## **Executive Summary**

## March 2024 Inspection Report

Delegated Inspectors (the Inspectorate) within the Systems, Quality Review and Support Unit, Department of Youth Justice and Victim Support, conduct statutory detention centre inspections each quarter, pursuant to <u>Section 263</u> of the <u>Youth</u> <u>Justice Act 1992</u>. This report describes the outcomes of the quarterly statutory inspections conducted across March and April 2024 for the Youth Detention Centres (YDCs), namely Brisbane YDC (BYDC), Cleveland YDC (CYDC), and West Moreton YDC (WMYDC).

The focus areas for the January to March 2024 quarter were Use of Force and Body Worn Cameras.

Based on the strengths and challenges identified during inspections, the following recommendations were made:

- CYDC Training team and YDOR to improve and explore mechanisms for tracking participation in initial and refresher CART training and staff training reminders. BYDC and WMYDC to liaise with CYDC training team regarding CART lunch box training sessions and explore use of similar strategies to support best practice. L&D and YDC training teams to deliver CART Lite training to Caseworkers to assist private follow up with young people for harm reports, where possible.
- L&D and YDCs to develop local strategies to ensure operational staff are completing BWC refresher training and proactively engaging with other BWC related training. Consideration to be given regarding training occurring annually as opposed to every two years.
- L&D, in partnership with the Child Safety Learning and Support Team, to create a training package centring on harm report processes. Training to include current policy, identification of harm, safe and culturally responsive follow up, and responding to harm.
- YDOR to update <u>identifying and reporting harm policy</u> to ensure the consideration of location (i.e., private space where possible), participants (i.e., individual needs, young people who witness incidents), and culture. Further, YDOR to explore amendments to the <u>complaints management policy</u> and alternate mechanisms for follow up with young people regarding operational staff. Consultation to occur with the Cultural Capability team and YDC Cultural Units as part of policy update.

Existing Youth Justice recommendations and actions relevant to this inspection cycle:

 Cultural considerations are embedded in all decision-making processes from the time a young person is admitted to YDCs.

Observations and findings were discussed with relevant Executive Directors (ED) at the conclusion of the inspection and with the Senior Executive Director (SED), Youth Detention Operations and Reform during a post-inspection briefing.

The status of active recommendations from previous Inspectorate reports are detailed in a Recommendations Register. A copy of the Recommendations Register can be obtained by making a request through the Office of the Executive Directors ACOO\_YJSWS@cyjma.qld.gov.au.



