

15. Port services

15.1 Cape Flattery

15.1.1 Bunkering

Bunker fuel oil facilities are not available.

15.1.2 Fresh water

Fresh water is not available

15.1.3 Waste

It is an offence for a person to discard, dispose of, or leave rubbish, refuse, and sewage, waste of any kind (including galley waste), waste water or other liquid waste in the port. There are no collection facilities available in the port.

15.1.4 Shipping agencies

Inchcape Shipping Services (Cairns)

Phone: +61 7 4051 5211

Fax: +61 7 4051 5082

Gulf Agency Company

Location: Port Douglas

Phone: +61 7 4721 0421

Fax: +61 7 4721 2053

15.2 Cooktown and Port Douglas

15.2.1 Bunkering

Small quantities of fuel is available from the refueling jetty.

Larger quantities are available from Cairns.

15.2.2 Fresh water

Fresh water is available upon request.

15.2.3 Waste

It is an offence for a person to discard, dispose of, or leave rubbish, refuse, sewage, waste of any kind (including galley waste), waste water or other liquid waste in the port unless it is in a controlled manner in authorised and designated areas or through approved services.

15.2.4 Waste – quarantine

Quarantine waste services are not available at Port Douglas.

Facilities are available at Cairns for the collection of tank washing slops, oily mixtures containing chemicals, oily bilge water, oil sludge, sewage and garbage.

15.2.5 Ship-sourced sewage

Under the provisions of the [Transport Operations \(Marine Pollution\) Act 1995](#) it is an offence to discharge untreated or treated sewage in certain areas throughout the Port Douglas Area. Contact the office of Maritime Safety Queensland or visit the [Maritime Safety Queensland website](#) for more information.

15.2.6 Electric power

Shore power connection for 240 volts is available on request.

15.2.7 Miscellaneous contacts

Australian Volunteer Coastguard - Cooktown

Phone: +61 7 4069 5655

Volunteer Marine Rescue – Port Douglas

Phone: +61 7 4069 5392

Environment and Resource Management

Phone: 1300 130 372

GBRMPA – cruise ship anchorage bookings

Phone: +61 7 4750 0775

Australian Reef Pilots

Phone: +61 7 3666 4041

Torres Pilots

Phone: +61 7 3217 9544

15.2.8 Shipping agencies

Wilhelmsen (Townsville)

Phone: +61 7 4721 4955

Email: wss.townsville@wilhelmsen.com

Postal Address: PO Box 1140 Townsville QLD 4810

Carter Marine Agencies

Phone: +61 7 4051 1046

Fax: +61 7 4051 1056

Email: ops@cmaaust.com

Postal Address: PO Box 319, Westcourt Qld 4870

Carpentaria Marine Services

Location: Thursday Island

Phone: +61 7 4035 3264

Email: cmsadmin@carpentariacontracting.com

Coral Expeditions

Phone: +61 7 4040 9999

Fax: +61 7 4040 9944

Postal Address: PO Box 2093, Cairns Qld 4870

Gulf Agency Company (Townsville)

Phone: +61 7 4721 0421

Fax: +61 7 4721 2053

Email: shipping.cairns@gacworld.com

Postal Address: PO Box 6041, Cairns Qld 4870

Location: Suite 10/61 McLeod St, Cairns

Sturrock Grindrod Maritime (Townsville)

Phone: +61 7 4721 1140

Fax: +61 7 4721 1635

Email: townsville@hksa.com.au

Postal Address: PO Box 1409 Townsville Qld 4810

Inchcape Shipping Services

Phone: +61 7 4051 5211

Fax: +61 7 4051 5082

Email: cairns@iss-shipping.com.au

Postal Address: PO Box 621, Cairns Qld 4870

Lind Vlad Expeditions Pty Ltd National Geographic

Mobile: +61 404 601 171

Location: Level 2/26 Ridge Street, North Sydney NSW 2060

Pacific Marine Group

Phone: +61 7 4724 2200

Fax: +61 7 4724 2208

Email: info@pacificmarinegroup.com.au

Location: PO Box 1155, Townsville Qld 4810

TOLL Marine Logistics (Darwin – Admin Office)

Phone: +61 8 8984 4886

Fax: +61 8 8941 0991

Postal Address: GPO Box 1019, Darwin NT 0801

TOLL Marine Logistics (Cairns Depot)

Phone: +61 7 4241 980

Fax: +61 7 4035 1413

Email: TollMarineLogistics-Cairns@tollgroup.com

TOLL Marine Logistics (Weipa Depot)

Phone: +61 7 4069 7309

Fax: +61 7 4069 7233

Email: TollMarineLogistics-Weipa@tollgroup.com

Sea Swift Pty Ltd/ Dartstone

Phone: +61 7 4035 1234

Fax: +61 7 4035 1239

Email: admin@seaswift.com.au

Postal Address: PO Box 6755, Cairns Qld 4870