Queensland says: not now, not ever

# Year 3 highlights card

## Queenslanders take a zero tolerance approach to domestic and family violence

### Queenslanders are aware of this social issue and are seeking help

### Approximately 95% of Queenslanders indicate that *all* types of domestic and family violence are unacceptable, including physical, psychological, emotional and financial abuse

### More than 93,000 calls to DVConnect in 2017–18

## Victims and their families are safe and supported

### Tailored support for victims and their families

#### More than 12,000 people provided with crisis accommodation

#### More than 27,000 domestic and family violence counselling service user cases finalised

### $14.2 million for new and enhanced domestic and family violence services (2018–19)

### $8.7 million to support six High Risk Teams and create two more in Mackay and Moreton Bay (2018–19)

## Queensland community, business, religious, sporting and all government leaders are taking action and working together

### Queensland communities standing up for change

#### More than 250,000 adult Queenslanders were involved in a community domestic and family violence initiative (7.6%)

### 35 grants for community events and 75 events (including 13 for Aboriginal and Torres Strait Islander peoples) for Domestic and Family Violence Prevention Month 2018

## Queensland workplaces and workforce challenge attitudes contributing to violence and effectively support workers

### Continuing to build a supportive workplace culture

#### 19 Queensland Government agencies White Ribbon accredited

#### 79% of Queensland Government employees aware of domestic and family violence support in 2017–18, up from 68% in 2016–17

### More than one third of Queensland workplaces engaged in a domestic and family violence initiative

## Perpetrators stop using violence and are held to account

### During 2017–18 police issued 21,092 domestic violence applications

### Perpetrator programs are preventing re-offending

#### 15,000 perpetrators voluntarily accessing help in 2017–18, up from 6000 in 2015–16

### 3600 perpetrators assessed as reducing domestic and family violence by NGOs in 2017–18, up from 1500 in 2015–16

## The justice system deals effectively with domestic and family violence

### Additional $8.1 million for the Townsville, Mount Isa and Palm Island specialist courts

### 18,837 individuals receiving advice from specialist domestic and family violence duty lawyers in 2017–18

### Strangulation offence used more than 1700 times in 2017–18,

### up from 1000 in 2016–17

### 11,984 domestic violence- related charges lodged in 2017–18, down from 12,135

### in 2016–17

## Respectful relationships and non‑violent behaviour are embedded in our community

### Healthy relationships

#### All schools have access to the Respectful Relationships Education program

#### Ten state primary schools are participating in a pilot with Our Watch to trial a whole school approach to respectful relationships education

Since the Not Now, Not Ever: Putting an End to Domestic and Family Violence in Queensland report was released in 2015, the Queensland Government has been committed to leading the significant reform required to achieve a Queensland free from domestic and family violence—the vision of the Not Now, Not Ever report.

The Queensland says: not now, not ever, Domestic and Family Violence Prevention Strategy 2016–2026 outlines a long-term, strategic approach to both prevention— stopping the violence before it happens—and supporting people to live free from violence. The Queensland community has taken up the challenge to end domestic and family violence and the government is responding with a positive plan of action.

‘Queensland has made great strides in our efforts to combat domestic and family violence.’

— Domestic and Family Violence Implementation Council, 12 Month Report.

The program of change is supported with a record investment by the Queensland Government of $328.9 million over six years in response to the Not Now, Not Ever report.

Sustained commitment is necessary and we all have a role to play. While significant reform takes time, the efforts of Queenslanders across the state are adding up to important progress.

In the first year of the reform program, the foundations of reform success were put in place.

In the second year of the reform program, transformational changes in the way the government and community work together were established.

Now, in the third year of the reform program, we are continuing our efforts and expanding successful programs, including:

* expanding domestic and family violence specialist courts
* adding to our network of domestic and family violence shelters
* expanding our High Risk Teams to new locations.

# Our core measures of success

Trends in community confidence to report domestic and family violence incidents to the Queensland Police Service have remained steady over the previous three years.[[1]](#footnote-1)

In 2018, 94.95% of Queenslanders view domestic and family violence (both physical and non-physical forms) as serious.[[2]](#footnote-2)

The three-year trend for deaths related to domestic and family violence is stable.[[3]](#footnote-3)

In 2018, 95% of Queenslanders feel safe from domestic and family violence.[[4]](#footnote-4) While this is encouraging, a significant number of Queenslanders feel unsafe and we need to continue our efforts.

Percentage of domestic and family violence victims who feel safe and supported—baseline data not yet collected.

These changes, along with the implementation of law and justice initiatives, initially meant a rise in the reporting of domestic and family violence as victims came to know that support is available and that they would be taken seriously.

As the Attorney-General and Minister for Justice, the Honourable Yvette ’Ath, noted in May 2018, court data ‘is for the first time showing encouraging signs of stabilisation; the first tentative steps towards the long-term cultural change required to tackle domestic violence.’

## Our key indicators

Data has been collected, where possible, in 2017–18 for a set of indicators outlined in the evaluation framework for the Domestic and Family Violence Prevention Strategy. Some of these indicators are set out below.

### Queenslanders take a zero tolerance approach to domestic and family violence

Increased Queenslanders are aware of the different types of domestic and family violence

12 months to June 2018 - 97.08% (Stable)

Increased Queenslanders indicate that all types of domestic and family violence are unacceptable

12 months to June 2018 - 94.95% (Stable)

Increased percentage of victims who know where to access help

12 months to June 2018 - 15% increase in referral reports made on previous year (Improved)

Calls for domestic and family violence support/advice/help to women’s and men’s lines

12 months to June 2018 - 93,411 calls

Down from 108,499 calls (2017)

Proportion of perpetrators who voluntarily access perpetrator programs or related services

12 months to June 2018 - 15,184 perpetrators (Improved)

Up from 5970 perpetrators (2016)

### Respectful relationships and non-violent behaviour are embedded in our community

Decreased condoning of domestic and family violence

12 months to June 2018 - See section above—Queenslanders take a zero tolerance approach

### Queensland community, business, religious, sporting and all government leaders are taking action and working together

Number of community initiatives that support awareness and early intervention for domestic and family violence

12 months to June 2018 - 35 grants for community events, 75 events (including 13 for Aboriginal and Torres Strait Islander peoples)

### Queensland workplaces and workforce challenge attitudes contributing to violence and effectively support workers

Workplaces engage in domestic and family violence initiatives (i.e. employee support programs, leadership, awareness raising, fundraising etc.)

12 months to June 2018 - 36% of all workplaces

Increased awareness of Queensland Government employees of domestic and family violence support policy

12 months to June 2018 - 79% aware of employee support (Improved - Up from 68% (2017))

Increased confidence of Queensland Government employees in responding appropriately to domestic and family violence

12 months to June 2018 - 75% of employees (Improved - Up from 71% (2017))

Victims and their families are safe and supported

Number of domestic and family violence counselling service users with cases closed/finalised as a result of the majority of identified needs being met

12 months to June 2018 - 27,782 service users (Improved - Up from 20,742 service users (2016))

Number of people supported to access crisis accommodation or housing appropriate to their needs

12 months to June 2018 - 12,433 people (Stable)

Up from 12,336 (2017), Up from 7652 (2016)

Number of domestic violence counselling clients who have been provided with brokerage for safety upgrades to the homes of victims

12 months to June 2018 - 1196 clients (Improved - Up from 602 clients (2017))

Perpetrators stop using violence and are held to account

Increased number of perpetrators that have been assessed by NGOs as having reduced their use of domestic and family violence

12 months to June 2018 - 3629 service users (Improved - Up from 1533 (2017))

The justice system deals effectively with domestic and family violence

Increased number of victims and perpetrators receiving advice from specialist domestic and family violence duty lawyers

12 months to June 2018 - 8790 aggrieved 10,047 respondents (Improved)

Up from 6502 aggrieved 8339 respondents (2017)

Up from 3243 aggrieved 4317 respondents (2016)

Increased number of intervention orders made (an order that can be made by a court to require a respondent to attend an approved behaviour change program)

12 months to June 2018 – 1065 orders (Improved)

Up from 923 orders (2017), Up from 604 orders (2016)

1. Queensland Police Service [↑](#footnote-ref-1)
2. Queensland Social Survey 2018 [↑](#footnote-ref-2)
3. Department of Justice and Attorney-General [↑](#footnote-ref-3)
4. Queensland Social Survey 2018 [↑](#footnote-ref-4)