publishing, improve maturity of datasets published and meet our objectives.



This publication has been compiled by the Department of Employment, Small Business and Training.

© State of Queensland, 2019.

The Queensland Government supports and encourages the dissemination and exchange of its information. The copyright in this publication is licensed under a Creative Commons Attribution 4.0 Australia (CC BY) licence.

Under this licence you are free, without having to seek permission, to use this publication in accordance with the licence terms.

You must keep intact the copyright notice and attribute the State of Queensland as the source of the publication.

For more information on this licence, visit <https://creativecommons.org/licenses/by/4.0/>.

The information contained herein is subject to change without notice. The Queensland Government shall not be liable for technical or other errors or omissions contained herein. The reader/user accepts all risks and responsibility for losses, damages, costs and other consequences resulting directly or indirectly from using this information.

# Appendix 1 – Published Data & Publishing Schedule

DESBT currently has 40 datasets published to data.qld.gov.au. For access to our datasets click [here](#).

As a new department we are continuing to review all datasets held by us and will publish a schedule of available datasets in the future.

As suitable datasets are identified we will add these to the schedule and ensure they are published.