

# Executive Summary to Inspection Report Cleveland Youth Detention Centre December quarter 2016

The *Youth Justice Act 1992* requires each youth detention centre to be inspected at least once every three months. Statutory inspections are conducted by Principal Inspectors of the Youth Detention Inspectorate, Ethical Standards Unit, Office of the Director-General.

The December quarterly inspection of CYDC occurred from 14 to 15 December 2016. The inspection involved a physical on-site verification of 12 Director-General approved recommendations made by the Inspectorate during previous inspections.

Two of the 12 recommendations were deemed to be fully implemented and eight recommendations were partially implemented, with further work required. The remaining two recommendations had not been implemented at the time of the inspection. Neither recommendation was identified or argued by CYDC or Youth Justice, to have become obsolete or overtaken by subsequent events.

In some instances, the Youth Detention Review was provided as a reason for delayed or incomplete implementation of recommendations. While the Youth Detention Review was resource-intensive for Youth Justice (and other business areas), some of the incomplete recommendations were due to be implemented before the Youth Detention Review was announced on 19 August 2016.

## Precis of recommendations and implementation status

No.	Precis of Original Recommendation Month / Year of Inspection Report	Status	Comment
1.	It is recommended that a review be conducted into the strategies and practices in place at CYDC in relation to Cultural and Religious Beliefs...  <b>June 2016 Inspection Report</b>	Partially implemented	The Review was completed by the Acting Deputy Director in November 2016 and approved by the Indigenous Advisory Group on 15 December 2016. Implementation is underway.
2.	It is recommended that the centre in consultation with the School Principal identify strategies to achieve a more fluid and structured movement control and less down time for the young people to become involved in incidents...  <b>June 2016 Inspection Report</b>	Partially Implemented	The Education staff were on leave during the period of the inspection. However the centre reports that preliminary discussions have taken place with the school principal and further discussions will occur when the school recommences.

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3.	<p>It is recommended that CYDC review its operational staffing model that requires accommodation units to be locked down during structured day periods with a view to minimising the impact on young people required to attend recreation and programs' activities.</p> <p><b>June 2016 Inspection Report</b></p>	Not implemented	At the time of the Inspection CYDC had 40 staff unavailable for duty, 30 of those as a result of the riot in the centre in November 2016.
4.	<p>It is recommended that the Assistant Director-General authorises a standard style of clothing across both youth detention centres ... suitability for the weather conditions, a modest variety of choices, be culturally appropriate and be non-institutionalised in appearance.</p> <p><b>June 2016 Inspection Report</b></p>	Partially Implemented	<p>The centre has ordered supplies of alternative coloured tops.</p> <p>Inspectors observed that there was a significant reduction in young people wearing orange tops.</p>
5.	<p>It is recommended that the directions to staff members tasked with conducting suicide observations contains a clear definition of duties and responsibilities.</p> <p><b>March 2016 Inspection Report</b></p>	Not Implemented	Advice from the Director, Youth Justice Practice Programs and Design is that the recommendation will likely be implemented by April 2017.
6.	<p>It is recommended that the CYDC trial secure letter boxes in all accommodation units, the reception foyer and visits area, and display complaint advice posters in all areas of the centre that provide advice to young people and visitors on how to make a complaint.</p> <p><b>March 2016 Inspection Report</b></p>	Implemented	<p>Secure letter boxes for YP complaints are installed in all accommodation units, public reception foyer and visits area.</p> <p>Complaint advice posters had been posted in all areas of the centre.</p>
7.	<p>It is recommended that the Assistant Director-General, Youth Justice authorises a cost-benefit analysis to explore the purchase or lease of electronic contraband detection equipment ...to reduce the need for unclothed searches of young people.</p> <p><b>March 2016 Inspection Report</b></p>	Partially implemented	<p>In June 2016 Youth Justice purchased a Smiths Detection Eqo millimetre wave body scanner and an Ion Scanner for BYDC.</p> <p>No body wave scanner has been purchased for CYDC.</p> <p>However CYDC have implemented the practice of not undertaking searches requiring the removal of clothing unless there is reasonable suspicion.</p>

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8.	It is recommended that the Assistant Director-General, Youth Justice Services determine that buy-ups be standardised across the detention centres so that the more comprehensive list available to young people at BYDC be adopted by CYDC.  <b>March 2015 Inspection Report</b>	Partially implemented	Buy up lists have not been standardised although considerable work appears to have been undertaken on this recommendation.  CYDC still links the buy ups to the reward system. A young person has to wait 4- 6 weeks until they can purchase a Mars bar.
9.	Potential links between self-harming behaviours by young people and the behaviour management system be urgently reviewed.  <b>March 2015 Inspection Report</b>	Partially Implemented	Review completed and evidence suggests that there is a correlation between self-harming and the behaviour reward system.  However the behaviour management model has not been reviewed with the aim of addressing this issue.
10.	It is recommended that a violence reduction strategy be developed for staff and young people alike, to include goals and targets that drive further reductions in assaults on both. ...  <b>September 2014 Inspection Report</b>	Partially implemented	There has been some progress in developing strategies however, there is minimal evidence that the strategies implemented have had the desired impact.  Additional comprehensive work is still required to effectively address this recommendation.
11.	Exit interviews be conducted with staff that resign and use the information to promote staff retention.  <b>June 2014 Inspection Report</b>	Implemented	Exit interviews have occurred mainly with permanent staff but not with casual staff.  A considerable number of permanent staff have requested to become casual. Inspectors have been advised that the main reason for this is the 8 hour roster. CYDC is again reviewing the 12 hour shifts.
12.	The CYDC management team participate in incident management training. Suitable staff personal protective equipment (PPE) to be identified.....  <b>June 2013 Inspection Report</b>	Partially Implemented	Whilst there was no evidence that CYDC management team have undertaken incident management training. PPE equipment for staff has been identified, purchased and training in its use has commenced.

CYDC has recently undergone significant changes in the management team, had significant involvement in the Youth Detention Review, and experienced a major riot in November 2016 requiring a significant focused effort by the Acting Executive Director CYDC to manage the resultant security, facility and human resource issues.