Department of Child Safety, Youth and Women



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Domestic and family violence practice standards

The Queensland Government is introducing new practice standards for the DFV sector effective from 1 January 2021. This single, consolidated set of standards will apply across all DFV service types.

**PRINCIPLE 1:** The rights, safety, and dignity of victims are paramount

* 1. Respectful, developmentally appropriate, culturally appropriate and non-judgemental approach
  2. Ensuring victim safety
  3. Risk assessment, management and safety plans

**PRINCIPLE 2:** Staff understand domestic and family violence

* 1. Understanding of domestic and family violence
  2. Understanding of gender, power, and control

**PRINCIPLE 3:** Services are evidence-informed

**3.1** Evidence-informed practice

**PRINCIPLE 4:** Perpetrators are held accountable for their actions

**4.1** Ensuring safety, responsibility, and accountability

**PRINCIPLE 5:** Services are culturally safe for Aboriginal and Torres Strait Islander people

**5.1** Ensuring cultural safety

**PRINCIPLE 6:** Services are client centred and accessible for all

* 1. Ensuring appropriate responses for all cohorts
  2. Client focussed approach
  3. Accessible and equitable support and assistance

**PRINCIPLE 7:** Services collaborate to provide an integrated response

* 1. Working with other domestic and family violence service providers
  2. Working with organisations outside the service system

Be ready for 1 January 2021

[www.csyw.qld.gov.au/violence-prevention/service-providers](http://www.csyw.qld.gov.au/violence-prevention/service-providers)