

# Keeping you informed – September 2022 (Issue One)



## Stage 3 – important rollout information

The new Recording and Transcription (R&T) service delivery model commenced its staged rollout from Monday 11 July 2022.

In Stage 1 and 2 locations (identified right), **audio** and **transcript orders** should now be made via the new [QTranscripts portal](https://qtranscripts.justice.qld.gov.au).

While we continue to advance in preparation for the final stage of implementation, ensuring the readiness of systems, court users, staff and service providers is essential.

With this in mind, Stage 3 will no longer commence as previously proposed on 12 September.

Instead, rollout will hold in Stage 2 for a further 4 weeks, with rollout of Stage 3 now set for **10 October 2022**.

Auscript will continue to provide transcript services to Stage 3 locations until the rollout to the new model.

### Planned rollout dates

#### 11 July 2022 – Stage 1 (commenced)

Brisbane Magistrates Court (including Arrest Courts and Coroners Court);

Southport District and Magistrates Courts (including Queensland Civil and Administrative Tribunal (QCAT) and Coroners Court)

Land Court

Queensland Industrial Relations Commission (QIRC)

#### 22 August 2022 – Stage 2 (commenced)

All courts within the Brisbane QEII complex

#### 10 October 2022 – Stage 3

All other sites across Queensland

### For more information

This newsletter and more information are available on our web page:

- [www.justice.qld.gov.au/initiatives/recording-and-transcription-project](https://www.justice.qld.gov.au/initiatives/recording-and-transcription-project)

**OR**

- Email the Transition Team at [RTS-Transition@justice.qld.gov.au](mailto:RTS-Transition@justice.qld.gov.au)

