

Domestic and family violence practice standards

The Queensland Government is introducing new practice standards for the DFV sector effective from 1 January 2021. This single, consolidated set of standards will apply across all DFV service types.

PRINCIPLE 1: The rights, safety, and dignity of victims are paramount

- 1.1 Respectful, developmentally appropriate, culturally appropriate and non-judgemental approach
- 1.2 Ensuring victim safety
- 1.3 Risk assessment, management and safety plans

PRINCIPLE 2: Staff understand domestic and family violence

- 2.1 Understanding of domestic and family violence
- 2.2 Understanding of gender, power, and control

PRINCIPLE 3: Services are evidence-informed

- 3.1 Evidence-informed practice

PRINCIPLE 4: Perpetrators are held accountable for their actions

- 4.1 Ensuring safety, responsibility, and accountability

PRINCIPLE 5: Services are culturally safe for Aboriginal and Torres Strait Islander people

- 5.1 Ensuring cultural safety

PRINCIPLE 6: Services are client centred and accessible for all

- 6.1 Ensuring appropriate responses for all cohorts
- 6.2 Client focussed approach
- 6.3 Accessible and equitable support and assistance

PRINCIPLE 7: Services collaborate to provide an integrated response

- 7.1 Working with other domestic and family violence service providers
- 7.2 Working with organisations outside the service system

Be ready for 1 January 2021

www.csyw.qld.gov.au/violence-prevention/service-providers