

Glossary

Terms	Definition
Busway	A dedicated roadway that separates buses from general traffic.
Camera Detected Offence Program	Comprises mobile speed cameras, fixed speed cameras, combined red light/speed cameras and point-to-point speed camera systems. The program is a joint partnership between the Department of Transport and Main Roads and the Queensland Police Service.
Commission of Audit	Established in 2012 to review the Queensland Government's financial position, and to make recommendations on: <ul style="list-style-type: none"> strengthening the Queensland economy improving the State's financial position including regaining a AAA credit rating ensuring value for money in the delivery of frontline services.
<i>Disability Discrimination Act 1992</i>	The <i>Disability Discrimination Act 1992</i> (Commonwealth) protects individuals from direct and indirect discrimination in areas such as employment, education and access to premises and public transport.
Full-time Equivalent (FTE)	Calculated by the number of hours worked in a period divided by the full-time hours prescribed by the award or industrial instrument for the person's position.
go card	TransLink's smartcard (a thin, compact card about the size of a credit card) which stores up to \$250 of electronic credit.
Government Owned Corporation	Government-owned trading enterprises that conduct activities and provide services in a commercial environment.
LEAN	A management methodology focused on reducing waste to improve overall customer value.
Maritime Safety Queensland (MSQ)	A branch of the department responsible for: improving maritime safety for shipping and small craft through regulation and education; minimising vessel-sourced waste and responding to marine pollution; providing essential maritime services such as aids to navigation and Vessel Traffic Services; and encouraging and supporting innovation in the Queensland maritime industry.
Nation Building Program	An Australian Government program to invest in road and rail infrastructure.
Off-peak	TransLink's off-peak period is from 9am to 3.30pm and after 7pm on weekdays until the last service of the day, and all day on weekends and gazetted public holidays. Customers travelling in off-peak periods may be eligible for a discounted fare.
One-Stop Shop	A one-stop shop approach for service delivery focused on delivering a better, more consistent customer experience for Queenslanders.
Park 'n' ride	A dedicated car park located at bus and train stations for customers to park their car and then catch public transport to their destination.
Peak	Those times where passenger demand for public transport services is highest. Historically, TransLink's peak periods are consistent with normal weekday peak commuter periods where passengers are travelling to and from work or school.
Performance Based Standards (PBS) Class B route	A road classification given to a higher standard road assessed as being capable of safely carrying longer freight vehicles.
Public Sector Renewal Program	A current renewal program to transform the Queensland public sector into one government that is connected and working together to deliver smarter, simpler outcomes responsive to the needs of Queenslanders.
Public service values	A set of five organisational value statements and associated behaviours developed by the Public Service Commission in 2013 to support a renewed customer service-focused public service culture.
Queensland Cultural Diversity Policy	A newly developed policy that focusses on improving language independence, education participation and attainment, economic independence and participation, and community participation.

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Queensland Plan	A 30-year vision for the future of Queensland developed by Queenslanders. The plan focuses on nine foundations: Education; Community; Regions; Economy; Health and wellbeing; Environment; People; and Infrastructure and Governance.
Queensland Rail Limited	A Government Owned Corporation that manages the regional non-coal rail network and the metropolitan rail network, and provides urban and regional passenger rail services.
Queensland Transport and Roads Investment Program (QTRIP)	An annually published program of works the department plans to deliver over the next four-year period.
Q-Ride	Queensland's primary motorbike licensing practical test.
Q-SAFE	Queensland's current practical driving test, designed to evaluate a person's ability to drive safely and correctly in different driving situations.
Red tape reduction	A significant whole-of-Government regulatory reform program aimed at reducing the burden of regulation and promoting a culture of reducing red tape across agencies.
Road infrastructure	All physical road-related assets, including roads/ pavements, bus and cycling facilities, tunnels, complex bridges, rest areas, signage, landscaping, animal crossings under and over roads, noise barriers, traffic signals and lighting.
RoadTek	A commercial business unit of the department and a major provider of transport infrastructure solutions, providing construction and maintenance services across Queensland.
Rollingstock	Rail locomotives and wagons
Royalties for the Regions program	A Queensland Government competitive grants program aimed at providing an economic future for Queensland's regions through community and state-led infrastructure, roads and transport projects and flood mitigation infrastructure
Safer Roads Sooner program	The Queensland Government's targeted program to improve the road safety performance of state-controlled and national road networks. It is funded by revenue from camera-detected offences, and delivers projects to address the road toll and reduce the number of people who sustain serious injuries in road crashes.
Service Delivery Statements (SDS)	Budgeted financial and non-financial information for the Budget year. In addition to financial statements, the SDS includes the department's achievements, highlights for the forthcoming year and performance statements.
Stakeholder	Anyone or any group that either influences or is affected by our business.
State-controlled roads	Roads controlled and managed by the Queensland Government. They include the AusLink national road network, state strategic roads, regional roads and district roads (but not local roads).
Strategic plan	A high-level planning document that links long-term planning with operational delivery.
STREAMS	An integrated Intelligent Transport System platform that enables traffic signalling, incident response, motorway management and other traffic services to be managed from a single system.
Taxi Subsidy Scheme	A subsidised transport option for people with a disability who experience profound difficulties using other modes of public passenger transport.
TransLink Division	TransLink Division, including the former TransLink Transit Authority, is a division of the Department of Transport and Main Roads and is responsible for leading and shaping Queensland's overall passenger transport system. The division facilitates passenger transport services for Queenslanders, aiming to provide a single integrated transport network accessible to everyone.
Transport Network Reconstruction Program (TNRP)	A program of reconstruction works established in March 2011 to manage the recovery and reconstruction of Queensland's integrated transport system. Works are delivered through Natural Disaster and Recovery Arrangements funded by the federal and state governments.
Transportation Globe	A free plug-in developed by the Queensland Government which allows users to view a wide range of spatial data, such as road and rail networks, through Google Earth.
YamJam	A focused online discussion where a group of people share ideas, questions and views usually on a single topic.
Zero Harm	A Workplace Health and Safety vision that aspires to achieve an incident and injury-free work environment where every person comes to work and goes home again safely.